



# **Risk Assessment Mitigation Phase**

**(Chapter SCG-7)**

## **Third Party Dig-in on a High Pressure Pipeline**

**November 27, 2019**

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## **Risk: Third Party Dig-in on a High Pressure Pipeline**

### **I. INTRODUCTION**

The purpose of this chapter is to present the Risk Mitigation Plan for Southern California Gas Company's (SoCalGas or Company) Third Party Dig-in on a High Pressure Pipeline risk. Each chapter in this Risk Assessment Mitigation Phase (RAMP) Report contains the information and analysis that meets the requirements adopted in Decision (D.) 16-08-018 and D.18-12-014, (and the Settlement Agreement included therein (the SA Decision)).<sup>1</sup>

SoCalGas has identified and defined RAMP risks in accordance with the process described in further detail in Chapter RAMP-B of this Report. On an annual basis, SoCalGas' Enterprise Risk Management (ERM) organization facilitates the Enterprise Risk Registry (ERR) process, which influenced how risks were selected for inclusion in the 2019 RAMP Report, consistent with the SA Decision's directives.

The purpose of RAMP is not to request funding. Any funding requests will be made in SoCalGas' General Rate Case (GRC). The costs presented in this 2019 RAMP Report are those costs for which SoCalGas anticipates requesting recovery in its Test Year (TY) 2022 GRC. SoCalGas' TY 2022 GRC presentation will integrate developed and updated funding requests from the 2019 RAMP Report, supported by witness testimony.<sup>2</sup> For the 2019 RAMP Report, the baseline costs are the costs incurred in 2018, as further discussed in Chapter RAMP-A. This 2019 RAMP Report presents capital costs as a sum of the years 2020, 2021 and 2022 as a three-year total; whereas, O&M costs are only presented for TY 2022.

Costs for each activity that directly addresses each risk are provided where those costs are available and are within the scope of the analysis required in this RAMP Report. Throughout

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<sup>1</sup> D.16-08-018 also adopted the requirements previously set forth in D.14-12-025. D.18-12-014 adopted the Safety Model Assessment Proceeding (SMAP) Settlement Agreement with modifications and contains the minimum required elements to be used by the utilities for risk and mitigation analysis in the RAMP and GRC.

<sup>2</sup> See, D.18-12-014 at Attachment A, A-14 ("Mitigation Strategy Presentation in the RAMP and GRC).



this TY 2022 RAMP Report activities are delineated between controls and mitigations, which is consistent with the definitions adopted in the SA Decision’s Revised Lexicon. A “Control” is defined as a currently established measure that is modifying risk. A “Mitigation” is defined as a measure or activity proposed or in process designed to reduce the impact/consequences and/or likelihood/probability of an event. Activities presented in this chapter are representative of those that are primarily scoped to address SoCalGas’ Third Party Dig-in on a Medium Pressure Pipeline risk; however, many of the activities presented herein also help mitigate other risk areas as outlined in Chapter RAMP-A.

As discussed in Chapter RAMP-D, Risk Spend Efficiency (RSE) Methodology, no RSE calculation is provided where costs are not available or not presented in this RAMP Report (including costs for activities that are outside of the GRC and certain internal labor costs). Additionally, SoCalGas did not perform RSE calculations on mandated activities. Mandated activities are defined as activities conducted in order to meet a mandate or law, such as a Code of Federal Regulation (CFR), Public Utilities Code statute, or General Order (GO). Activities with no RSE score presented in this TY 2022 RAMP Report are identified in Section VII below.

SoCalGas has also included a qualitative narrative discussion of certain risk mitigation activities that would otherwise fall outside of the RAMP Report’s requirements, to aid the California Public Utilities Commission (CPUC or Commission) and stakeholders in developing a more complete understanding of the breadth and quality of SoCalGas’ mitigation activities. These distinctions are discussed in the applicable Control/Mitigation narratives in Section V. Similarly, a narrative discussion of certain “mitigation” activities and their associated costs is provided for certain activities and programs that may indirectly address the risk at issue, even though the scope of the risk as defined in the RAMP Report may technically exclude the mitigation activity from the RAMP analysis. This additional qualitative information is provided in the interest of full transparency and understandability, consistent with guidance from Commission Staff and stakeholder discussions.

SoCalGas and San Diego Gas & Electric Company (SDG&E), collectively the “Companies,” own and operate an integrated natural gas system. The Companies collaborate to



develop policies and procedures that pertain to the engineering and operations management of the gas system operated in both the SoCalGas and SDG&E territory to maintain consistency. However, execution of such policies and procedures are the responsibility of the employees at respective geographically delineated operating unit headquarters. Accordingly, there are similar mitigation plans presented in the 2019 RAMP Report across the Companies’ third party dig-in related chapters.<sup>3</sup>

**A. Risk Definition**

For purposes of this TY 2022 RAMP Report, the Third Party Dig-in on a High Pressure Pipeline risk is defined as a dig-in on a high pressure pipeline [Maximum Allowable Operating (MAOP) greater than 60 pounds per square inch gauge (psig)] caused by third party activities which results in significant consequences including serious injuries and/or fatalities.

**B. Summary of Elements of the Risk Bow Tie**

Pursuant to the SA Decision,<sup>4</sup> for each Control and Mitigation presented herein, SoCalGas has identified which element(s) of the Risk Bow Tie the Control or Mitigation addresses. Below is a summary of these elements.

**Table 1: Summary of Risk Bow Tie Elements**

<b>ID</b>	<b>Description of Driver/Trigger and Potential Consequence</b>
DT.1	Excavators such as, contractors or property homeowners/tenants do not call 811 one-call center (USA) for locate and mark prior to excavation
DT.2	Locator error contributing to the incorrect marking of underground gas structures
DT.3	Hand excavation is not performed by excavator in the vicinity of located gas pipelines
DT.4	Company does not respond to 811 requests in required timeframe
DT.5	Company does not “standby” when third party excavates near gas pipelines

<sup>3</sup> The other third party dig-in related chapters in the 2019 RAMP Report include: SCG-6 – Third Party Dig-in on a Medium Pressure Pipeline; SDG&E-7 – Third Party Dig-in on a Medium Pressure Pipeline; and SDG&E-9 – Third Party Dig-in on a High-Pressure Pipeline.

<sup>4</sup> D.18-12-014 at Attachment A, A-11 (“Bow Tie”).

DT.6	Contractor fails to contact company “standby” personnel
DT.7	Delayed updates to asset records of underground gas infrastructure leading to incorrect locate and mark
DT.8	Incorrect/inadequate information in existing asset records leading to incorrect locate and mark
PC.1	Serious Injuries and/or Fatalities
PC.2	Property Damage
PC.3	Prolonged Outages
PC.4	Penalties and Fines
PC.5	Adverse Litigation
PC.6	Erosion of Public Confidence

### C. Summary of Risk Mitigation Plan

Pursuant to the SA Decision,<sup>5</sup> SoCalGas has performed a detailed pre- and post-mitigation analysis of Controls and Mitigations for each risk selected for inclusion in RAMP, as further described below. SoCalGas’ baseline Controls for this risk consist of the following programs/activities:

**Table 2: Summary of Controls**

ID	Control Name
SCG-7-C1	Locate and Mark Training
SCG-7-C2	Locate and Mark Activities
SCG-7-C3	Locate and Mark Annual Refresher Training and Competency Program
SCG-7-C4	Locate and Mark Operator Qualification
SCG-7-C5	Locate and Mark Quality Assurance Program
SCG-7-C6	Damage Prevention Analyst Program
SCG-7-C7	Prevention and Improvements-Refreshed Laptops
SCG-7-C8	Public Awareness Compliance
SCG-7-C9	Increase Reporting of Unsafe Excavation
SCG-7-C10	Public Awareness-Secure Greater Enforcement through Legislation and California State Digging Board

<sup>5</sup> *Id.* at Attachment A, A-11 (“Definition of Risk Events and Tranches”).



ID	Control Name
SCG-7-C11	Public Awareness-Meet with the Cities with the Highest Damage Rates
SCG-7-C12	Public Awareness-Remain Active Members of the California Regional Common Ground Alliance
SCG-7-C13	Continue to Participate in the Gold Shovel Standard Program
SCG-7-C14	Locating Equipment
SCG-7-C15	Remain Active Members of the 811 California One-Call Centers
SCG-7-C16	Install warning mesh above buried company facilities
SCG-7-C17	Prevention and Improvements-Fiber Optics

SoCalGas will continue the baseline Controls identified above and describes additional projects and/or programs (*i.e.*, Mitigations) as follows:

ID	Mitigation Name
SCG-7-M1	Automate Third Party Excavation Incident Reporting
SCG-7-M2	Establish A Program To Address The Area Of Continual Excavation
SCG-7-M3	Recording Photographs For Each Locate & Mark Ticket Visited By Locator
SCG-7-M4	Utilize Electronic Positive Response
SCG-7-M5	Enhance process to leverage excavation technology to help with difficult locates (vacuum excavation technology)
SCG-7-M6	Promote Process and System Improvements in USA Ticket Routing and Monitoring
SCG-7-M7	Leverage Data Gathered by Locating Equipment

Finally, pursuant to the SA Decision,<sup>6</sup> SoCalGas presents considered alternatives to the mitigation plan and summarizes the reasons that the alternatives were not included in the mitigation plan in Section VIII.

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<sup>6</sup> *Id.* at 33.



## II. RISK OVERVIEW

SoCalGas operates and manages a natural gas system of over 100,000 miles of Distribution pipe and 3,485 miles of Transmission pipe within its 22,000 square mile service territory. This large piping network, and large service territory exposes the Company to potential dig-in related issues. This risk is focused on the more serious results of third party damage that lead to a release of natural gas with the possibility of hazard to life and property.

Excavation damage, or dig-ins, to high pressure underground gas infrastructure have been a risk to SoCalGas for as long as pipe has been buried underground. This risk is not a risk unique to the Company. Third-party dig-ins are a common national problem for all industries and utilities with buried infrastructure. These “third-party” excavation activities can vary widely based on project scope and size. Examples can include a construction firm widening a freeway, a farmer working their land, or a city upgrading its aging municipal water or sewer systems. Third-party dig-ins, while always a concern, are especially dangerous when they involve a high pressure pipeline because the third party activity can damage or weaken the pipeline resulting in a leak, pipeline burst, or gas explosion. Thus, although this is a low occurrence event given, in part, the location of high pressure pipelines, it’s a high consequence risk.

Third-party excavation damage can range from minor scratches or dents, to ruptures with an uncontrolled release of natural gas. The release of natural gas may not just occur at the time of the damage. A leak or rupture may also occur after the infrastructure has sustained more minor damage, but then becomes weakened over time. Once damaged, the responsible party may not report non-gas release damages, bypassing the effort of the Company to assess and make the appropriate repairs before a weakening of the pipe occurs.

Serious consequences may result if an event occurs because of this risk. For example, if a leak or rupture occurs, an ignition of the released gas could lead to an explosion, fire or both. The nearby public could be seriously injured, and property damage can be extensive.



Federal and state agencies have responded to this risk by adopting numerous regulations and industry standards<sup>7</sup> and have promoted other efforts<sup>8</sup> to help prevent third-party dig-ins. For example, the Department of Transportation (DOT) sponsored the “Common Ground Study,” completed in 1999. The “Common Ground Study” then led to the creation of the Common Ground Alliance (CGA), a member-driven association of 1,700 individuals, organizations, and sponsors in every facet of the underground utility industry. With industry-wide support, CGA created a comprehensive consensus document that details the best practices addressing every stakeholder groups’ activity in promoting safe excavation and preventing dig-in damages.

Under California State Law<sup>9</sup>, a third-party planning excavation work is required to contact the Regional Notification Center for their area, also known as 811 or Underground Service Alert (USA), at least two (2) full working days prior to the start of their construction excavation activities, not including the day of the notification. Eight-One-One (811) is the national phone number designated by the Federal Communications Commission (FCC), that connects homeowners who plan to dig with professionals through a local call center. The call center collects information about the planned dig site and communicates with the appropriate utility companies, which then sends professional utility locating technicians to identify and mark the approximate location of lines. Once utility lines have been marked, the resident or contractor may dig safely around the marks once the legal start date and time arrives. California has two Regional Notification Centers, DigAlert and USA North, that split California at the Los Angeles/Kern county and Santa Barbara/San Luis Obispo county lines; USA North serves all counties north of the county lines and DigAlert serves all counties south of the county lines. DigAlert and USA North will be referenced as 811 USA for the remainder of this chapter. Once a third-party

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<sup>7</sup> 49 Code Fed. Reg. (CFR) § 192, *et. seq.*; *id.* at § 196; Cal. Govt. Code § 4216; CPUC General Order (GO) 112-F; American Petroleum Institute (API) Recommended Practice (RP) 1162.

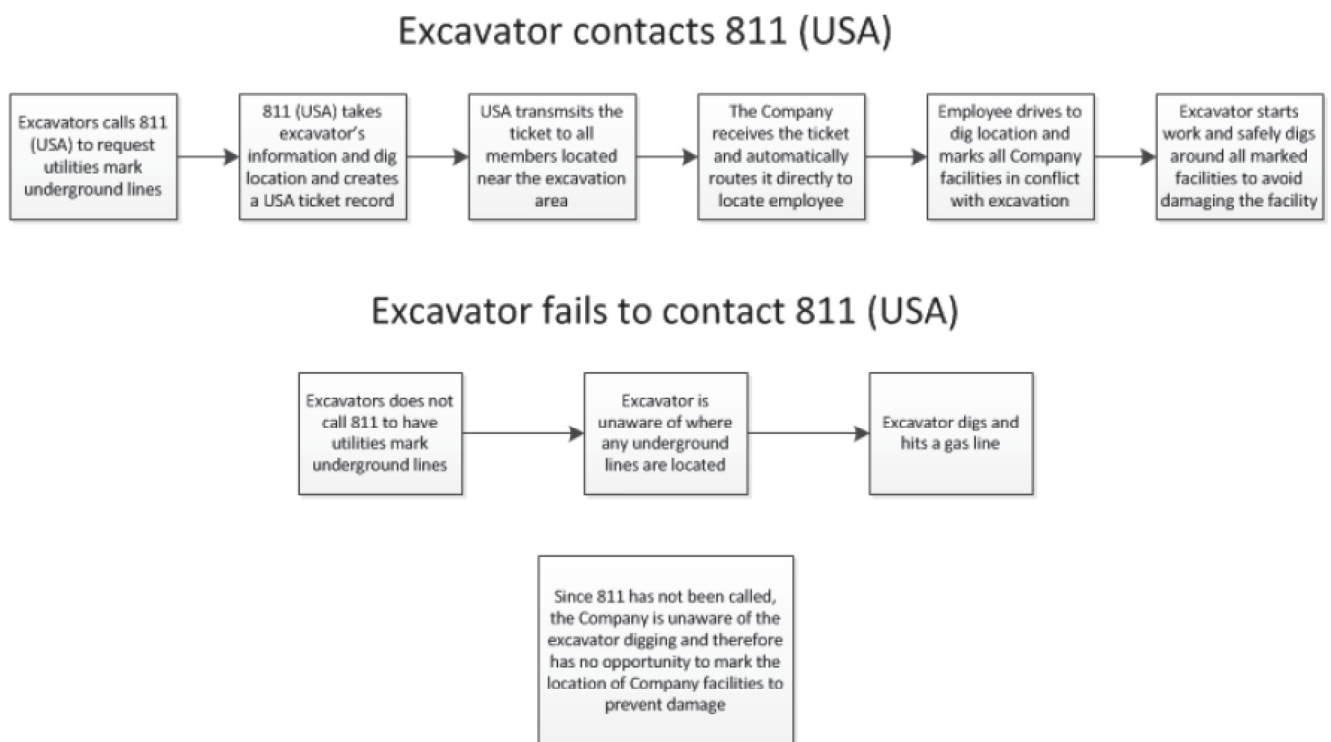
<sup>8</sup> Common Ground Alliance (CGA), *Best Practices Guide* (March 2019), *available at* <https://commongroundalliance.com/best-practices-guide>.

<sup>9</sup> Cal. Govt. Code § 4216.2(b).

makes the contact, the Regional Notification Center will issue an 811 USA Ticket notifying local utilities and other operators of the location and areas to be inspected for potential conflicts of underground infrastructure with the pending excavation work. Operators are required to provide a positive response to indicate that there are no facilities in conflict or mark their underground facilities via aboveground identifiers (e.g. paint, chalk, flags, whiskers) to designate where underground utilities are positioned, thus enabling third parties, like contractors and homeowners, to know where these substructures are located. The law also requires third-party excavators to use careful, manual (hand digging) methods to expose substructures prior to using mechanical excavation tools.

Figure 1 below illustrates the sequence of events that may occur when a third-party contacts 811 USA prior to conducting excavation work and, in contrast, the sequence that may occur when they do not.

**Figure 1 : Excavation Contact Process Flow**







As can be seen in the figure above, while there may be more steps when a third-party calls 811 USA prior to commencing the excavation work, it is more likely to result in a positive outcome compared to when a call is not made. When third-parties call 811 USA before excavating, the risk of a dig-in is significantly reduced.

