



ADVANCEDmeter

A Sempra Energy utility®



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Where Can I Find More Information?

Visit socialgas.com (search "ADVANCED") or call:

Residential: 1-800-427-2200 • **Business:** 1-800-427-2000



INNOVATION
TO HELP
YOU SAVE

NEW ONLINE SAVINGS TOOLS THANKS TO ADVANCED METER

Southern California Gas Company (SoCalGas®) is upgrading your meter with an advanced meter communications device, which will safely and securely transmit your natural gas usage information to SoCalGas.

As a result, we will be able to give you more insight into your usage trends with new online tools to help you save money and energy. These tools are available in the new *Ways to Save* section in *My Account*. If you have not already registered for *My Account*, sign up today at **socalgas.com**. Once the advanced meter is operational, you will be able to view your usage and costs, including hourly, daily and monthly usage reports. Analyze your bill history, set and review your savings and conservation goals.

Installations began in October 2012 and will continue through 2017. We are working closely with community organizations to inform customers about the project. We will notify you by mail several weeks before installations begin in your area. The installation takes about 15 minutes and usually does not disrupt gas service.



In most cases you do not need to be present. We will leave a door hanger notifying you once we have installed the device on your meter. Until the network is fully operational in your area, we will still need safe access to manually read your meter.

Some customers may not receive a notification letter - those who need a new meter for maintenance reasons (outdated meter, malfunction, etc.). In such cases, the new meter will already include a communications device.

If you do not want an advanced meter, please call us immediately at 1-800-427-2200 and request to be added to the Advanced Meter deferral list. This option is only available to residential customers. If you defer, you will not have access to the new online savings tools.