



A Sempra Energy utility®

# Gas Matters

COMMUNITY >>>

## Certain Medical Conditions May Qualify You for Additional Gas at the Lowest Baseline Rate

The winter months are around the corner, don't let the cold weather sneak up on you. It's important to consider preparing now.



If someone in your household is disabled or suffers from a life-threatening illness, you may qualify to have more of your natural gas billed at the lowest baseline rate.

For certain medical conditions, The Gas Company's Medical Baseline Allowance program provides an additional 0.822 therms of natural gas per day billed at the lowest rate.

To qualify, a full-time member of your household must require a sustained level of heating for a serious medical condition. Qualifying conditions may include paraplegia, quadriplegia, hemiplegia, multiple sclerosis, scleroderma, a compromised immune system

or most any serious illness that requires additional heating to sustain life or prevent deterioration of the medical condition. A physician must verify the medical need.

For more information or for an application, visit [www.socalgas.com/assistance/](http://www.socalgas.com/assistance/), or call 1-800-427-2200.

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SAVINGS >>>

## Rebates on Energy-Efficient Appliances Can Help You Save Energy and Money

Buying energy-efficient products is good for the environment and good for your wallet.

When you buy qualifying energy-efficient products you could save money with cash rebates from The Gas Company™. We offer rebates on certain high-efficiency clothes washers, dishwashers, natural gas storage water heaters, natural gas tankless water heaters, central natural gas furnaces, low-flow showerheads, as well as attic and wall insulation.

For added convenience, some products are eligible for instant rebates at the time of purchase through participating retailers. Before you shop, visit [www.socalgas.com/residential/savemoney/](http://www.socalgas.com/residential/savemoney/) for more details on product eligibility and information on instant rebate participating retailers, or call us at 1-888-431-2226.

Rebates are available on a first-come, first-served basis until funds are no longer available. To qualify, energy-efficient products must be purchased and installed on or after January 1, 2010.

The Gas Company is not responsible for any goods or services selected by the customer.

This program is funded by California utility customers and administered by Southern California Gas Company under the auspices of the California Public Utilities Commission.



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GO GREEN >>>

## Save Time, Postage and Paper With My Account

GO PAPERLESS. Why bother with stamps, envelopes and mailing in your gas bill when you can pay it online? My Account paperless billing is a convenient and environmentally friendly way to handle your bill.

- Receive, view and pay your gas bill quickly through our secure site.
- Reduce stamps to buy or other associated mailing hassles.
- Access, organize and save up to 25 months of account history.
- Schedule additional e-mail bill reminders.
- Link, view and pay multiple accounts to save time.
- Help the environment by conserving paper and other natural resources.
- Request payment arrangements and schedule service appointments through My Account.
- And you can close, transfer or schedule appliance service conveniently online, too!

It's all about service.

Offering customers convenient payment options is just one way The Gas Company strives to provide exceptional service.

Go paperless today.

Visit [www.socalgas.com/myaccount/](http://www.socalgas.com/myaccount/).



COMUNIDAD >>>

## Ciertas afecciones pueden calificarle para gas adicional a la tarifa más baja de base

Con el invierno estando tan cercano, no deje de prepararse para el ambiente friolento. Es buena idea de considerar su preparacion hoy.

Si alguien en su hogar está gravemente discapacitado o sufre alguna enfermedad potencialmente mortal, tal vez califique para una asignación adicional de gas natural a una tarifa más baja de base.

Conforme al programa de Asignación Médica Inicial de The Gas Company, los clientes pueden recibir 0.822 termias adicionales de gas natural diarias facturadas a la tarifa más baja.

Para calificar, usted o alguien que reside de tiempo completo en su hogar debe requerir un nivel constante de calefacción o equipo de soporte vital por enfermedades como la paraplejia, tetraplejia, hemiplejia, esclerosis múltiple y esclerodermia, un sistema inmunitario comprometido o una enfermedad grave, y otras enfermedades por la que se necesite calefacción adicional para mantenerla vida o prevenir el deterioro de la enfermedad. Un médico tendrá que verificar la necesidad.

Descargue un formulario de solicitud en [www.socalgas.com/sp/asistencia/](http://www.socalgas.com/sp/asistencia/), o llame al 1-800-342-4545.

Para calificar, usted o alguien que reside de tiempo completo en su hogar debe requerir un nivel constante de calefacción o equipo de soporte vital por enfermedades de gravedad. Un médico tendrá que verificar la necesidad.

### TIMELY TIP

Moving? You can start, stop or transfer your gas service online. You can also schedule appliance service appointments and request payment arrangements. For more details, go to [www.socalgas.com/service/](http://www.socalgas.com/service/).