SoCalGas managed over 841,000 811 USA tickets and reported over 3,000 dig-in excavation damage incidents in 2018, most of them associated with medium pressure pipelines. Further analysis of the reported damages shows that 60% were due to a lack of notification to an 811 USA California One-Call-Center for a locate and mark ticket and 28% were due to inadequate excavation practices even after the excavator obtained a one call ticket.<sup>10</sup>

In addition to the direct involvement with excavators and 811 USA, SoCalGas engages in promoting safe digging practices through its Public Awareness Program<sup>11</sup> and corporate safety messaging through stakeholder outreach. The message is presented by way of multi-formatted educational materials through mail, email, social media, television, radio, events, and association sponsorships. This Control is further described in Section V.

### **III. RISK ASSESSMENT**

In accordance with the SA Decision,<sup>12</sup> this section describes the Risk Bow Tie, possible drivers, and potential consequences of the Third Party Dig-in on a High Pressure Pipeline risk.

#### **A. Risk Bow Tie**

The Risk Bow Tie shown in Figure 2 below is a commonly-used tool for risk analysis. The left side of the bow tie illustrates drivers that lead to a risk event and the right side shows the potential consequences of a risk event. SoCalGas applied this framework to identify and summarize the information provided above. A mapping of each Control/Mitigation to the element(s) of the Risk Bow Tie addressed is provided in Appendix A.

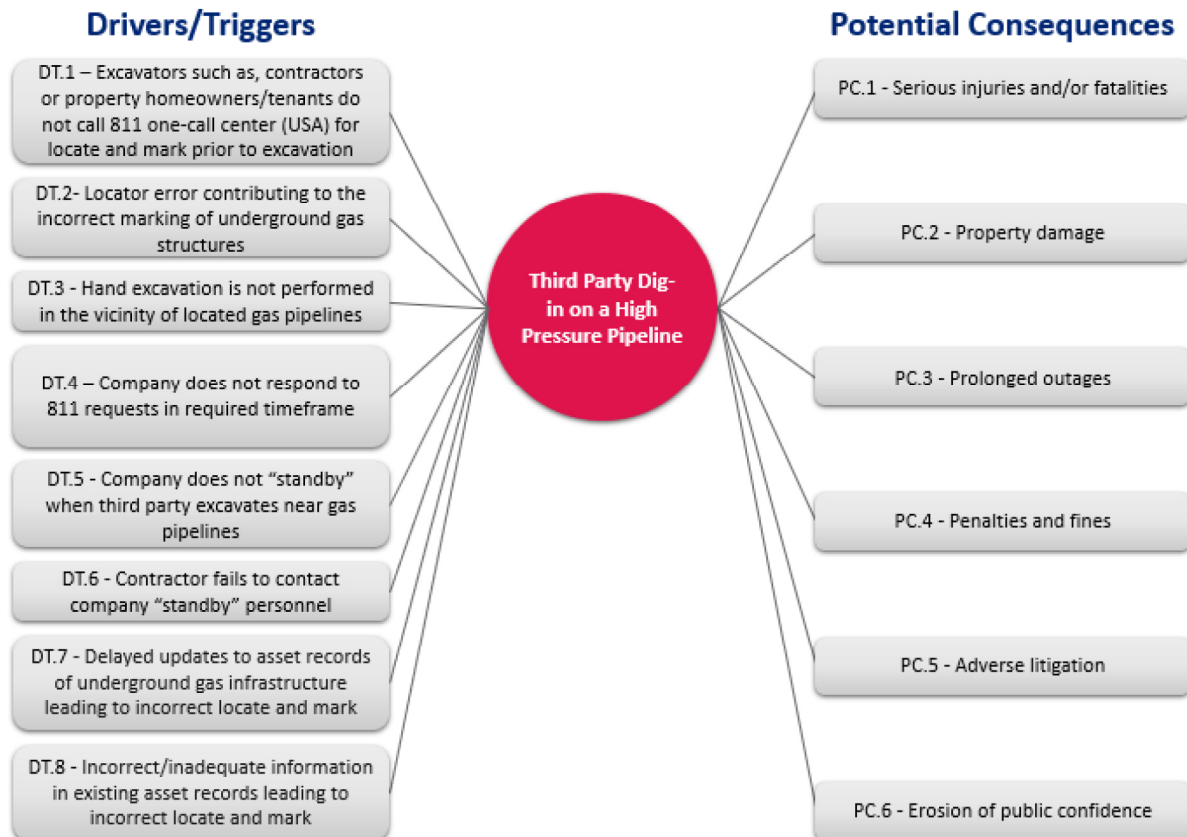
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<sup>10</sup> Common Ground Alliance, *CGA Released 2018 Damage Information Reporting Tool (DIRT) Report*, available at <https://commongroundalliance.com/DIRT>.

<sup>11</sup> API RP 1162.

<sup>12</sup> D.18-12-014 at Attachment A, A-11 (“Bow Tie”).

**Figure 2: Risk Bow Tie**



## **B. Asset Groups or Systems Subject to the Risk**

The SA Decision<sup>13</sup> directs the utilities to endeavor to identify all asset groups or systems subject to the risk. These assets include:

- Natural Gas Pipeline Distribution System - SoCalGas’ medium and high-pressure distribution pipeline system is comprised of plastic and steel pipelines and its appurtenances (e.g., meters, regulators, risers). The aforementioned portions operating over 60 psig comprise the high-pressure portion of

<sup>13</sup> *Id.* at Attachment A, A-11 (“Definition of Risk Events and Tranches”).

the system. Some Distribution pipelines operate at over 20% of the pipeline's Specified Minimum Yield Strength (SMYS), and they are considered to be transmission pipelines by definition; however, these assets are operated by Distribution Operations.

- Natural Gas Pipeline Transmission System - SoCalGas' high-pressure transmission pipeline system is comprised of steel pipelines and its appurtenances (e.g., meters, regulators, risers) operating over 20% of the pipeline's SMYS.

### **C. Risk Event Associated with the Risk**

The SA Decision<sup>14</sup> instructs the utility to include a Risk Bow Tie illustration for each risk included in RAMP. As illustrated in the above Risk Bow Tie, the risk event (center of the bow tie) is a third party dig-in on a medium pressure pipeline event that results in any of the Potential Consequences listed on the right. The Drivers/Triggers that may contribute to this risk event are further described in the section below.

### **D. Potential Drivers/Triggers<sup>15</sup> of Risk Event**

The SA Decision<sup>16</sup> instructs the utility to identify which element(s) of the associated bow tie each mitigation addresses. When performing the risk assessment for Third Party Dig-in on a Medium Pressure Pipeline that results in significant consequences including serious injuries and/or fatalities, SoCalGas identified potential leading indicators, referred to as drivers. These include, but are not limited to:

- **DT. 1 – Excavators such as, contractors or property homeowners/tenants do not call 811 one-call center (USA) for locate and mark prior to excavation:**  
Despite the creation of Regional Notification Centers to inform and allow

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<sup>14</sup> D.18-12-014 at Attachment A, A-11 ("Bow Tie").

<sup>15</sup> An indication that a risk could occur. It does not reflect actual or threatened conditions.

<sup>16</sup> D.18-12-014 at Attachment A, A-11 ("Bow Tie")

excavators to have underground infrastructure located and marked, and advertising campaigns alerting the excavator of the need to do so, incidents still occur where excavations are conducted without first calling 811 USA. In fact, third party failure to contact the Regional Notification Center prior to excavating is the leading contributor of damages to Company pipelines. Third parties can damage or rupture underground pipelines and potentially cause property damage, injuries, or even death if gas lines are not properly marked before excavation activities begin. Without receiving an 811 USA ticket, the Company has no opportunity to mark its facility within the area of excavation.

- **DT. 2 – Locator error contributing to the incorrect marking of underground gas structures:** The Company, in some cases, may inaccurately mark facilities due to incorrect operations, such as mapping/data inaccuracies, equipment signal interference, and human error. When this happens, third parties are not provided with accurate knowledge of underground structures in the vicinity of their excavations and the risk of damaging or rupturing gas pipelines increases.
- **DT.3 – Hand excavation is not performed in the vicinity of located gas pipelines:** Before using any power operated excavation equipment or boring equipment, the excavator is required to hand expose, using “Hand Tools”<sup>17</sup>, to the point of no conflict 24 inches on either side of the High Pressure Gas Pipeline to determine the exact location of these structures. If excavators do not use care when digging near natural gas pipelines they put themselves and others at risk for injuries.
- **DT.4 – Company does not respond to 811 requests in required timeframe:** The Company may not respond to 811 USA requests within the “legal excavation

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<sup>17</sup> Cal. Govt. Code § 4216(i).

start date and time”<sup>18</sup> (within two working days of notification, excluding weekends and state holidays, not including the date of notification, or before the start of the excavation work, whichever is later, or at a time mutually agreeable to the operator and the excavator). This may happen because of human error, poor communication, or system failures. In these cases, the third party may not know that the locate and mark activity was not performed. They, therefore, may wrongly assume that not seeing any marking at their excavation site indicates there is no gas infrastructure nearby. Without the marked gas infrastructure, third parties may damage or rupture the infrastructure if they are performing excavation activities near pipelines.

- **DT.5 – Company does not “standby” when third party excavates near gas pipelines:** High Pressure pipelines (those that operate over 60 psig) pose a higher risk of hazard to life and property when damaged or ruptured and additional precautions are taken by the Company to observe excavation activities in the vicinity of these facilities. Qualified Company personnel are required to be present during excavation activities within 10 feet of any high pressure gas line (the presence commonly referred to as “stand-by”). The stand-by presence allows for redundancy via a Company representative should the third party not follow proper protocol during the excavation (e.g., not hand excavate near the pipeline), or should the marks be determined to be inaccurate. Stand-by presence increases the excavator’s awareness of all excavation requirements near the high pressure facility.
- **DT.6 – Contractor fails to contact company “standby” personnel:** An excavator may fail to contact the Utility’s “standby” personnel for the prevention of damage to high pressure gas pipelines when required, prior to excavating

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<sup>18</sup> *Id.* at § 4216(l).

within 24 inches of a high pressure gas pipeline. This would increase the risk that the excavator damages a high pressure pipeline.

- **DT.7 – Delayed updates to asset records of underground gas infrastructure leading to incorrect locate and mark:** The Company may fail to supply the necessary information in a timely manner to update permanent mapping records necessary to meet federal, state, and local and regulations, as well as corporate needs. This could result in underground infrastructure being incorrectly marked. If maps are not updated in a timely manner, new mains and services may not be marked and located if an 811 USA ticket is requested. This could lead to third party damage if the excavator does not have the correct information on infrastructure location. In the event in which a pipeline is damaged, obsolete maps could cause also delays in performing the necessary repairs.
- **DT.8 – Incorrect/inadequate information in existing asset records leading to incorrect locate and mark:** The use of inaccurate or incomplete information in asset records could result in the failure to (1) construct, operate, and maintain SoCalGas’ pipeline system safely and prudently; or, (2) to satisfy regulatory compliance requirements. This could result in underground infrastructure being incorrectly marked. If maps are incorrect or inadequate, new mains and services may not be marked and located if an 811 USA ticket is requested. This could lead to third party damage if the excavator does not have the correct information on infrastructure location. In the event in which a pipeline is damaged, incorrect or inadequate maps could also cause delays in performing the necessary repairs.

#### **E. Potential Consequences of Risk Event**

Potential Consequences are listed to the right side of the Bow Tie illustration provided above. If one or more of the Drivers/Triggers listed above were to result in an incident, the Potential Consequences, in a reasonable worst-case scenario, could include:

- Serious injuries<sup>19</sup> and/or fatalities;
- Property damage;
- Prolonged outages;
- Adverse litigation;
- Penalties and fines; and
- Erosion of public confidence.

These Potential Consequences were used in the scoring of SoCalGas' Third Party Dig-in on a High Pressure Pipeline Risk that occurred during the development of SoCalGas' 2018 ERR.

#### **IV. RISK QUANTIFICATION**

The SA Decision sets minimum requirements for risk and mitigation analysis in RAMP,<sup>20</sup> including enhancements to the Interim Decision 16-08-018. SoCalGas has used the guidelines in the SA Decision as a basis for analyzing and quantifying risks, as shown below. Chapter RAMP-C of this RAMP Report explains the Risk Quantitative Framework which underlies this Chapter, including how the Pre-Mitigation Risk Score, Likelihood of Risk Event (LoRE), and Consequence of Risk Event (CoRE) are calculated.

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<sup>19</sup> As defined by Cal/OSHA as “any injury or illness occurring in a place of employment or in connection with any employment which requires inpatient hospitalization for a period in excess of 24 hours for other than medical observation or in which an employee suffers a loss of any member of the body or suffers any serious degree of permanent disfigurement, but does not include any injury or illness or death caused by the commission of a Penal Code violation, except the violation of Section 385 of the Penal Code, or an accident on a public street or highway.” *See* 8 CCR § 330(h).

<sup>20</sup> D.18-12-014 at Attachment A.

**Table 4: Risk Quantification Scores<sup>21</sup>**

<b>Third Party Dig-in on a High Pressure Pipeline</b>	<b>Low Alternative</b>	<b>Single Point</b>	<b>High Alternative</b>
<b>Pre-Mitigation Risk Score</b>	9	<b>78</b>	194
<b>LoRE</b>	<b>3</b>		
<b>CoRE</b>	3	<b>24</b>	60

**A. Risk Scope & Methodology**

The SA Decision requires a pre- and post-mitigation risk calculation.<sup>22</sup> The below section provides an overview of the scope and methodologies applied for the purpose of risk quantification.

**Table 5: Risk Quantification Scope**

<b>In-Scope for purposes of risk quantification</b>	The risk of a dig-in on a high pressure pipeline (MAOP greater than 60 psig) caused by third party activities, which results in consequences such as injuries or fatalities or outages.
<b>Out-of-Scope for purposes of risk quantification</b>	The risk of pipeline event unrelated to a third-party dig-in on a high pressure pipeline (MAOP greater than 60 psig) which results in consequences such as injuries or fatalities or outages.

<sup>21</sup> The term “pre-mitigation analysis,” in the language of the SA Decision (Attachment A, A-12 (“Determination of Pre-Mitigation LoRE by Tranche,” “Determination of Pre-Mitigation CoRE,” “Measurement of Pre-Mitigation Risk Score”), refers to required pre-activity analysis conducted prior to implementing control or mitigation activity.

<sup>22</sup> *Id.* at Attachment A, A-11 (“Calculation of Risk”).





Pursuant to Step 2A of the SA Decision, the utility is instructed to use actual results, as well as available and appropriate data (e.g., Pipeline and Hazardous Materials Safety Administration data).<sup>23</sup>

Historical Pipeline and Hazardous Materials Safety Administration (PHMSA) data and internal SME input was used to estimate the frequency of incidents. To determine the incident rate per year for SoCalGas, the national average incident rate per mile per year was applied to the high-pressure pipeline miles at SoCalGas.

The safety risk assessment primarily utilized data from PHMSA, the reliability risk assessment was based on internal data, and the financial risk assessment was estimated based on both PHMSA and internal data. Internal SME input, based on recent damage repair costs, was used to estimate the financial consequence of incidents. Historical PHMSA high-pressure gas incidents were also used in estimating financial and safety consequences. The reliability incident rate per year was estimated using internal data. Additionally, a Monte Carlo simulation was performed to understand the range of possible consequences.

## **B. Sources of Input**

The SA Decision<sup>24</sup> directs the utility to identify Potential Consequences of a Risk Event using available and appropriate data. The below provides a listing of the inputs utilized as part of this assessment.

- Annual Report Mileage for Natural Gas Transmission & Gathering Systems
  - Agency: PHMSA
  - Link: <https://cms.phmsa.dot.gov/data-and-statistics/pipeline/annual-report-mileage-natural-gas-transmission-gathering-systems>
- Link: Annual Report mileage for Gas Distribution Systems
  - Agency: PHMSA

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<sup>23</sup> *Id.* at Attachment A, A-8 (“Identification of Potential Consequences of Risk Event”).

<sup>24</sup> *Id.* at Attachment A, A-8 (“Identification of the Frequency of the Risk Event”).

- Link: <https://cms.phmsa.dot.gov/data-and-statistics/pipeline/annual-report-mileage-gas-distribution-systems>
- Distribution, Transmission & Gathering, LNG, and Liquid Accident and Incident Data
  - Agency: PHMSA
  - Link: <https://www.phmsa.dot.gov/data-and-statistics/pipeline/distribution-transmission-gathering-lng-and-liquid-accident-and-incident-data>
- SoCalGas high-pressure pipeline miles
  - 2017 internal SME data
- Gas industry sales customers
  - Agency: AGA (2016Y)
  - Links: <https://www.aga.org/contentassets/d2be4f7a33bd42ba9051bf5a1114bfd9/section8divider.pdf>
- SoCalGas end user natural gas customers
  - Source: SNL (2016Y, from the FERC From 2/2-F, 3/3-A or EIA 176)
  - Link: <https://platform.mi.spglobal.com/web/client?auth=inherit&newdomainredirect=1&#company/report?id=4057146&keypage=325311>

## V. RISK MITIGATION PLAN

The SA Decision requires a utility to “clearly and transparently explain its rationale for selecting mitigations for each risk and for its selection of its overall portfolio of mitigations.”<sup>25</sup> This section describes SoCalGas’ Risk Mitigation Plan by each selected Control and Mitigation for this risk, including the rationale supporting each selected Control and Mitigation.

As stated above, SoCalGas’ Third Party Dig-in on a High Pressure Pipeline Risk involves impact to gas infrastructure arising from third party dig-ins resulting in significant consequences

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<sup>25</sup> D.18-12-014 at Attachment A, A-14 (“Mitigation Strategy Presentation in the RAMP and GRC).



including serious injuries and/or fatalities. The Risk Mitigation Plan discussed below includes both Controls that are expected to continue and Mitigations for the period of SoCalGas' Test Year 2022 General Rate Case (GRC) cycle. The Controls are those activities that were in place as of 2018, most of which have been developed over many years, to address this risk and include work to comply with laws that were in effect at that time. The Company's Mitigations, addressed below, aim to further reduce the frequency of dig-ins on high pressure pipelines.

**A. SCG-7-C1 – Locate and Mark Training**

This program provides employees with the training tools to perform activities associated with locate and mark. Adequately preparing employees by offering educational opportunities and resources gives them the knowledge to implement government and Company policies and procedures in a safe manner. This, in turn, helps SoCalGas operate and maintain its system, as well as protect employees, contractors, and the public from the threat of an event attributable to this risk.

Locate and Mark Training consists of approximately seven days of classroom and hands-on training at a centralized training facility, as well as eLearning. SoCalGas will continue to implement a competency-based training program that will encompass training on any policy or procedural changes impacting third-party dig-ins. A competency based online/video training module system enhances SoCalGas' ability to incorporate new policies and increases learning at a faster pace. This system uses a comprehensive, multimedia, competency-based training approach which will include self-paced, individualized, modular instruction, eLearning, just-in-time training, structured on-the-job training, and mentoring. This is a mandated activity in order to comply with Operator Qualification requirements and to provide the basic knowledge necessary to satisfactorily perform this critical task. The training schedule is dependent on annual demand, but occurs, on average, about every two months.

The training provides the participating employees several key components of locating, enabling them to locate and mark the below ground facilities accurately and in the appropriate time frame. The marked facilities provide the excavator with approximate locations of where the



gas lines exist in the work area which enables the excavator to either avoid the areas or dig with hand tools so underground substructures are not accidentally damaged by the excavation work.

#### **B. SCG-7-C2 – Locate and Mark Activities**

This Control is comprised of three activities that are related to performing or supporting locate and mark work: (1) Locate and Mark, (2) Pipeline Observation (stand-by), and (3) Staff Support. Verifying that SoCalGas is executing such tasks safely can reduce the potential of an event occurring.

The first activity is Locate and Mark, which is the actual work performed by SoCalGas gas operations which is required to respond to over 800,000 811 USA notifications per year. To do this activity, SoCalGas' locators travel to the job site and locate and mark any and all company operated pipelines in the delineated work area. Understanding the physical location of the pipeline allows the third-party to avoid that area or carefully perform the excavation work to avoid contact with the pipeline. This activity is mandated by both State<sup>26</sup> and Federal law<sup>27</sup>. This Control activity also includes all aspects necessary to performing the mandated locate and mark activities, including locators, vehicles, tools, Mobile Data Terminals (MDTs), Geographical Information System (GIS)-related costs, ticket routing systems, locating materials, fees to Regional Notification Centers, and quality assurance.

The second Locate and Mark activity is Pipeline Observation (stand-by). In accordance with Title 49 Code of Federal Regulation, section 192.935, Pipeline Observation (stand-by) is a mandated activity that requires a qualified Company representative to be present anytime excavation activities take place near a covered pipeline segment. This activity occurs daily in both Distribution and Transmission operations. The purpose for this function is to decrease the likelihood of an event occurring that otherwise could have been prevented by having another pair

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<sup>26</sup> Cal. Govt. Code § 4216.

<sup>27</sup> 49 CFR § 192.614.

of qualified eyes observing the work being done. This is a best practice in the gas industry and is critical to the safety of employees, contractors and the public.

The third activity is staff support. Support staff consists of employees who are responsible for developing and maintaining policies, processes, and procedures that guide and direct locators in properly performing their assigned tasks in compliance with Federal and State regulations. Staff is engaged daily in supporting operations by interpreting policies, tracking compliance, evaluating locate and mark tools and technologies, and providing refresher training as requested. This is a critical activity that allows the Company to meet or exceed State and Federal requirements and align with industry best practices when applicable.

**C. SCG-7-C3 – Locate and Mark Annual Refresher Training and Competency Program**

All resources performing locate and mark activities must complete an annual re-training and re-fresh program. This program consists of local supervisors reviewing the gas standards with the locate and mark workforce. All employees are required to pass the refresher training in order to continue locate and mark activities. The refresher training involves all aspects of the Locate and Mark procedures to allow personnel to be able to successfully receive a ticket and provide a proper positive response. Similar to the Locate and Mark training mentioned above, refresher training will also be an interactive eLearning course, which potentially will consist of on-the-job training and mentoring. This is a mandated activity in order to comply with regulations and code requirements and to provide employees with the basic knowledge to satisfactorily perform this critical task.<sup>28</sup>

**D. SCG-7-C4 – Locate and Mark Operator Qualification**

Locate and Mark Operator Qualification (OO) training is an enhanced training which requires pipeline operators to document that certain employees have been adequately trained to recognize and react to abnormal operating conditions that may occur while performing specific

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<sup>28</sup> See Cal. Govt. Code § 4216.



tasks. It provides for an employee to field-demonstrate the employee's knowledge and competency to perform specific locate and mark tasks. The training demonstrates an employee's knowledge and competency to perform locate and mark activities and it is mandated by PHMSA.<sup>29</sup> Employing resources that are formally trained to be aware and react to unusual pipeline conditions allows SoCalGas to potentially protect against an adverse event before its occurrence. Locators are qualified at the end of training and then every five years. This certification is an industry standard qualification program.

#### **E. SCG-7-C5 – Locate and Mark Quality Assurance Program**

The Locate and Mark quality assurance audit program reviews work activity to determine whether proper processes and procedures are being met. This includes, but is not limited to, employee qualification, equipment setup and use, regulatory code requirements, Company Gas Standard requirements, accuracy of locate and markings, proper and thorough documentation, use of the Korterra ticket management system, job observations, and stand-by observations.

SoCalGas has developed guidelines for quality assessments of locate and mark activities. The Gas Compliance Quality Management (GCQM) team conducts the re-occurring assessments of all districts (or bases) in order to provide an independent check of processes and to verify that applicable documentation is accurate and complete. The assessments include equipment testing, documentation reviews, field checks, and operator qualification reviews. After the assessment is complete, the GCQM will review findings with base management and gas distribution operations. Base management acknowledges the final report and develops plans for corrective actions, which are provided to GCQM. Findings are tracked, recorded, and monitored by base supervision.

Adherence to proper company policy and procedures reduces the percentage of locate and mark mismarks, increases the overall awareness of unsafe activity, and expedites response times.

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<sup>29</sup> 49 CFR § 192.801, *et seq.*



#### **F. SCG-7-C6 - Damage Prevention Analyst Program**

SoCalGas' Damage Prevention Analysts work to reduce the number of third-party excavation incidents in cities and jurisdictions with the highest number of reported occurrences by addressing the contractors and excavators operating in these jurisdictions. The intent of the SoCalGas' Damage Prevention Analyst program is to promote safe excavation practices and reduce the number of excavation damages. An important method of achieving this goal is to build and foster positive relationships with the excavator community through visibility, communication, and safe excavation education. Through this effort the desire is also for these SoCalGas employees to be viewed as a resource for contractors, to help overcome obstacles when excavating in the vicinity of underground SoCalGas infrastructure. To achieve these objectives, the Analysts are equipped with the current 811 USA ticket information and GIS/mapping information for the local pipe network. Analysts also regularly partner with SoCalGas' operating district personnel if additional infrastructure location information is needed.

The Damage Prevention Analysts prioritize their daily job site visits with the aid of ticket prioritization software. Certain construction jobs may be more prone to excavation damage than others due to specific 811 USA ticket attributes and local environmental conditions. Eight-One-One USA ticket prioritization utilizes historical damage information as well as geographic, environmental, and other publicly available information. The software weighs the pertinent attributes and performs calculations using complex algorithms to identify excavation sites that may be more susceptible to third party damage. This prioritization allows for the Company to take appropriate and timely measures to avoid damages such as making an extra phone call or email to the excavator or scheduling a pre-excavation site meeting to discuss the project in detail.

The Damage Prevention Analysts routinely visit active construction sites with known 811 USA tickets in their jurisdiction but will also look out for other active construction sites that do not appear on their 811 USA ticket listing. The purpose for visiting the latter is to make positive contact with the excavator and determine whether the supervision and workers at those projects have followed safe digging practices. If not, the Analyst explains the safety risks, law violations and potential ramifications, and asks the excavator to stop their job and contact 811 USA to get



the proper underground markings. These interactions have been very successful in getting the excavator to halt further excavation work until 811 USA contact was established. Since the program's inception in 2018, the Analysts have successfully intervened and “Stopped-The-Job” at over 470 construction sites. The most common reason for “Stopping-The-Job” was due to the excavator not having an 811 USA ticket. In addition, some were due to unsafe excavation practices.

The Damage Prevention Analysts also visit with the local municipality personnel to discuss the importance of safe excavation with the Planning and Permitting departments. Gaining a safe-excavation partnership with the entities that approve, permit, and inspect excavation work is seen as an integral part of the Damage Prevention Analyst Program. During the interactions with City officials, the Analysts offer to present educational information regarding the Dig Safe laws and practices to interested parties. Since the program’s inception over 330 outreach and educational sessions have been performed by the Analysts to various contractor and city workgroups.

Another key activity that falls within the Damage Prevention Analyst job responsibilities is responding to dig-in damages. Their role is to support the Operations response team through accurate documentation of the incident and collecting all relevant information to enable accurate regulatory reporting, damage-cause trending, and appropriate cost recovery where warranted. This data is used by the Damage Prevention Strategy and Distribution Integrity Management Program teams to evaluate and trend the causes of excavation damage and pursue appropriate mitigation activities.

#### **G. SCG-7-C7 – Prevention and Improvements-Refreshed Laptops**

Locate and Mark laptops and software are utilized by SoCalGas to comply with the requirements of state and federal regulations.<sup>30</sup> SoCalGas provides locate and mark technicians with rugged laptops called Mobile Data Terminals (MDTs) containing KorMobile© Ticket

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<sup>30</sup> 49 CFR § 192.614; Cal. Govt. Code § 4216.





Management Software to respond to 811 USA tickets real-time. Using obsolete technology increases wait times, contributes to data communication failure, and increases likelihood of not responding to an 811 USA request in the required timeframe.

SoCalGas has a vast service territory that covers 24,000 square miles in diverse terrain throughout Central and Southern California, from Visalia to the Mexican border. The service territory covers 12 counties, 220 incorporated cities in more than 500 communities. Providing durable refreshed laptops increases efficiency and the ability to work in a rugged outdoor setting. Increasing the processor speed and extending the battery life also allows for prolonged working hours. The refreshed laptops contain a detachable screen with a built-in camera allowing the technician to photograph their surroundings and the excavating equipment associated with an 811 USA ticket. A 4G LTE Advanced multi carrier mobile broadband facilitates the response to 811 USA tickets in real time.

#### **H. SCG-7-C8 – Public Awareness Compliance**

It is important for contractors and excavators to be informed of the potential safety issues that might arise when working around natural gas pipelines. Underground pipelines can be located anywhere, including under streets, sidewalks and private property – sometimes just inches below the surface. Hitting one of these pipelines while digging, planting or doing demolition work can cause serious injury, property damage, and/or loss of utility service.

Under Title 49 Code of Federal Regulation, section 192.616, SoCalGas is required to educate the public, appropriate government organizations, and persons engaged in excavation related activities (1) about the use of a one-call notification system (811 USA) prior to excavation, (2) other damage prevention activities, (3) possible hazards associated with the unintended release from a gas pipeline facility, (4) physical indications of a natural gas release, (5) steps to be taken in the event of a gas pipeline release, and (6) procedures for reporting such an event. In addition to undertaking actions to meet the minimum requirements of section 192.616, SoCalGas participates, promotes, and contributes to other public awareness and excavation improvement programs. To promote public awareness of the 811 USA program



SoCalGas utilizes various communication methods such as utilized bill inserts, media campaigns, damage prevention industry memberships, sponsorships, radio advertising, internet advertising, billboard advertising, and safety meetings. The four types of audiences identified in section 192.616 are the affected public, emergency officials, local public officials, and excavators. These types of audiences make up the four tranches further described below in Section VI.

**I. SCG-7-C9 – Increase Reporting of Unsafe Excavation**

Senate Bill (SB) 661 modified existing California Government Code section 4216 by establishing the California Underground Facilities Safe Excavation Board (Dig Safe Board). SoCalGas has two groups involved in identifying excavators who frequently utilize unsafe practices and reporting those contactors to the appropriate state board. The Damage Prevention Strategies team informs Dig Safe Board investigators about unsafe practices SoCalGas witnesses in the field. The Claims Recovery team reports incidents to the Contractor State Licensing Board (CSLB) when it becomes aware of them through its involvement with insurance and financial considerations as a result of incidents. The Dig Safe Board is developing regulations related to reporting and SoCalGas plans to implement any new requirements.

**J. SCG-7-C10 – Public Awareness – Secure Greater Enforcement through Legislation and Dig Safe Board**

SoCalGas continues to actively participate in regulatory proceedings that will support the effectiveness of federal and state safe digging laws through legislation and enforcement of sanctions and penalties. SB 661 modified California Government Code, section 4216, establishing the Dig Safe Board. Sanctions and penalties should be enforced against parties not following the well-established rules requiring third parties to call 811 USA to have pipelines marked prior to excavation. SoCalGas supported California State Senate Bill SB 661 by providing proposed language to increase protection of underground substructures.

In addition, SoCalGas participates at board meetings of the Dig Safe Board, which was created by the Dig Safe Act of 2016 and is included in California’s Government Code, section



4216.12, Safe Digging law. The Dig Safe Board's charter is to coordinate education and outreach activities that encourage safe excavation practice; develop standards that support safe excavation practices; investigate possible violations of section 4216; and enforce section 4216 to the extent of granted authority.

Company involvement and participation at Dig Safe Board meetings and workshops helps foster a positive working relationship with all stakeholders. These meetings and workshops provide the opportunity to raise the issues and concerns facing the Natural Gas industry and issues in regard to excavation damage prevention.

**K. SCG-7-C11 – Public Awareness-Meet with Cities with Highest Damage Rates**

SoCalGas Damage Prevention Analysts work to reduce the number of third party excavation incidents in cities and jurisdictions with the highest number of reported occurrences. To achieve this objective, Analysts partner with SoCalGas' operating districts management and represented personnel to identify and meet with city officials with functions and responsibilities related to construction and excavation activities in their respective jurisdictions. The effort provides outreach and education to these officials on the proper 811 USA one-call process and safe digging techniques. The officials can then pass those requirements on to the contractors operating in their cities as permits are granted or city inspectors visit job sites.

Cities have many resources and avenues for promoting and executing excavation safety within their communities. All planned work requiring a permit must start at the planning and permits department. Cities thus often have the first opportunity to educate applicants about excavation safety by providing 811 USA literature. On-site City inspectors could also potentially be tasked with patrolling and enforcing California Government Code, section 4216 compliance as part of their daily work. City inspectors hold the authority to stop any job that violates code. Cities may also consider preventing excavators from working in their boundaries if the excavator is known to cause frequent excavation violations.



**L. SCG-7-C12 – Public Awareness-Remain Active Members of the California Regional Common Ground Alliance**

The California Regional Common Ground Alliance (CARCGA) is a group of California-based stakeholders who are impacted by excavation activities. CARCGA is the regional group within the Common Ground Alliance (CGA). The CGA works with its membership to establish best practices for the 811 USA One-Call Centers, underground facility owners, excavators, locators, project owners, and designers. Through its Damage Prevention Strategies function, SoCalGas participates with CARCGA members to inform CGA objectives from a regional perspective.

**M. SCG-7-C13 – Continue to Participate in the Gold Shovel Standard Program**

SoCalGas requires construction contractors doing work on its behalf to participate in the Gold Shovel program. The program certifies an excavator's policies and procedures against the Gold Shovel Standard, a set of excavator training procedures designed to protect underground facilities. The Gold Shovel standard also publishes a rating which is an ongoing measure of an excavator's digging-safety-worthiness. This requirement serves to incentivize construction contractors to follow safe excavation laws and practices. The Gold Shovel Standard (GSS) is a nonprofit organization committed to improving workforce and public safety and the integrity of buried infrastructure. GSS believes that greater transparency in all aspects of damage prevention among buried-asset operators, locators, and excavators is essential to drive continuous improvement, and vital to increasingly safe working conditions and communities. Certifying excavators who participate in the Gold Shovel Program complies with the requirements of Title 49 Code of Federal Regulations, section 192.614 and California Government Code, section 4216.

**N. SCG-7-C14 – Locating Equipment**

SoCalGas utilizes locating equipment, updated GIS maps, and/or excavating (daylighting) to verify the physical locations of underground infrastructure. Part of this process involves uploading scanned construction drawings temporarily until the job is posted officially to



GIS. SoCalGas continues to remain compliant with codes and regulations and follow industry best practices and company policies and procedures as they apply to the safe and effective locating and marking of underground facilities. This Control includes written and accessible procedures, availability of proper equipment, and access to required information to enable personnel to successfully perform their duties. Locating equipment is utilized to comply with the requirements of Title 49 Code of Federal Regulations, section 192.614 and California Government Code, section 4216.

**O. SCG-7-C15 – Remain Active Members of the 811 California One-Call Centers**

Title 49 Code of Federal Regulations, section 192.614 and California Government Code, section 4216 require natural gas utilities to remain members and actively participate in the activities of 811 USA local one-call centers. Excavators are required to notify the one call centers of their intent to dig. Owners of underground facilities in close proximity to the dig site are required to provide a positive response with the location of their facilities that may be in conflict with the excavation and also to provide any other efforts that may be required to protect the integrity of their underground facilities. The members of the one-call centers actively meet to make the 811 USA process easier for excavators while also exploring ways to make the service more accessible on a variety of platforms. They also work to promote the safe digging message through various avenues, such as through broadcast media, mobile and electronic communications.

**P. SCG-7-C16 – Install Warning Mesh Above Buried Company Facilities**

Plastic underground warning mesh is a high strength polypropylene mesh and designed to alert excavators of the presence of buried utilities. It is typically installed at a minimum of 18 inches above the buried facility which provides the excavator awareness of a buried pipeline below. If an excavator was not expecting buried facilities in their excavation area, the mesh serves to alert them, identifies the presence of a gas line, and directs them to contact “811” before proceeding so the proper precautions can be implemented before further excavation. Providing this type of warning before excavating further into an underground gas



facility substantially reduces the risk of third party dig in damage and the associated consequences. SoCalGas installs warning mesh during new pipeline installations. Warning mesh installation applies to high pressure pipelines (MAOP > 60 psig) and medium pressure pipelines (MAOP ≤ 60 psig).

**Q. SCG-7-C17 – Prevention and Improvements – Fiber Optics**

Fiber Optic pipeline monitoring allows SoCalGas to remotely monitor the condition of high-pressure gas transmission pipelines in real-time. It serves as an early warning system to detect indications of concern in the areas around the pipeline that could suggest unauthorized construction work that could lead to pipeline damage. Fiber Optic monitoring indications can also alert to ground movement, heavy equipment mobilization, subsidence, and pipeline leakage/rupture. SoCalGas is committed to enhancing pipeline safety through modernizing its infrastructure to include new technology such as Fiber Optic monitoring. The technology uses fiber optic cables, installed about a foot above and parallel to the pipeline, that can monitor the surrounding environment and transmit data across long distances. The system operates on the principle that light signals vary when a fiber optic cable is exposed to vibration, stress, or abnormal changes in temperature – all indicators of a possible natural gas leak, an impact to a natural gas line, or localized ground disturbance which could indicate excavation. The fiber optic system can pinpoint within 20 feet where a potential problem may be developing. This access to continuous, real-time measurements and area-specific data can give SoCalGas personnel and first responders more time to plan, allocate resources, and take effective actions to mitigate potential leaks and damage to pipelines.

The Controls addressed above will continue to be performed. The Company's Mitigations, addressed below, aim to further reduce the frequency of dig-ins.

**R. SCG-7-M1 – Automate Third Party Excavation Incident Reporting**

Timely and accurate reporting of excavation incidents is a critical component of the continual improvement process. Enhancing the data collection of incidents helps measure the performance of adhering to compliance reporting obligations, and also assists the Company in



filing various regulatory reports. The reporting system is the basis for excavation incident analysis and is used to understand the Company's opportunities for internal improvements for locate and mark activities. Through this analysis of excavation incidents, SoCalGas can further understand the internal and external leading causes of dig-ins, trend incident locations, trend frequency of damages caused by individual excavators, trench which facilities are damaged the most, and stay informed about the most common damaging excavation equipment.

Currently, there are multiple systems and processes used to capture and report data, internally and externally, as a result of a gas incident. All systems and processes might not be updated simultaneously, thereby creating additional manual steps when using the data for internal analysis for process improvements, or to generate reports for internal or external stakeholders. SoCalGas is undertaking an initiative to consolidate these processes and systems into one system of record to minimize data quality issues, simplify reporting, and standardize data collection among its field supervisors. SoCalGas is also actively enhancing its ability to improve data capture, data validation, and automated escalations. New Third Party Excavation Incident Reporting systems will provide accessibility and efficiency across multiple platforms reducing reporting and notification times by automating the reporting process. The upgraded reporting system efficiently analyzes accurate incident data and provides course corrections as locate and mark trends are identified.

**S. SCG-7-M2 – Establish a Program to Address Areas of Continual Excavation**

Generally, a typical 811 USA ticket is valid for 28 days. However, there are some instances where a locate and mark request can be valid for longer.<sup>31</sup> Agricultural excavators who perform repetitive excavations prefer 811 USA Tickets that are valid for longer periods of time. Requiring 811 USA notifications every 28 days could discourage participation in the 811 USA

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<sup>31</sup> Although USA tickets are valid for 28 days from the date of issuance, if work continues beyond 28 days, the excavator may renew the ticket per Cal. Govt. Code § 4216.2(e).



process by agricultural excavators, who may find it too burdensome to renew a ticket. These situations are typically in flood control channels and agricultural fields where excavation and digging activities can occur continually. This mitigation program fulfills the California requirement<sup>32</sup> to develop a process that would allow for certain agreements for continual excavation, called ACE tickets. In flood control and agricultural situations, SoCalGas will meet with the landowner and develop an annual agreement that would allow for safe continual excavation activity within the parameters of the agreement.

Starting in July 2020, excavators working on agricultural and flood control lands may obtain an ACE ticket. The Dig Safe Board has drafted regulations<sup>33</sup> requiring operators to address ACE tickets by completing newly developed forms, conducting onsite meetings, potentially excavating the facility, and providing additional records. ACE ticket's purpose is to improve communication and dialog between the agricultural industry and operators.

**T. SCG-7-M3 – Recording Photographs for Each Locat and Mark Ticket That is Visited by the Locator**

Under this mitigation, locators will take photographs of the areas located and marked and the areas the excavators delineated either using white paint or other approved marking methods for each ticket they complete. The pictures taken by the locators will help the company audit the quality of locates and provide an opportunity to improve future marking efforts for the same location. Pictures will also mitigate potential disputes between excavators and SoCalGas by providing visual confirmation of the location marks at the time the ticket was located and marked. The photographs will include a digital time stamp and geographical identification metadata.

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<sup>32</sup> California Senate Bill (SB) 661 modified Cal. Govt. Code § 4216, establishing an Area of Continual Excavation (ACE) Ticket.

<sup>33</sup> Dig Safe Board, Resolution No. 19-07-01, *available at* <https://digsafe.fire.ca.gov/media/2197/resolution-19-07-01.pdf>.





**U. SCG-7-M4 – Utilize Electronic Positive Response**

SoCalGas will utilize an electronic positive response system (EPS) which informs an excavator once a locate and mark activity is completed for the excavator’s 811 USA ticket. For example, if the locator marks the jobsite, the excavator will be notified on their 811 USA ticket that the company has completed markings at the ticket location. EPS gives excavators and the company a shared record of locate and mark activity completed by the locator. This will help excavators by providing them with the appropriate documented communication before they dig. Enhancing electronic positive response will be used to measure the performance of adhering to Title 49 Code of Federal Regulations, section 192.614.

**V. SCG-7-M5 – Enhance Process to Utilize and Leverage Emerging Excavation Technology to Help with Difficult Locates (Vacuum Excavation Technology)**

At times, an accurate locate cannot be made using the standard tools available to the locate and mark workforce. In these instances, SoCalGas will work with the requesting contractor to help fulfill their request without creating an unsafe situation. More specifically, SoCalGas will establish a process to work with the excavator to utilize various alternatives to locate gas facilities or enhance safe-digging technologies. These alternatives include stand-by and observe the contractor as they perform their excavation or use other tools such as a Jameson locator or vacuum technology that can expose the physical pipe for visual verification.

Vacuum excavation is recognized by the damage prevention industry as the safest excavation method that can be used today because the water and air used for excavation is adjustable, preventing damage to pipe and coatings. The Company plans to enhance its excavation practices by using hydro vacuum excavation technology which is typically installed onto a truck or portable trailer and allows the excavator to perform a keyhole excavation process, when applicable. Generally, a keyhole excavation process is utilized to excavate targeted areas.

Hydro vacuum excavation uses water at a high pressure to loosen the soil, this allows for precise excavation and vacuuming of the material. The use of water at a high pressure reduces the soil’s cohesiveness thus helping to break the soil and suction easily. Dirt is stored in a debris



tank, keeping the work area cleaner and avoiding the creation of dirt spoils. Hydro vacuum excavation is less invasive compared to other traditional methods of excavation. The benefits of hydro vacuum excavation include a reduced likelihood of causing third party damages, faster and precise excavations, and it also requires less manpower compared to conventional excavations.

The keyhole excavation process cost-effectively and safely exposes underground infrastructure to allow operators to perform repairs and maintenance without resorting to more costly and disruptive conventional excavation methods. The keyhole excavation process consists of performing work on the surface with smaller excavations, which can be performed on paved or non-paved areas. Pavement removal can be accomplished often by saw cutting and coring. The size of the pavement opening is determined upon the scope of the task at hand. The normal process utilizing keyhole excavation involves coring, vacuum excavation, construction and maintenance activities, and finally backfill and pavement restoration.

The Company will enhance its processes to utilize this excavation technology to facilitate hard to locate facilities.

**W. SCG-7-M6 – Promote Process and System Improvements in USA Ticket Routing and Monitoring**

As part of continuous improvement efforts, an assessment of the current state of the 811 USA one-call ticket routing and monitoring process is underway. The intent of this effort is to query system users and managers on potential improvements that would provide benefits to the process. The software vendor, Korterra, has been engaged to provide software solutions for identified system enhancements that will allow for more streamlined data collection, better documentation capture capability, and more detailed reports for process supervision.

The primary focus of system improvements to the 811 USA ticket routing and monitoring will be to upgrade the ticket management system to automatically provide periodic reports on the status of ticket requests, send notifications as a ticket is approaching its deadline, and to capture and report data that will be used to monitor and evaluate performance per Title 49 Code of Federal Regulations, section 192.614.



These new tools will give the SoCalGas the ability to better manage 811 USA ticket load across the company. The tools and enhancements entail workflows requiring that locators input specific data into dedicated fields detailing mutual agreements. These fields will enable reporting for all mutual agreements giving SoCalGas additional measures for ticket compliance. Other tools include automated notifications in the form of emails and/or texts for management when tickets are approaching the mutual agreement due dates. This will trigger follow up action to address tickets on time. This mitigation will include resources that support enhanced data collection and field management of ticket efforts and will also support 811 USA ticket prioritization. These resources are needed to manage data, perform analytics on the new volume of data, and to identify system enhancements.

#### **X. SCG-7- M7 – Leverage Data Gathered by Locating Equipment**

SoCalGas uses locating equipment that automatically captures GPS coordinates as the locator performs their locating activities. The GPS data may also be manually recorded when the locator pushes a designated button on the equipment console. The equipment's GPS data is downloaded through a physical connection with a terminal allowing the data to be saved then transmitted to the GIS group. Future enhancements may include the ability to wirelessly transmit the GPS data. The GPS data can then be used in GIS to compare real world locating data with GIS mapping data to evaluate discrepancies and potentially catching mapping errors or locating errors thereby increasing the accuracy of the locating activity. Correcting mapping errors or omissions using this data may potentially reduce damages caused by mapping issues. Leveraging data gathered by locating equipment improves adherence to Title 49 Code of Federal Regulations, section 192.614.

#### **VI. POST-MITIGATION ANALYSIS**

As described in Chapter RAMP-D, SoCalGas has performed a Step 3 analysis where necessary pursuant to the terms of the Settlement Agreement. SoCalGas has not calculated an RSE for activities beyond the requirements of the Settlement Agreement but provides a



qualitative description of the risk reduction benefits for each of these activities in the section below.

**A. Mitigation Tranches and Groupings**

The Step 3 analysis provided in the SA Decision<sup>34</sup> instructs the utility to subdivide the group of assets or the system associated with the risk into tranches. Risk reduction from Controls and Mitigations and RSEs are determined at the Tranche level. For purposes of the risk analysis, each Tranche is considered to have homogeneous risk profiles (*i.e.*, the same LoRE and CoRE). SoCalGas’ rationale for the determination of tranches is presented below.

Third Party Damage prevention consists of training courses, policies, programs, and efforts aimed at reducing risk of injuries or fatalities to the public, employees, and contractors. Given the vast number of activities SoCalGas performs to mitigate the Third Party Dig-in on a High Pressure Pipeline risk, SoCalGas grouped like activities with like risk profiles into mitigation programs.

**Table 6: Summary of Tranches**

ID	Mitigation/Control	Tranche	Tranche ID
SCG-7-C8	Public Awareness	External Education - The Affected Public	SCG-7-C8-T1
		External Education - Emergency Officials	SCG-7-C8-T2
		External Education - Local Public Officials	SCG-7-C8-T3
		External Education – Excavators	SCG-7-C8-T4

<sup>34</sup> D.18-12-014 at Attachment A, A-11 (“Definition of Risk Events and Tranches”).

## **B. Post-Mitigation/Control Analysis Results**

For purposes of this post-mitigation and post-control analysis, SoCalGas utilized historical gas dig-in results year-over-year to calculate an overall risk reduction benefit of performing these activities.<sup>35</sup> SoCalGas then looked at existing/continuing programs (*i.e.*, Controls), with the expectation of observing similar results (*i.e.*, percentage of risk reduction benefit by continuing the activity). SoCalGas also accounted for the risk increase that would occur over time if the risk reduction activities were reduced or cancelled. For new and/or incremental Mitigations, we expect to achieve further risk reduction. The specific risk reduction benefit percentages used for each identified Control/Mitigation is included under each of the program headings below.

### **1. SCG-7-C1 – Locate and Mark Training**

A single tranche is appropriate for this program because SoCalGas has an obligation to provide Locate and Mark Training for all Locators across its entire service territory as mandated by Title 49 Code of Federal Regulations, section 192 and General Order 112-F. Therefore, Locate and Mark Training has a single risk profile and does not warrant further tranching.

#### **a. Description of Risk Reduction Benefits**

Locate and Mark Training provides participating employees with the necessary knowledge and capabilities to locate and mark the below ground gas facilities accurately and in the appropriate time frame. At SoCalGas, the Energy Technician Distribution (ETD) and Lead Construction Technician (LCT) functions have the responsibility to locate and mark gas facilities in response to an excavation request. Gas Operations Training and Development provides each ETD and LCT with the initial in-depth locate and mark training upon being newly assigned to an ETD or LCT position. Overall training is about an eight week course with locate and mark training comprising about one week of that time. An ETD or LCT employee are not certified to locate or mark gas facilities until they have successfully completed this training. In 2019,

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<sup>35</sup> D.18-12-014 at Attachment A, A-5 (“MAVF Principle 4 – Risk Assessment”).



SoCalGas' Gas Operations Training and Development function is forecasting to provide Locate and Mark Training to about 125 ETD and LCT employees.

It is necessary to have a trained workforce to accurately locate and mark gas infrastructure to provide the necessary information for a third-party excavator to perform their work as safely as possible. Marked facilities provide the excavator with approximate locations of where the gas facilities exist, within the delineated work area. Awareness of underground gas facilities allows the excavator to either avoid the areas or carefully dig with hand tools to prevent damage caused by the excavation work.

Since a vast majority of the utility's assets are buried below ground it is imperative that proper action is taken to reduce the risk of accidental damage to these facilities by accurately communicating the locations to the excavators. Without a highly skilled and trained locate and mark workforce, excavators would have little knowledge and confidence of gas line locations which could lead to third party excavation damage. By improving knowledge and competency through training, locate and mark accuracy will increase, and the number of mismarks should be reduced, leading to a decrease in the risk of third party excavation damage. Additionally, this training provides the workforce with the necessary understanding of not only the requirements for accurate locating and marking but also the importance of two-way communication with an excavator, thorough job documentation and timeliness of locate and mark completion.

SoCalGas has not performed an RSE Evaluation on SCG-7-C1 because the program elements are mandated by law and/or regulation. SoCalGas is required to comply with all applicable laws/regulations, and thus, SoCalGas has not calculated the risk reduction benefits received for performing this activity.

**b. Elements of the Bow Tie Addressed**

SCG-7-C1 addresses several Drivers/Triggers and Potential Consequences as outlined above in Section I. These include DT. 2 – Locator error contributing to the incorrect marking of underground gas structures, DT. 4 – Company does not respond to regional notification center (USA) request in required timeframe, DT.5 Company does not “standby” when third party excavates near gas pipelines, DT.8 - Incorrect /inadequate information in existing asset records



leading to incorrect locate and mark , PC.1 – Serious Injuries and/or Fatalities, PC.2 – Property Damage, PC.3 – Prolonged Outages, PC.4 – Penalties and Fines, PC.5 – Adverse Litigation and PC.6 – Erosion of Public Confidence.

## **2. SCG-7-C2 – Locate and Mark Activities**

A single tranche is appropriate for this program because SoCalGas has an obligation to perform Locate and Mark Activities across its entire service territory as mandated by Title 49 Code of Federal Regulations, section 192 and California Government Code, section 4216. Therefore, Locate and Mark Activities has a single risk profile and does not warrant further tranching.

### **a. Description of Risk Reduction Benefits**

The purpose of the Locate and Mark Activities are to prevent damage to gas infrastructure caused by third party excavators. They consist of three distinct activities:

- (1) locating and marking underground gas facilities before excavation occurs;
- (2) observing (stand-by) pipeline excavation activities; and
- (3) providing staff support for compliance and improvement.

The first activity, locating and marking, refers to the physical act of locating and marking of underground facilities. By providing a visual indication of the location of underground facilities, the excavator has the necessary information to proceed with their activities in a safe and controlled manner. The second locate and mark activity is Pipeline Observation (stand-by) which is performed in specific required situations. Pipeline Observation (stand-by) is a critical activity that requires a qualified Company representative to be present anytime excavation activities take place near a high priority pipeline segment. The purpose of this activity is to decrease the likelihood of an event occurring by having a dedicated employee representing the operator who is specifically there to maintain the integrity of the gas pipeline. The third activity involves employee staffing to provide daily support in operations by interpreting policies, tracking compliance, evaluating tools, equipment and new technologies, providing refresher training, and tracking and trending locate and mark data to proactively identify areas for



improvement. This is a critical risk reduction activity that directly supports the field locator personnel in their daily activities. The support staff have a focus on identifying program enhancement opportunities that lead to more accurate and timely responses to locate and mark tickets and reduction in damages.

This collection of Locate and Mark Activities ultimately provides the excavator with the necessary information to avoid hitting or damaging gas facilities.

SoCalGas has not performed an RSE Evaluation on SCG-7-C2 because the program elements are mandated by law and/or regulation. SoCalGas is required to comply with all applicable laws/regulations, and thus, SoCalGas has not calculated the risk reduction benefits received for performing this activity.

#### **b. Elements of the Bow Tie Addressed**

SCG-7-C2 addresses several Drivers/Triggers and Potential Consequences as outlined above in Section I. These include DT. 2 – Locator error contributing to the incorrect marking of underground gas structures, DT. 4 – Company does not respond to regional notification center (USA) request in required timeframe, DT.5 Company does not “standby” when third party excavates near gas pipelines, PC.1 – Serious Injuries and/or Fatalities, PC.2 – Property Damage, PC.3 – Prolonged Outages, PC.4 – Penalties and Fines, PC.5 – Adverse Litigation and PC.6 – Erosion of Public Confidence.

### **3. SCG-7-C3 – Locate and Mark Annual Refresher and Training Competency Program**

A single tranche is appropriate for this program because SoCalGas has an obligation to provide a Locate and Mark Annual Refresher Training & Competency program for Locators across its entire service territory as mandated by Title 49 Code of Federal Regulations, section 192 and General Order 112-F. Therefore, Locate and Mark Annual Refresher Training and Competency Program has a single risk profile and does not warrant further tranching.





**a. Description of Risk Reduction Benefits**

All resources performing locate and mark activities must complete an annual re-fresher training program. This program consists of local supervisors reviewing the appropriate gas standards with the locate and mark workforce. All employees are required to pass the refresher training in order to maintain their ability to perform locate and mark activities. In 2018, about 970 employees participated in the annual Refresher and Competency Training program for both high pressure and medium pressure.

The Locate and Mark Refresher Training and Competency program reinforces several key components of locate and mark. By reviewing the gas standards on an annual basis, employees performing locate and mark activities are provided an opportunity to review expected procedures, learn changes in procedures, and obtain clarification. Without an opportunity to refresh their understanding, the locate and mark workforce might not be up to date on the latest procedure, requirement, or technology. Refresher training enables trained personnel to perform their duties with greater accuracy and efficiency, and it increases trained personnel's ability to adopt to new technologies and methods. Marking facilities accurately provides the excavator and public with a greater safety assurance. It enables the excavator to either avoid the delineated areas or dig with hand tools to avoid damage that could result in an immediate or future incident.

SoCalGas has not performed an RSE Evaluation on SCG-7-C3 because the program elements are mandated by law and/or regulation. SoCalGas is required to comply with all applicable laws/regulations, and thus, SoCalGas has not calculated the risk reduction benefits received for performing this activity.

**b. Elements of the Bow Tie Addressed**

SCG-7-C3 addresses several Drivers/Triggers and Potential Consequences as outlined above in Section I. These include DT. 2 – Locator error contributing to the incorrect marking of underground gas structures, DT. 4 – Company does not respond to regional notification center (USA) request in required timeframe, DT.5 Company does not “standby” when third party



excavates near gas pipelines, DT.8 - Incorrect /inadequate information in existing asset records leading to incorrect locate and mark , PC.1 – Serious Injuries and/or Fatalities, PC.2 – Property Damage, PC.3 – Prolonged Outages, PC.4 – Penalties and Fines, PC.5 – Adverse Litigation and PC.6 – Erosion of Public Confidence.

#### **4. SCG-7-C4 – Locate and Mark Operator Qualification Program**

A single tranche is appropriate for this program because SoCalGas has an obligation of providing a Locate and Mark Operator Qualification program for Locators across its entire service territory as mandated by Title 49 Code of Federal Regulations, section 192 and General Order 112-F. Therefore, Locate and Mark Operator Qualification program has a single risk profile and does not warrant further tranching.

##### **a. Description of Risk Reduction Benefits**

Locate and Mark Operator Qualification (OQ) training provides for an employee to field-demonstrate the employee’s knowledge and competency to perform specific locate and mark tasks. This would include such activities as achieving proper locating signals, interpreting the signals, and placing accurate and proper markings on the ground to indicate the location of the pipe. Locate and Mark OQ is required for employees every five years and is administered by the Gas System Integrity - Operator Qualification department at SoCalGas. There are about 480 employees at SoCalGas that participate in OQ training each year. It is mandated by PHMSA.

Employing resources that are formally trained and Operator Qualified to perform Locate and Mark functions demonstrates both procedural knowledge and field implementation of the necessary tasks required to successfully perform these functions. Maintaining this level of prepared and qualified workforce allows SoCalGas to meet its regulatory requirements and the demands of the excavator community and help provide for safe excavation environment.

SoCalGas has not performed an RSE Evaluation on SCG-7-C4 because the program elements are mandated by law and/or regulation. SoCalGas is required to comply with all applicable laws/regulations, and thus, SoCalGas has not calculated the risk reduction benefits received for performing this activity.



**b. Elements of the Bow Tie Addressed**

SCG-7-C4 addresses several Drivers/Triggers and Potential Consequences as outlined above in Section I. These include DT. 2 – Locator error contributing to the incorrect marking of underground gas structures, DT. 4 – Company does not respond to regional notification center (USA) request in required timeframe, DT.5 Company does not “standby” when third party excavates near gas pipelines, PC.1 – Serious Injuries and/or Fatalities, PC.2 – Property Damage, PC.3 – Prolonged Outages, PC.4 – Penalties and Fines, PC.5 – Adverse Litigation and PC.6 – Erosion of Public Confidence.

**5. SCG-7-C5 – Locate and Mark Quality Assurance Program**

A single tranche is appropriate for this program because SoCalGas has an obligation to perform quality assurance activities for Locators across its entire service territory. Therefore, Locate and Mark Quality Assurance program has a single risk profile and does not warrant further tranching.

**a. Description of Risk Reduction Benefits**

The purpose of the Locate and Mark Quality Assurance (QA) Program is to verify that proper processes and procedures are being followed and implemented by the locate and mark workforce and to correct those instances where improvements are warranted. SoCalGas’ Pipeline Safety and Compliance department administers this QA program and visits every operating district at least once per year. During these visits, they select 15 USA tickets for each Locator, check the employees Operator Qualification status and evaluate the documentation on the ticket. Additionally, they will perform field visits, when possible, to evaluate in-field activities such as equipment setup and use, Company Gas Standard compliance, accuracy of locate and markings, proper documentation, and proper use of the Korterra ticket management system, among other activities. Feedback on a quality assurance audit is provided to each local supervisor who is responsible to follow-up with each individual needing further coaching or refresher training.



The Locate and Mark Quality Assurance Program provides a variety of benefits to reducing the number of and potential for damages to gas infrastructure by a third party. By evaluating locate and mark activities that have been completed or are being performed, SoCalGas can address gaps in performance with additional training or updating company documentation or recordation of assets. The locate and mark workforce errors can result in an incorrect locate and mark or one that is not done within the required timeframe. Additionally, the QA review can highlight errors in the timely and/or accurate documentation of its assets, which could result in an incorrect locate and mark. All issues could potentially result in damage to the gas infrastructure with serious injuries and/or fatalities and property damage. Adherence to proper company policy and procedures reduces the percentage of Locate & Mark mismarks, increases the overall awareness of unsafe activity, and expedites response times.

**b. Elements of the Bow Tie Addressed**

SCG-7-C5 addresses several Drivers/Triggers and Potential Consequences as outlined above in Section I. DT. 2 – Locator error contributing to the incorrect marking of underground gas structures, DT. 4 – Company does not respond to regional notification center (USA) request in required timeframe, DT.5 Company does not “standby” when third party excavates near gas pipelines, DT.7 - Delayed updates to asset records of underground gas infrastructure leading to incorrect locate and mark, DT.8 - Incorrect /inadequate information in existing asset records leading to incorrect locate and mark , PC.1 – Serious Injuries and/or Fatalities, PC.2 – Property Damage, PC.3 – Prolonged Outages, PC.4 – Penalties and Fines, PC.5 – Adverse Litigation and PC.6 – Erosion of Public Confidence.

**c. RSE Inputs and Basis**

<b>Scope</b>	SMEs estimate that 100% of activities in the program would benefit from this mitigation.
<b>Effectiveness</b>	Assuming 5% effectiveness as QA program has above-marginal impact on reducing mismarks.
<b>Risk Reduction</b>	Based on a mapping of the 2018 DIRT data causes, this mitigation addresses 8% of the causes (8% risk addressed). Using these

	assumptions, this mitigation could improve Dig-Ins safety, reliability, and financial risk by up to 0.4%.
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**d. Summary of Results**

		Low Alternative	Single Point	High Alternative
Pre-Mitigation	<b>LoRE</b>		<b>3.250</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.32	<b>78.44</b>	193.65
Post-Mitigation	<b>LoRE</b>		<b>3.2626</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.36	<b>78.75</b>	194.40
	<b>RSE</b>	1.00	<b>8.43</b>	20.80

**6. SCG-7-C6 – Damage Prevention Analyst Program**

The Damage Prevention Analyst Program works to reduce the number of third-party damage to gas facilities by identifying at risk excavating contractors and educating them on proper one-call and safe digging techniques. Therefore, any excavating contractors at risk that are identified by the damage prevention analysts pose the same safety risk and a single tranche is appropriate.

**a. Description of Risk Reduction Benefits**

The Damage Prevention Analyst Program works to reduce the number of third-party damages to gas facilities by identifying excavating contractors at risk and educating them on proper one-call and safe digging techniques. Through the Damage Prevention Strategies function, Damage Prevention Analysts focuses on the four districts (out of a total 48 districts) with the greatest number of reported incidents, by driving to and physically inspecting excavation projects with 811 USA ticket requests. The Analysts will also stop at other construction projects to investigate whether proper one-call and digging techniques are being



used. In cases where the Analysts find an offense, they will stop the job and provide education to the contractor on the correct safe digging practices and procedures. SoCalGas expects to expand this effort to up to ten districts. SoCalGas Damage Prevention Analysts have stopped over 470 jobs since the program's inception in 2018 and conducted over 4,500 contractor field contacts to develop outreach and educational opportunities.

The benefit of the Damage Prevention Analyst function is threefold. First, it enables SoCalGas to stop a job before an incident occurs if no underground markings are present or the excavator is not practicing safe digging techniques. Second, it provides an opportunity to educate contractors on their requirements before digging or when digging around gas facilities before damage is done. This education has far-reaching benefits as the contractor will perform future projects in other districts not currently part of the program, and the education could be applied to those future projects. Third, it creates a list of contractors who might be repeat offenders or of site characteristics to improve prioritization of future construction site inspections.

**b. Elements of the Bow Tie Addressed**

SCG-7-C6 addresses several Drivers/Triggers and Potential Consequences as outlined above in Section I. These include DT.1 - Excavators such as, contractors or property homeowners/tenants do not call one-call center (USA) for locate and mark prior to excavation , DT. 2 – Locator error contributing to the incorrect marking of underground gas structures, DT.3 – Hand excavation is not performed by excavator in the vicinity of located gas pipelines, DT. 4 – Company does not respond to regional notification center (USA) request in required timeframe, DT.5 Company does not “standby” when third party excavates near gas pipelines, DT.6 Contractor fails to contact company “standby” personnel, PC.1 – Serious Injuries and/or Fatalities, PC.2 – Property Damage, PC.3 – Prolonged Outages, PC.4 – Penalties and Fines, PC.5 – Adverse Litigation and PC.6 – Erosion of Public Confidence.

**c. RSE Inputs and Basis**

<b>Scope</b>	Damage Prevention Analyst program focuses on 100% of the excavation tickets through risk assessment.
<b>Effectiveness</b>	The effectiveness is assumed at 25% as analysts prioritize work, support training, stop unsafe jobs, support all districts, etc.
<b>Risk Reduction</b>	Based on a mapping of the 2018 DIRT data causes, this mitigation addresses 26% of the causes (26% risk addressed). Using these assumptions, this mitigation could improve Dig-Ins safety, reliability, and financial risk by up to 6.6%.

**d. Summary of Results**

		Low Alternative	Single Point	High Alternative
Pre-Mitigation	<b>LoRE</b>		<b>3.250</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.32	<b>78.44</b>	193.65
Post-Mitigation	<b>LoRE</b>		<b>3.4635</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.93	<b>83.60</b>	206.37
	<b>RSE</b>	4.69	<b>39.50</b>	97.50

**7. SCG-7-C7 – Prevention and Improvements-Refreshed Laptops**

Providing hardware that is appropriate for the rugged outdoor environment and updated to run and efficiently provide correct information helps with accurately locating underground infrastructure. Laptops with the applicable Software are deployed across SoCalGas’ territory. SoCalGas has a vast service territory that covers 24,000 square miles in diverse terrain



throughout Central and Southern California, from Visalia to the Mexican border. The service territory covers 12 counties, 220 incorporated cities in more than 500 communities. Therefore, no further tranching is appropriate.

**a. Description of Risk Reduction Benefits**

The workforce that performs the locate and mark activities relies on laptops, USA tickets, asset mapping, records data, software, and locating equipment. Using laptops in an outdoor setting, and often in construction areas, can reduce life expectancy due to the harsh environment. Therefore, SoCalGas provides its workforce with ruggedized laptops that are designed to better withstand their operating environment. Additionally, as software and data are updated and become more sophisticated with new and more powerful features, new laptops with advanced capabilities are required so that all information can be provided to the locate and mark workforce and data can be updated. Approximately 350 laptops are replaced every five years.

Updated and ruggedized laptops provide a longer battery life and can run the required software faster and more efficiently. Updated hardware and software increase the effectiveness of performing locate and mark. The ruggedized laptops also can take a picture of the surrounding conditions of an excavation site to update mapping information for improved asset and mapping information. All features of the refreshed laptops work to reduce the number of errors that might occur in locating gas infrastructure through improved data and could be used to support the development of improved safe-digging procedures.

**b. Elements of the Bow Tie Addressed**

SCG-7-C7 addresses several Drivers/Triggers and Potential Consequences as outlined above in Section I. These include DT. 2 – Locator error contributing to the incorrect marking of underground gas structures, DT.7 - Delayed updates to asset records of underground gas infrastructure leading to incorrect locate and mark, DT.8 - Incorrect /inadequate information in existing asset records leading to incorrect locate and mark , PC.1 – Serious Injuries and/or Fatalities, PC.2 – Property Damage, PC.3 – Prolonged Outages, PC.4 – Penalties and Fines, PC.5 – Adverse Litigation and PC.6 – Erosion of Public Confidence.



**c. RSE Inputs and Basis**

<b>Scope</b>	100% of laptops will be refreshed.
<b>Effectiveness</b>	Assuming negligible improvement in effectiveness (0.25%).
<b>Risk Reduction</b>	Based on a mapping of the 2018 DIRT data causes, this mitigation addresses 26% of the causes (26% risk addressed). Using these assumptions, this mitigation could improve Dig-Ins safety, reliability, and financial risk by up to 0.07%.

**d. Summary of Results**

		Low Alternative	Single Point	High Alternative
Pre-Mitigation	<b>LoRE</b>		<b>3.250</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.32	<b>78.44</b>	193.65
Post-Mitigation	<b>LoRE</b>		<b>3.2521</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.33	<b>78.50</b>	193.77
	<b>RSE</b>	0.05	<b>0.38</b>	0.94

**8. SCG-7-C8 – Public Awareness Compliance**

For the purposes of an RSE analysis, SoCalGas separated Public Awareness into four tranches. Each of the four tranches reduces the likelihood of third party damage differently according to the RSEs.

Title 49 Code of Federal Regulation, section 192.616 requires utilities/natural gas providers to include efforts to educate the public, appropriate government organizations, and persons engaged in excavation related activities. The four types of groups identified in



section 192.616<sup>36</sup> are the affected public, emergency officials, local public officials, and excavators. Thus, SDG&E-6-C8 – Public Awareness has been tranching to match the four groups identified in section 192.616.

Periodically, SoCalGas participates in Distribution Public Awareness Council (DPAC) Benchmark studies to collect and compare membership data related to the effectiveness of public awareness and community safety outreach programs managed by gas utilities. There is a clear distinction between the general level of awareness between the affected public, emergency officials, local public officials, and excavators. In order to address this gap and reduce third party damage, targeted messaging campaigns are performed for each subgroup to increase overall awareness and education. Emergency officials and local public officials are often met with in person to discuss municipal third party damage trends. The public and excavators are informed using bill inserts, media campaigns, SoCalGas damage prevention Analysts, radio advertising, internet advertising, billboard advertising and safety meetings. A summary of SoCalGas’ 2018 public awareness activities is shown in the table below.

**Table 7: SoCalGas’ 2018 Public Awareness Activities**

	<b>Mailers</b>	<b>Email Messages</b>	<b>Public Service Announcements</b>	<b>811 Unique Page Views (2019 Data)</b>
Excavators	162,000	31,500	1	In 2019, from 399 to 2,585
Public Officials	2,000	600	0	

<sup>36</sup> 49 CFR § 192.616 (emphasis added):

- (d) The **operator’s** program must specifically include provisions to educate the public, appropriate government organizations, and **persons** engaged in excavation related activities on:
- (1) Use of a one-call notification system prior to excavation and other damage prevention activities;
  - (2) Possible hazards associated with unintended releases from a **gas pipeline facility**;
  - (3) Physical indications that such a release **may** have occurred;
  - (4) Steps that should be taken for public safety in the event of a **gas pipeline** release; and
  - (5) Procedures for reporting such an event.



	<b>Mailers</b>	<b>Email Messages</b>	<b>Public Service Announcements</b>	<b>811 Unique Page Views (2019 Data)</b>
Affected Public	3.5 M customers and 750,000 live/work near high pressure	2.2 M	1	unique page views per month
Emergency Officials	1,900	20	0	

A comprehensive public awareness program works to reduce the number of gas incidents by educating the general public on the indication of a gas leak and what to do if they do identify the potential for one. This allows first responders and SoCalGas to respond in a timely manner to avoid a gas incident or minimize its impact. More specifically, the Public Awareness Program works to reduce the number of potential gas incidents due to third party excavation activities. Third parties refer to a broader group than just excavators, it can also include “do it yourself” home and business owners. By providing information about the 811 USA one-call process and safe digging practices to these audiences, SoCalGas can increase the number of locates performed by the gas utility and potentially reduce the number of incidents of damage to gas infrastructure.

**9. SCG-7-C8-T1 – Public Awareness Compliance - The Affected Public**

**a. Description of Risk Reduction Benefits**

SoCalGas continues to promote awareness of the Underground Service Alert (811, “call-before-you dig”) system to the affected public by reaching out to contractors and the general public through meetings, mailers, bill inserts, hosting events, the Company website, marketing and banners at locally broadcasted events and other methods, so that gas lines are properly marked before excavation activities. Pipeline markers are to be accurate and visible. Excavation



activity includes excavation, blasting, boring, tunneling, backfilling, the removal of aboveground structures by both explosive or mechanical means, and other earth-moving operations.

Additionally, to promote National Safe Digging Month, SoCalGas brings a 30-foot-tall shovel to public gatherings to raise awareness about the importance of contacting 811 USA at least 72 hours prior to the start of any excavation project. For example, SoCalGas brings the giant shovel—popular for selfies—to inform area residents about pipeline safety, customer assistance programs, and the company's vision for California's Clean Energy Future. When residents or contractors dial 811 USA before any project that involves digging, SoCalGas marks the locations of underground lines to prevent them from being damaged, which could cause injury or service outages. This outreach is performed in compliance with Title 49 Code of Federal Regulations, sectionm192.616(d) subsections 1-5.

**b. Elements of the Bow Tie Addressed**

SCG-7-C8-T1 addresses several Drivers/Triggers and Potential Consequences as outlined above in Section I. These include DT.1 - Excavators such as, contractors or property homeowners/tenants do not call one-call center (USA) for locate and mark prior to excavation , DT.3 - Hand excavation is not performed by excavator in the vicinity of located gas pipelines, PC.1 – Serious Injuries and/or Fatalities, PC.2 – Property Damage, PC.3 – Prolonged Outages, PC.4 – Penalties and Fines, PC.5 – Adverse Litigation and PC.6 – Erosion of Public Confidence.

**c. RSE Inputs and Basis**

<b>Scope</b>	The affected public tranche of public awareness is assumed to impact 50% of the risk.
<b>Effectiveness</b>	Per SME input, effectiveness is marginal (1%). More effective than targeting local public and emergency officials, but less effective than excavators.
<b>Risk Reduction</b>	Based on a mapping of the 2018 DIRT data causes, this mitigation addresses 91% of the causes (91% risk addressed). Using these assumptions, this mitigation could improve Dig-Ins safety, reliability, and financial risk by up to 0.5%.

**d. Summary of Results**

		Low Alternative	Single Point	High Alternative
Pre-Mitigation	LoRE		<b>3.250</b>	
	CoRE	2.87	<b>24.14</b>	59.58
	Risk Score	9.32	<b>78.44</b>	193.65
Post-Mitigation	LoRE		<b>3.2648</b>	
	CoRE	2.87	<b>24.14</b>	59.58
	Risk Score	9.36	<b>78.80</b>	194.53
	RSE	0.48	<b>4.01</b>	9.89

**10. SCG -7-C8-T2 – Public Awareness Compliance -Emergency Officials**

**a. Description of Risk Reduction Benefits**

SoCalGas has the responsibility to train its employees on the company’s emergency procedures as well as establishing a liaison with first responders in accordance with Title 49 Code of Federal Regulations, section 192.615.<sup>37</sup> According to GO 112-F, SoCalGas, an “Operator” under GO 11-F, must comply with the requirements of sections 192, 192.615, and 192.616(e). There are significant benefits to creating strategic partnerships and promoting awareness with emergency officials. Communication and coordination are improved when it matters most. SoCalGas works to implement this requirement by establishing lines of communication between SoCalGas and first responders, by learning about the responsibility and resources available to each party in the event of a gas pipeline emergency, and by educating each other on how to best respond to a gas system emergency.

<sup>37</sup> 49 CFR § 192.615.



Additionally, section 192.616, which governs GO 112-F, states that SoCalGas is required to coordinate emergency exercises or drills with first responders. To commemorate “811” 8/11 Day, SoCalGas, The California Regional Common Ground Alliance (CARCGA), and Orange County Fire Authority (OCFA) hold a mock utility line strike to raise awareness about the importance of contacting 811 USA at least two working days (not counting the day of notification) prior to the start of any project that involves digging. The event program includes the 811 USA process, emergency response demonstration, investigation by the Dig Safe Board, Speakers from Dig Safe Board, Orange County Fire Authority, plus exhibitor booths.

**b. Elements of the Bow Tie Addressed**

SCG-7-C8-T2 addresses several Drivers/Triggers and Potential Consequences as outlined above in Section I. These include DT.1 - Excavators such as, contractors or property homeowners/tenants do not call one-call center (USA) for locate and mark prior to excavation , DT.3 - Hand excavation is not performed by excavator in the vicinity of located gas pipelines, PC.1 – Serious Injuries and/or Fatalities, PC.2 – Property Damage, PC.3 – Prolonged Outages, PC.4 – Penalties and Fines, PC.5 – Adverse Litigation and PC.6 – Erosion of Public Confidence.

**c. RSE Inputs and Basis**

<b>Scope</b>	The emergency official’s tranche of public awareness is assumed to impact 5% of the risk.
<b>Effectiveness</b>	Emergency officials can help with all excavation cause codes and are assumed to have the same effectiveness as the Affected Public.
<b>Risk Reduction</b>	Based on a mapping of the 2018 DIRT data causes, this mitigation addresses 28% of the causes (28% risk addressed). Using these assumptions, this mitigation could improve Dig-Ins safety, reliability, and financial risk by up to 0.01%.

**d. Summary of Results**

		Low Alternative	Single Point	High Alternative
Pre-Mitigation	<b>LoRE</b>		<b>3.250</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.32	<b>78.44</b>	193.65
Post-Mitigation	<b>LoRE</b>		<b>3.2505</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.32	<b>78.45</b>	193.67
	<b>RSE</b>	0.14	<b>1.15</b>	2.84

**11. SCG -7-C8-T3 – Public Awareness Compliance - Local Public Officials**

**a. Description of Risk Reduction Benefits**

Working directly with city officials involved in construction activities within their jurisdictions helps to educate external personnel to support SoCalGas’ enforcement workforce to stop unsafe excavation practices that could result in damage to underground facilities. This interaction can involve several efforts. First is educating city personnel on the specific requirements of the California safe excavation laws. Second is helping city personnel to understand their role in helping to enforce the laws by promoting the use of 811 USA for excavation tickets through their project review and permitting activities as well as the field inspections their employees perform. Third, is to explain the city’s potential cost savings from avoiding their emergency personnel having to respond to a blowing gas emergency due to a non-compliant excavation damage. They can help avoid unnecessary emergency response if they promote safe excavation practices during their routine daily planning and permitting work. The following outreach is performed to be compliant with Title 49 Code of Federal Regulations, section 192.616(d) subsections 1-5.

**b. Elements of the Bow Tie Addressed**

SCG-7-C8-T3 addresses several Drivers/Triggers and Potential Consequences as outlined above in Section I. These include DT.1 - Excavators such as, contractors or property homeowners/tenants do not call one-call center (USA) for locate and mark prior to excavation , DT.3 - Hand excavation is not performed by excavator in the vicinity of located gas pipelines, PC.1 – Serious Injuries and/or Fatalities, PC.2 – Property Damage, PC.3 – Prolonged Outages, PC.4 – Penalties and Fines, PC.5 – Adverse Litigation and PC.6 – Erosion of Public Confidence.

**c. RSE Inputs and Basis**

<b>Scope</b>	The local public official’s tranche of public awareness is assumed to impact 15% of the risk.
<b>Effectiveness</b>	Minimal impact since they’re not the excavators; assuming 1%.
<b>Risk Reduction</b>	Based on a mapping of the 2018 DIRT data causes, this mitigation addresses 61% of the causes (61% risk addressed). Using these assumptions, this mitigation could improve Dig-Ins safety, reliability, and financial risk by up to 0.1%.

**d. Summary of Results**

		Low Alternative	Single Point	High Alternative
Pre-Mitigation	<b>LoRE</b>		<b>3.250</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.32	<b>78.44</b>	193.65
Post-Mitigation	<b>LoRE</b>		<b>3.2530</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.33	<b>78.52</b>	193.82
	<b>RSE</b>	0.32	<b>2.69</b>	6.65



## **12. SCG -7-C8-T4 – Public Awareness Compliance - Excavators**

### **a. Description of Risk Reduction Benefits**

Excavator awareness of 811 USA is very important. Nationwide statistics from the Common Ground Alliance indicate that when a locate request is made prior to an underground excavation, no damage will occur 99% of the time.<sup>38</sup> It is especially important for contractors and excavators to be informed of the potential safety issues that might arise when working around natural gas pipelines. Underground pipelines can be located anywhere, including under streets, sidewalks and private property – sometimes just inches below the surface. Hitting one of these pipelines while conducting routine work such as digging, planting or doing demolition work can cause serious injury, property damage, and loss of utility service. Multiple excavator outreach events are hosted, targeted excavator communication mailings are sent, and the Big Shovel display are used to bolster awareness and benefits of 811 USA. Excavator outreach is performed to compliant with Title 49 Code of Federal Regulations, section 192.616(d) subsections 1-5.

### **b. Elements of the Bow Tie Addressed**

SCG-7-C8-T4 addresses several Drivers/Triggers and Potential Consequences as outlined above in Section I. These include DT.1 - Excavators such as, contractors or property homeowners/tenants do not call 811 USA one-call center (USA) for locate and mark prior to excavation , DT.3 - Hand excavation is not performed by excavator in the vicinity of located gas pipelines, PC.1 – Serious Injuries and/or Fatalities, PC.2 – Property Damage, PC.3 – Prolonged Outages, PC.4 – Penalties and Fines, PC.5 – Adverse Litigation and PC.6 – Erosion of Public Confidence.

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<sup>38</sup> Common Ground Alliance, *Common Ground Alliance's 2014 DIRT Report Confirms Importance of Calling 811 Before Digging for Fifth Consecutive Year* (August 11, 2015), available at [https://commongroundalliance.com/sites/default/files/press\\_release\\_pdfs/2014%20DIRT%20Report%20Press%20Release%20FINAL.pdf](https://commongroundalliance.com/sites/default/files/press_release_pdfs/2014%20DIRT%20Report%20Press%20Release%20FINAL.pdf).

**c. RSE Inputs and Basis**

<b>Scope</b>	The excavator’s tranche of public awareness is assumed to impact 30% of the risk.
<b>Effectiveness</b>	Public awareness campaigns for excavators are expected to be more effective than for other diggers, and the effectiveness is set to a higher number of 3%.
<b>Risk Reduction</b>	Based on a mapping of the 2018 DIRT data causes, this mitigation addresses 91% of the causes (91% risk addressed). Using these assumptions, this mitigation could improve Dig-Ins safety, reliability, and financial risk by up to 0.8%.

**d. Summary of Results**

		Low Alternative	Single Point	High Alternative
Pre-Mitigation	<b>LoRE</b>		<b>3.250</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.32	<b>78.44</b>	193.65
Post-Mitigation	<b>LoRE</b>		<b>3.2766</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.40	<b>79.09</b>	195.23
	<b>RSE</b>	1.41	<b>11.88</b>	29.32

**13. SCG-7-C9 – Increase Reporting of Unsafe Excavation**

The purpose of Increased Reporting of Unsafe Excavation is to identify and report excavators who frequently utilize unsafe excavation practices and to report those contractors to the Dig Safe Board and/or State Licensing Board (CSLB). Reporting of unsafe excavation is applicable to the entire SoCalGas territory. Therefore, no further tranching is appropriate.



**a. Description of Risk Reduction Benefits**

The purpose of Increased Reporting of Unsafe Excavation is to consolidate and formalize the Company’s internal procedures for identifying and reporting excavators who frequently utilize unsafe excavation practices and to report those contractors to the Dig Safe Board and/or State Licensing Board (CSLB). This includes consolidating the efforts of the Damage Prevention Strategies Team with the Claims Recovery Team. Both internal groups engage in various degrees of excavator education and outreach efforts on safe digging practices. The consolidation of efforts includes a consistent methodology for identifying targeted excavators. Education and outreach efforts provide the excavators understanding of the implications of unsafe excavation practices. SoCalGas has stopped over 470 jobs and conducted over 4,500 contractor field contacts to develop outreach and educational opportunities.

By combining the information from two functions within SoCalGas, this program provides a more complete effort to achieve the benefits of reducing third-party damages. First, it provides the names of unsafe excavators to the appropriate state boards to support the state’s objectives. Second, it provides an opportunity for the excavators to be educated and informed on their obligations, such as the contractor’s requirement to call prior to any excavation activity and to perform hand excavation in the vicinity of gas pipelines. With a better-informed contracting community, who follows the appropriate procedures, the number of excavation activities around gas infrastructure without location marks or without following the correct excavation procedures should decrease. The number of resulting incidents from these contractors should also decrease.

**b. Elements of the Bow Tie Addressed**

SCG-7-C9 addresses several Drivers/Triggers and Potential Consequences as outlined above in Section I. These include DT.1 - Excavators such as, contractors or property homeowners/tenants do not call one-call center (USA) for locate and mark prior to excavation, DT.3 - Hand excavation is not performed by excavator in the vicinity of located gas pipelines, DT.6 Contractor fails to contact company “standby” personnel, PC.1 – Serious Injuries and/or Fatalities, PC.2 – Property Damage, PC.3 – Prolonged Outages, PC.4 – Penalties and Fines, PC.5 – Adverse Litigation and PC.6 – Erosion of Public Confidence.

**c. RSE Inputs and Basis**

<b>Scope</b>	SMEs estimate that of excavators that are causing issues less than 1% are reported.
<b>Effectiveness</b>	Once the process is established, an increase in excavator notifications of 30% has been observed.
<b>Risk Reduction</b>	Based on a mapping of the 2018 DIRT data causes, this mitigation addresses 47% of the causes (47% risk addressed). Using these assumptions, this mitigation could improve Dig-Ins safety, reliability, and financial risk by up to 0.1%.

**d. Summary of Results**

		Low Alternative	Single Point	High Alternative
Pre-Mitigation	<b>LoRE</b>		<b>3.250</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.32	<b>78.44</b>	193.65
Post-Mitigation	<b>LoRE</b>		<b>3.2546</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.33	<b>78.55</b>	193.92
	<b>RSE</b>	0.83	<b>6.99</b>	17.25

**14. SCG-7-C10 – Public Awareness-Secure Greater Enforcement through Legislation and California State Digging Board**

The purpose of securing greater enforcement through Legislation and the Dig Safe Board is to work with all members of the excavation community in achieving the Dig Safe Board’s objectives of providing education and outreach, developing safe excavation practices, investigating violations, and supporting the Board’s authority. Securing greater enforcement through legislation and working with the Dig Safe Board is applicable to all third party excavations. Therefore, no further tranching is required.



**a. Description of Risk Reduction Benefits**

SoCalGas actively participates in the California Underground Safe Excavation Board (Dig Safe Board) to provide input and education from the natural gas utility perspective. The purpose of this participation is to work with all members of the excavation community in achieving the Dig Safe Board’s objectives of providing education and outreach, developing safe excavation practices, investigating violations, and supporting the Board’s authority.

Through its involvement in board meetings and workshops and collaborating to achieve common objectives related to damage prevention, SoCalGas fosters a positive and stronger working relationship with all stakeholders. By playing an active role in developing and enforcing utility and contractor requirements, a more complete education and cooperative environment can be achieved among all stakeholders and new standards that get developed have had the benefit of comprehensive input. The Dig Safe Board provides a way in which effective safe excavation requirements can be cooperatively developed and disseminated to reduce third party damage.

SoCalGas has not performed an RSE Evaluation on SCG-7-C10 because the program elements are mandated by law and/or regulation. SoCalGas is required to comply with all applicable laws/regulations, and thus, SoCalGas has not calculated the risk reduction benefits received for performing this activity.

**b. Elements of the Bow Tie Addressed**

SCG-7-C10 addresses several Drivers/Triggers and Potential Consequences as outlined above in Section I. These include DT.1 - Excavators such as, contractors or property homeowners/tenants do not call one-call center (USA) for locate and mark prior to excavation , DT.3 - Hand excavation is not performed by excavator in the vicinity of located gas pipelines, DT. 4 – Company does not respond to regional notification center (USA) request in required timeframe, DT.5 Company does not “standby” when third party excavates near gas pipelines, DT.6 Contractor fails to contact company “standby” personnel, PC.1 – Serious Injuries and/or Fatalities, PC.2 – Property Damage, PC.3 – Prolonged Outages, PC.4 – Penalties and Fines, PC.5 – Adverse Litigation and PC.6 – Erosion of Public Confidence.



**15. SCG-7-C11 – Public Awareness-Meet with Cities with Highest Damage Rates**

The activities associated with this program include providing outreach and education on safe digging practices to city and community leaders, and in turn, to the excavators operating in those areas. Public awareness, meeting with cities with the highest damage rates is applicable to all cities across SoCalGas’ territory. Therefore, no further tranching is appropriate.

**a. Description of Risk Reduction Benefits**

The purpose of meeting with cities with highest damage rates is to reduce the number of third-party excavation incidents by providing outreach and education on safe digging practices to city and community leaders, and in turn, to the excavators operating in those areas. More specifically, using its Damage Prevention Analyst function, SoCalGas will meet with leaders in all of the approximately 245 municipalities in its service territory. Priority is given to the cities with the highest number of excavation incidents.

The Damage Prevention Analysis will meet with the permitting, inspection, and/or other pertinent officials within the municipalities to develop a strong working relationship to reduce third party damage. Concepts are discussed, such as asking the city inspectors to also look for proper utility markings, stop the job, or incorporate 811 USA literature with the permit application.

Working directly with the city officials involved in construction activities within their jurisdictions helps to develop an extended education and enforcement workforce to stop unsafe excavation practices that could result in damage to underground facilities. It also creates an additional opportunity to identify poor practices and the offending excavators so that education on contacting 811 USA prior to digging and on utilizing proper excavation techniques can be provided before any digging or damage has occurred. As excavators operate in multiple jurisdictions, any education of a contractor that occurs in one city can also be applied to the contractor’s future jobs in other jurisdictions. Finally, as the number of excavation incidents decreases, the demands on local first responders will also decrease.

**b. Elements of the Bow Tie Addressed**

SCG-7-C11 addresses several Drivers/Triggers and Potential Consequences as outlined above in Section I. These include DT.1 - Excavators such as, contractors or property homeowners/tenants do not call one-call center (USA) for locate and mark prior to excavation , DT.3 - Hand excavation is not performed by excavator in the vicinity of located gas pipelines, PC.1 – Serious Injuries and/or Fatalities, PC.2 – Property Damage, PC.3 – Prolonged Outages, PC.4 – Penalties and Fines, PC.5 – Adverse Litigation and PC.6 – Erosion of Public Confidence.

**c. RSE Inputs and Basis**

<b>Scope</b>	Meeting with the top 3% of cities (7 cities out of 240 total).
<b>Effectiveness</b>	Minimal impact since they are not the excavators. Assuming same effectiveness as public awareness for the affected public (1%).
<b>Risk Reduction</b>	Based on a mapping of the 2018 DIRT data causes, this mitigation addresses 89% of the causes (89% risk addressed). Using these assumptions, this mitigation could improve Dig-Ins safety, reliability, and financial risk by up to 0.03%.

**d. Summary of Results**

		Low Alternative	Single Point	High Alternative
Pre-Mitigation	<b>LoRE</b>		<b>3.250</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.32	<b>78.44</b>	193.65
Post-Mitigation	<b>LoRE</b>		<b>3.2508</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.32	<b>78.46</b>	193.70
	<b>RSE</b>	0.23	<b>1.92</b>	4.75



**16. SCG-7-C12 – Public Awareness-Remain Active Members of the California Regional Common Ground Alliance**

The purpose of remaining active members of the California is to work with all members of the excavation community in achieving the Dig Safe Board’s objectives of providing education and outreach, developing safe excavation practices, investigating violations, and supporting the Board’s authority. Securing greater enforcement through legislation and working with the California State Digging Board is applicable to all third-party excavations. Therefore, no further tranching is required.

**a. Description of Risk Reduction Benefits**

SoCalGas is an active member in the California Regional Common Ground Alliance (CARGA) through its Damage Prevention Strategies function. CARGA is the regional organization associated with the Common Ground Alliance (CGA). The CGA is an underground utility industry association, across North America, whose mission is to prevent damage to underground infrastructure and to protect those who live and work near these assets through the shared responsibilities of stakeholders. CGA helps to develop best practices among industry stakeholders in all aspects of the safe excavation practices of underground infrastructure.

By participating in CARGA, SoCalGas is able to play a role in developing best practices with other regional membership, to inform and help develop best practices on the national level, highlight localized issues that need to be addressed, and interact with contractors and other utilities to create safer excavation techniques and requirements. By working with all members of the underground industry, both locally and nationally, SoCalGas not only helps to develop best practices but also be informed of other best practices in the industry which will help to improve utility and contractor implementation of safe digging techniques and procedures.

**b. Elements of the Bow Tie Addressed**

SCG-7-C12 addresses several Drivers/Triggers and Potential Consequences as outlined above in Section I. These include DT.1 - Excavators such as, contractors or property homeowners/tenants do not call one-call center (USA) for locate and mark prior to excavation , DT.3 - Hand excavation is not performed by excavator in the vicinity of located gas pipelines,





DT. 4 – Company does not respond to regional notification center (USA) request in required timeframe, PC.1 – Serious Injuries and/or Fatalities, PC.2 – Property Damage, PC.3 – Prolonged Outages, PC.4 – Penalties and Fines, PC.5 – Adverse Litigation and PC.6 – Erosion of Public Confidence.

**c. RSE Inputs and Basis**

<b>Scope</b>	SMEs estimate is 50% as not all policies are affected.
<b>Effectiveness</b>	Maybe once every decade there is a practice that can be improved; however, improvement is marginal (0.05%).
<b>Risk Reduction</b>	Based on a mapping of the 2018 DIRT data causes, this mitigation addresses 100% of the causes (100% risk addressed). Using these assumptions, this mitigation could improve Dig-Ins safety, reliability, and financial risk by up to 0.03%.

**d. Summary of Results**

		Low Alternative	Single Point	High Alternative
Pre-Mitigation	<b>LoRE</b>		<b>3.250</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.32	<b>78.44</b>	193.65
Post-Mitigation	<b>LoRE</b>		<b>3.2508</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.32	<b>78.46</b>	193.70
	<b>RSE</b>	0.22	<b>1.85</b>	4.56

**17. SCG-7-C13 - Continue to Participate in the Gold Shovel Standard Program**

The Gold Shovel Standard (GSS) Program utilizes an external organization that certifies contractor’s policies and procedures to protect underground facilities against an established Gold Shovel Standard. This program is applicable to all third party contractors working for SoCalGas.



All third party damage caused by contractors working for SoCalGas poses the same safety risk. Therefore, no further tranching is required.

**a. Description of Risk Reduction Benefits**

The Gold Shovel Standard (GSS) Program is an external organization that certifies contractor’s policies and procedures to protect underground facilities against an established Gold Shovel Standard. The GSS provides positive reinforcement and reviews the contractor’s excavation performance. SoCalGas requires all of its contractors to participate in the Gold Shovel Program.

The GSS provides positive guidance to underground contractors, aligning their excavation practices against established safe digging practices and procedures. It helps to educate contractors on expected industry excavation standards and identify and address gaps in their processes. SoCalGas requires Contractors who perform excavation on behalf of SoCalGas to be GSS certified. GSS serves as an additional quality check for its contractors. Actively supporting the Gold Shovel Standard Program helps to improve excavation contractors use of the one-call requirement and to improve their safe digging techniques, such as hand-digging when near gas pipelines.

SoCalGas has not performed an RSE Evaluation on SCG-7-C13 because the program elements are mandated by law and/or regulation. SoCalGas is required to comply with all applicable laws/regulations, and thus, SoCalGas has not calculated the risk reduction benefits received for performing this activity.

**b. Elements of the Bow Tie Addressed**

SCG-7-C13 addresses several Drivers/Triggers and Potential Consequences as outlined above in Section I. These include DT.1 - Excavators such as, contractors or property homeowners/tenants do not call one-call center (USA) for locate and mark prior to excavation , DT.3 - Hand excavation is not performed by excavator in the vicinity of located gas pipelines, DT.6 Contractor fails to contact company “standby” personnel, DT.7 - Delayed updates to asset records of underground gas infrastructure leading to incorrect locate and mark, DT.8 – Incorrect/inadequate information in existing asset records leading to incorrect locate and mark ,



PC.1 – Serious Injuries and/or Fatalities, PC.2 – Property Damage, PC.3 – Prolonged Outages, PC.4 – Penalties and Fines, PC.5 – Adverse Litigation and PC.6 – Erosion of Public Confidence.

## **18. SCG-7-C14 – Locating Equipment**

SoCalGas provides the locate and mark workforce with the tools and information needed to accurately locate and mark underground gas infrastructure, as mandated by Title 49 Code of Federal Regulations, section 192.614 and California Government Code, section 4216. Therefore, no further tranching is appropriate.

### **a. Description of Risk Reduction Benefits**

The purpose of the Locating Equipment Program is to utilize technology to standardize locating procedures and to provide the locate and mark workforce with the tools and information needed to accurately locate and mark underground gas infrastructure. The Locating Equipment program will provide the locate and mark workforce with standardized and compliant location devices and tools that are equipped with USA ticket, asset records, and mapping information. Equipment will be provided to the workforce as part of the normal replacement cycle.

Reducing the potential for damage to underground facilities that is caused by excavation activities requires correct facility markings. Excavators use these markings to know when hand-digging and other safe digging practices should be followed. Finally, providing standardized equipment allows for consistent training and field use for the equipment across all operating districts for improved locate accuracy by the workforce.

SoCalGas has not performed an RSE Evaluation on SCG-7-C14 because the program elements are mandated by law and/or regulation. SoCalGas is required to comply with all applicable laws/regulations, and thus, SoCalGas has not calculated the risk reduction benefits received for performing this activity.

### **b. Elements of the Bow Tie Addressed**

SCG-7-C14 addresses several Drivers/Triggers and Potential Consequences as outlined above in Section I. These include DT. 2 – Locator error contributing to the incorrect marking of underground gas structures, DT. 4 – Company does not respond to regional notification center



(USA) request in required timeframe, PC.1 – Serious Injuries and/or Fatalities, PC.2 – Property Damage, PC.3 – Prolonged Outages, PC.4 – Penalties and Fines, PC.5 – Adverse Litigation and PC.6 – Erosion of Public Confidence.

**19. SCG-7-C15 – Remain Active Members of the 811 California One-Call Centers**

The California 811 USA One-Call Centers serve as the communication conduit between SoCalGas and excavators. SoCalGas is an active member of both Dig Alert and USA North. Dig Alert’s territory includes nine Southern California Counties. They include: Imperial, Inyo, Los Angeles, Orange, San Bernardino, San Diego, Santa Barbara, Riverside and Ventura. USA North covers fifty Northern California Counties. SoCalGas is mandated by Title 49 Code of Federal Regulations, section 192.614 and California Government Code, section 4216 to remain an active member of the California One-Call Centers. Therefore, no further tranching is appropriate.

**a. Description of Risk Reduction Benefits**

The California 811 USA One-Call Centers serve as the communication conduit between SoCalGas and excavators to support safe digging practices. Excavators contact the 811 USA one-call centers and inform them of their intent to excavate in a specific location. This information is made available to the owners and operators of underground infrastructure to provide location information before excavation occurs. SoCalGas is an active member of local 811 USA one-call centers. In calendar year 2018, SoCal Gas responded to over 720,000 requests for locate and mark activities of its distribution system through the local one-call centers, nearly all distribution pipe is considered as medium pressure.

As a member of the one-call centers, SoCalGas actively works with other industry stakeholders toward simplifying the process, improving its accessibility, and educating on safe digging practices. The California one-call centers play a critical role in safe excavation practices and reducing the number of third-party damages. They provide a single source for all excavators to contact as well as a source of that activity for utilities, simplifying the communication process between many contractors and the various utilities, many of which are not known by the contractors. The one-call process also allows this communication process to take place before



digging occurs, so that utilities can correctly locate and mark their facilities within an expected timeframe. Excavating with these marks, allows the contractors to practice safe digging techniques, minimizing the potential of hitting or damaging gas piping as they complete their work.

SoCalGas has not performed an RSE Evaluation on SCG-7-C1 because the program elements are mandated by law and/or regulation. SoCalGas is required to comply with all applicable laws/regulations, and thus, SoCalGas has not calculated the risk reduction benefits received for performing this activity.

**b. Elements of the Bow Tie Addressed**

SCG-7-C15 addresses several Drivers/Triggers and Potential Consequences as outlined above in Section I. These include DT.1 - Excavators such as, contractors or property homeowners/tenants do not call one-call center (USA) for locate and mark prior to excavation , DT. 2 – Locator error contributing to the incorrect marking of underground gas structures, DT.3 - Hand excavation is not performed by excavator in the vicinity of located gas pipelines, DT. 4 – Company does not respond to regional notification center (USA) request in required timeframe, DT.5 Company does not “standby” when third party excavates near gas pipelines, DT.6 Contractor fails to contact company “standby” personnel, PC.1 – Serious Injuries and/or Fatalities, PC.2 – Property Damage, PC.3 – Prolonged Outages, PC.4 – Penalties and Fines, PC.5 – Adverse Litigation and PC.6 – Erosion of Public Confidence.

**20. SCG-7-C16 – Install Warning Mesh Above Buried Company Facilities**

Warning mesh is a mitigation against those excavators that do not adhere to the 811 USA excavation safety notification requirement. Approximately 60% of company damages are caused by excavators not contacting 811 USA before they dig. Warning mesh would be installed when any new open trench company facility is installed before backfilling. This program is applicable to all SoCalGas open trench buried new company facilities. Therefore, no further tranching is required.



**a. Description of Risk Reduction Benefits**

The purpose of installing warning mesh above underground gas pipelines is to provide a visual warning to excavators of the existence of gas infrastructure. Warning mesh will be installed in all open trench applications in new construction.

The warning mesh is a visual indicator that can be exposed before the excavator damages the underlying gas infrastructure and can help to address other shortcomings in the locate and mark safe digging process by both the utility and the excavator. It can serve as a reminder to the excavator to apply hand-digging techniques, it can act as a correction for inaccurate surface locate markings, and it could serve as a warning to an excavator who did not call 811 USA to have underground facilities marked.

**b. Elements of the Bow Tie Addressed**

SCG-7-C16 addresses several Drivers/Triggers and Potential Consequences as outlined above in Section I. These include DT.1 - Excavators such as, contractors or property homeowners/tenants do not call one-call center (USA) for locate and mark prior to excavation , DT.3 - Hand excavation is not performed by excavator in the vicinity of located gas pipelines, DT.6 Contractor fails to contact company “standby” personnel, PC.1 – Serious Injuries and/or Fatalities, PC.2 – Property Damage, PC.3 – Prolonged Outages, PC.4 – Penalties and Fines, PC.5 – Adverse Litigation and PC.6 – Erosion of Public Confidence.

**c. RSE Inputs and Basis**

<b>Scope</b>	Used mesh procured with the proposed funding to arrive at the scope percentage (0.6%).
<b>Effectiveness</b>	Assuming 50% effectiveness since large machines can still cause damage.
<b>Risk Reduction</b>	Based on a mapping of the 2018 DIRT data causes, this mitigation addresses 24% of the causes (24% risk addressed). Using these assumptions, this mitigation could improve Dig-Ins safety, reliability, and financial risk by up to 0.07%.

**d. Summary of Results**

		Low Alternative	Single Point	High Alternative
Pre-Mitigation	<b>LoRE</b>		<b>3.250</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.32	<b>78.44</b>	193.65
Post-Mitigation	<b>LoRE</b>		<b>3.2524</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.33	<b>78.50</b>	193.79
	<b>RSE</b>	3.11	<b>26.14</b>	64.53

**21. SCG-7-C17 – Prevention & Improvements – Fiber Optics**

The fiber optic technology installed on high pressure pipelines will serve as an early warning system to detect unauthorized construction work that could damage the pipeline and other changes in pressure in the line that could indicate a leak. This program is applicable to high pressure company facilities. Therefore, no further tranching is required.

**a. Description of Risk Reduction Benefits**

In 2017, SoCalGas broke ground on fiber optic installation that is designed to allow real-time monitoring of the condition of its high-pressure transmission pipelines. The technology uses fiber optic cables, that are installed and run above and parallel to the pipeline, to detect stresses imposed on the pipeline that could have the potential to cause damage. The fiber optic cable sends the information to a remote monitoring station, in real time, and SoCalGas operators can interpret the data to determine potential stresses. The initial installation was along a seven-mile section of high pressure pipeline in Bakersfield, California. The company installs fiber optic cables in all high pressure new construction installations as well as replacement segments 12-inches and greater in diameter and one-mile long.



The information received from the fiber optic technology will give SoCalGas the opportunity to respond quickly to potential issues with its high-pressure transmission pipelines. It can pinpoint a potential problem within 20-feet, and with real time information, can be critical to early detection. Examples of some of the stresses that it could detect is construction and excavation activity near and around the pipeline. Receiving this information, quickly, can alert SoCalGas to inspect the area and put a stop to any excavator that does not have an 811 USA ticket or is not practicing safe-digging techniques.

**b. Elements of the Bow Tie Addressed**

SCG-7-C17 addresses several Drivers/Triggers and Potential Consequences as outlined above in Section I. These include DT.1 - Excavators such as, contractors or property homeowners/tenants do not call one-call center (USA) for locate and mark prior to excavation , DT.3 - Hand excavation is not performed by excavator in the vicinity of located gas pipelines, DT.6 Contractor fails to contact company “standby” personnel, PC.1 – Serious Injuries and/or Fatalities, PC.2 – Property Damage, PC.3 – Prolonged Outages, PC.4 – Penalties and Fines, PC.5 – Adverse Litigation and PC.6 – Erosion of Public Confidence.

**c. RSE Inputs and Basis**

<b>Scope</b>	87 miles of transmission pipeline out of 3,433 (3%) targeted for installation.
<b>Effectiveness</b>	Per internal SME assessment, fiber optics can help detect dig-ins but does not prevent the damage. Therefore, the effectiveness of this mitigation is estimated at 50%.
<b>Risk Reduction</b>	Based on a mapping of the 2018 DIRT data causes, this mitigation addresses 25% of the causes (25% risk addressed). Using these assumptions, this mitigation could improve Dig-Ins safety, reliability, and financial risk by up to 0.3%.



**d. Summary of Results**

		Low Alternative	Single Point	High Alternative
Pre-Mitigation	<b>LoRE</b>		<b>3.250</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.32	<b>78.44</b>	193.65
Post-Mitigation	<b>LoRE</b>		<b>3.2604</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.35	<b>78.69</b>	194.26
	<b>RSE</b>	0.04	<b>0.34</b>	0.85

**22. SCG-7-M1 – Automate Third Party Excavation Incident Reporting**

Automating Third Party Excavation incident reporting into one system will centralize the reporting and data analysis. This will assist in meeting compliance reporting obligations, developing a better understanding of the data collected in an investigation, simplifying reporting, and enhancing data analysis processes. SoCalGas is mandated by Title 49 Code of Federal Regulations, section 192.614 and California Government Code, section 4216 to collect data on third Party Excavation Incidents. Therefore, no further tranching is appropriate.

**a. Description of Risk Reduction Benefits**

Automating third party excavation incident reporting will be the result of an effort to consolidate and simplify the data collection process involved in investigating a gas incident. Field supervisors complete the investigations of gas incidents. Currently, there are multiple systems and processes used to capture and report data, internally and externally, as a result of a gas incident. All systems and processes might not be updated simultaneously, thereby creating additional manual steps when using the data for internal analysis for process improvements, or to generate reports for internal or external stakeholders. SoCalGas is undertaking an initiative to



consolidate these processes and systems into one system of record to minimize data quality issues, simplify reporting, and standardize data collection among its field supervisors.

Standardizing data collection into one system will centralize reporting and data analysis will assist in meeting compliance reporting obligations, developing a better understanding of the data collected in an investigation, simplifying reporting, and enhancing data analysis processes. This will facilitate improvements in SoCalGas’ accuracy and timeliness in locating and marking its infrastructure.

**b. Elements of the Bow Tie Addressed**

SCG-7-M1 addresses several Drivers/Triggers and Potential Consequences as outlined above in Section I. DT. 2 – Locator error contributing to the incorrect marking of underground gas structures, DT. 4 – Company does not respond to regional notification center (USA) request in required timeframe, DT.5 Company does not “standby” when third party excavates near gas pipelines, DT.8 - Incorrect /inadequate information in existing asset records leading to incorrect locate and mark , PC.1 – Serious Injuries and/or Fatalities, PC.2 – Property Damage, PC.3 – Prolonged Outages, PC.4 – Penalties and Fines, PC.5 – Adverse Litigation and PC.6 – Erosion of Public Confidence.

**c. RSE Inputs and Basis**

<b>Scope</b>	SMEs estimate that 100% of tickets are affected by improved routing and will be automated so that tickets are not lost (applies to all stakeholder groups).
<b>Effectiveness</b>	Marginal improvement is expected (1%).
<b>Risk Reduction</b>	Based on a mapping of the 2018 DIRT data causes, this mitigation addresses 1% of the causes (1% risk addressed). Using these assumptions, this mitigation could improve Dig-Ins safety, reliability, and financial risk by up to 0.01%.

**d. Summary of Results**

		Low Alternative	Single Point	High Alternative
Pre-Mitigation	LoRE		3.250	
	CoRE	2.87	24.14	59.58
	Risk Score	9.32	78.44	193.65
Post-Mitigation	LoRE		3.2498	
	CoRE	2.87	24.14	59.58
	Risk Score	9.32	78.44	193.64
	RSE	0.00	0.02	0.05

**23. SCG-7-M2 – Establish a program to address the area of continual excavation**

SB 661 modified California Government Code 4216 establishing an ACE Ticket. ACE ticket’s purpose is to improve communication and dialog between the agricultural industry and operators. Starting in July 2020, excavators working on agricultural and flood control lands may obtain an ACE ticket. This ticket is applicable to areas within SoCalGas territory. All excavations performed with the use of an ACE ticket poses the same safety risk and a single tranche is appropriate.

**a. Description of Risk Reduction Benefits**

A typical 811 USA ticket is valid for 28 days. However, there are some instances where a locate and mark request can be valid for longer.<sup>39</sup> These situations typically are in flood control channels and agricultural fields where excavation and digging activities can occur continually. This mitigation program fulfills the California requirement to develop a process that

<sup>39</sup> Although USA tickets are valid for 28 days from the date of issuance. If work continues beyond 28 days, the excavator may renew the ticket per California Government Code, section 4216.2(e).



would allow for certain agreements for continual excavation, called ACE tickets. In flood control and agricultural situations, SoCalGas will meet with the landowner and develop an annual agreement that would allow for safe continual excavation activity within the parameters of the agreement

Having to continually renew an 811 USA ticket may discourage some excavators from using the 811 USA process. This program will reduce dig-in risk as it will encourage landowners to use the 811 USA one-call process before excavating and reduce the need to continually call every time digging needs to occur in the same area over the one-year timeframe of the ticket. By informing the one-call center, and then the utility, the landowner can be made aware of gas infrastructure in the area and develop an agreed-upon process to employ safe-digging techniques within the parameters established in the ACE ticket. Additionally, this process will assist the utility in accurately and timely marking the facilities as they will not have to make multiple, repeat visits to the same excavation site. By providing a mechanism to reduce effort for both the landowner and the utility and providing the location of gas infrastructure to the landowner, the use of safe-digging practices should increase, and the amount of infrastructure damage should decrease.

**b. Elements of the Bow Tie Addressed**

SCG-7-M2 addresses several Drivers/Triggers and Potential Consequences as outlined above in Section I. These include DT.1 - Excavators such as, contractors or property homeowners/tenants do not call one-call center (USA) for locate and mark prior to excavation , DT.3 - Hand excavation is not performed by excavator in the vicinity of located gas pipelines, DT.5 Company does not “standby” when third party excavates near gas pipelines, PC.1 – Serious Injuries and/or Fatalities, PC.2 – Property Damage, PC.3 – Prolonged Outages, PC.4 – Penalties and Fines, PC.5 – Adverse Litigation and PC.6 – Erosion of Public Confidence.

**c. RSE Inputs and Basis**

<b>Scope</b>	For assessment purposes, SMEs consider farmers to be equivalent to excavators fielding heavy machinery. The proportion of farmers to heavy machinery excavators is assumed to be 1 to 100, hence a scope of 1%.
<b>Effectiveness</b>	Effectiveness assumed to be high (90%) as the percentage of the targeted people (farmers) are likely to follow procedure and prevent a dig-in once aware of the situation.
<b>Risk Reduction</b>	Based on a mapping of the 2018 DIRT data causes, this mitigation addresses 36% of the causes (36% risk addressed). Using these assumptions, this mitigation could improve Dig-Ins safety, reliability, and financial risk by up to 0.3%.

**d. Summary of Results**

		Low Alternative	Single Point	High Alternative
Pre-Mitigation	<b>LoRE</b>		<b>3.250</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.32	<b>78.44</b>	193.65
Post-Mitigation	<b>LoRE</b>		<b>3.2395</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.29	<b>78.19</b>	193.02
	<b>RSE</b>	0.13	<b>1.10</b>	2.72

**24. SCG-7-M3 – Recording photographs for each locate & mark ticket visited by locator**

Recording photographs for each locate and mark ticket visited by locator is planned for all SoCalGas' above and belowground facilities within its entire service territory. These pictures will help the company audit the quality of locates and provide an opportunity to improve future marking efforts for the same location. Therefore, no further tranching is appropriate.



**a. Description of Risk Reduction Benefits**

The purpose of recording photographs of each locate and mark ticket is to improve the accuracy of the locating activity and to inform process improvements based on investigations of gas incidents and quality assurance audits. By having a record of the locate marks, SoCalGas would be able to better perform root cause analyses of QA activities and investigations into gas incidents. These photographs could show incorrect markings, which would result in improved training, or they could show incorrect mapping and asset data, which could result in improved utility data. The benefits of this mitigation is its role in improving future locate and mark accuracy to avoid damage to gas infrastructure.

**b. Elements of the Bow Tie Addressed**

SCG-7-M3 addresses several Drivers/Triggers and Potential Consequences as outlined above in Section I. These include DT. 2 – Locator error contributing to the incorrect marking of underground gas structures, PC.1 – Serious Injuries and/or Fatalities, PC.2 – Property Damage, PC.3 – Prolonged Outages, PC.4 – Penalties and Fines, PC.5 – Adverse Litigation and PC.6 – Erosion of Public Confidence.

**c. RSE Inputs and Basis**

<b>Scope</b>	SMEs estimate that 100% of tickets will have associated photographs.
<b>Effectiveness</b>	The effectiveness is marginal in nature and considered to be 1% as the impact is only on lessons learned.
<b>Risk Reduction</b>	Based on a mapping of the 2018 DIRT data causes, this mitigation addresses 8% of the causes (8% risk addressed). Using these assumptions, this mitigation could improve Dig-Ins safety, reliability, and financial risk by up to 0.1%.

**d. Summary of Results**

		Low Alternative	Single Point	High Alternative
Pre-Mitigation	<b>LoRE</b>		<b>3.250</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58

	<b>Risk Score</b>	9.32	<b>78.44</b>	193.65
Post-Mitigation	<b>LoRE</b>		<b>3.2475</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.31	<b>78.38</b>	193.50
	<b>RSE</b>	0.03	<b>0.24</b>	0.60

**25. SCG-7-M4 – Utilize Electronic Positive Response**

Electronic positive response is an electronic response provided to the regional notification center (DigAlert and USA North) that informs the excavator, prior to their excavation date, if the facility has been marked or if there is no conflict with the proposed excavation. Utilizing electronic positive response is applicable to all areas within SoCalGas’ territory. All excavations utilizing electronic positive response poses the same safety risk and a single tranche is appropriate.

**a. Description of Risk Reduction Benefits**

SoCalGas is required to locate and mark its underground infrastructure within two days of receiving a locate and mark ticket request. Implementing a positive response feature with the regional notification centers, such as USA North and DigAlert, improves communication between SoCalGas and excavating contractors. The system will inform the contractor that the utility has completed their task or if no gas infrastructure is in conflict with their excavation activities. The effort also provides a means to communicate stand-by requirements or if the locate task was not able to be completed due to weather or accessibility issues.

This program requires participation from contractors and SoCalGas. It will avoid the potential of damage to gas infrastructure due to miscommunication between the contractors and SoCalGas. This is especially important in situations where the utility was not able to provide markings within the required timeframe, but the contractor assumes no markings means no gas



infrastructure. When there are no markings, the contractor may not employ safe digging procedures resulting in a hit to gas infrastructure they thought was not there.

**b. Elements of the Bow Tie Addressed**

SCG-7-M4 addresses several Drivers/Triggers and Potential Consequences as outlined above in Section I. These include DT. 4 – Company does not respond to regional notification center (USA) request in required timeframe, DT.6 Contractor fails to contact company “standby” personnel, PC.1 – Serious Injuries and/or Fatalities, PC.2 – Property Damage, PC.3 – Prolonged Outages, PC.4 – Penalties and Fines, PC.5 – Adverse Litigation and PC.6 – Erosion of Public Confidence.

**c. RSE Inputs and Basis**

<b>Scope</b>	100% of tickets will have electronic positive response available.
<b>Effectiveness</b>	This mitigation improves communication but has a marginal impact on excavator behavior, therefore the effectiveness is assumed to be 1%.
<b>Risk Reduction</b>	Based on a mapping of the 2018 DIRT data causes, this mitigation addresses 2% of the causes (2% risk addressed). Using these assumptions, this mitigation could improve Dig-Ins safety, reliability, and financial risk by up to 0.02%.

**d. Summary of Results**

		Low Alternative	Single Point	High Alternative
Pre-Mitigation	<b>LoRE</b>		<b>3.250</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.32	<b>78.44</b>	193.65
Post-Mitigation	<b>LoRE</b>		<b>3.2495</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.32	<b>78.43</b>	193.62



	<b>RSE</b>	0.05	<b>0.44</b>	1.07
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**26. SCG-7-M5 –Enhance Process to Leverage Excavation Technology to Help With Difficult Locates (Vacuum Excavation Technology)**

Vacuum excavation technology is an example of a hydro excavation tool that can be deployed to find the location of buried company facilities when a locator is not getting an indication of where the facility is located. Technology such as this has proven itself in the damage prevention industry as a safe alternative to hand tools to prevent damage when unknown buried facilities are encountered. Vacuum excavation is utilized on an as-needed, case-by-case basis during Locate and Mark activities or in a more programmatic way by first identifying areas that are known to be hard to locate. Vacuum excavation is applicable to all areas within SoCalGas’ territory. All excavations utilizing vacuum excavation technology poses the same safety risk and a single tranche is appropriate.

**a. Description of Risk Reduction Benefits**

At times, an accurate locate cannot be made using the standard tools available to the locate and mark workforce. In these instances, SoCalGas will work with the requesting contractor to help fulfill their request without creating an unsafe situation. SoCalGas will establish a process to work with the excavator to utilize various alternatives to locate gas facilities or enhance safe-digging technologies. These alternatives include stand-by and observe the contractor as they perform their excavation or use other tools such as a Jameson locator or vacuum technology that can expose the physical pipe for visual verification.

Using locating tools that can provide the actual location of gas infrastructure by safely exposing the pipe will provide the most accurate location of the gas infrastructure. With this knowledge, the contractor is aware of when to employ safe digging techniques and company records can be updated with the actual piping location. Both of these benefits will work toward reducing the potential for damage to underground piping for the current project and future projects.

**b. Elements of the Bow Tie Addressed**

SCG-7-M5 addresses several Drivers/Triggers and Potential Consequences as outlined above in Section I. These include DT. 2 – Locator error contributing to the incorrect marking of underground gas structures, DT.7 - Delayed updates to asset records of underground gas infrastructure leading to incorrect locate and mark, DT.8 - Incorrect /inadequate information in existing asset records leading to incorrect locate and mark , PC.1 – Serious Injuries and/or Fatalities, PC.2 – Property Damage, PC.3 – Prolonged Outages, PC.4 – Penalties and Fines, PC.5 – Adverse Litigation and PC.6 – Erosion of Public Confidence.

**c. RSE Inputs and Basis**

<b>Scope</b>	SMEs estimate that 15% of targeted locations will be assisted with emerging excavation technology.
<b>Effectiveness</b>	Effectiveness is high and assumed to be 95%.
<b>Risk Reduction</b>	Based on a mapping of the 2018 DIRT data causes, this mitigation addresses 9% of the causes (9% risk addressed). Using these assumptions, this mitigation could improve Dig-Ins safety, reliability, and financial risk by up to 1.3%.

**d. Summary of Results**

		<b>Low Alternative</b>	<b>Single Point</b>	<b>High Alternative</b>
<b>Pre-Mitigation</b>	<b>LoRE</b>		<b>3.250</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.32	<b>78.44</b>	193.65
<b>Post-Mitigation</b>	<b>LoRE</b>		<b>3.2088</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.20	<b>77.45</b>	191.19
	<b>RSE</b>	0.15	<b>1.29</b>	3.18



**27. SCG-7-M6 – Promote Process and System Improvements in USA Ticket Routing and Monitoring**

The primary focus of system improvements to the USA ticket routing and monitoring will be to upgrade the ticket management system to automatically provide periodic reports on the status of ticket requests, send notifications as a ticket is approaching its deadline, and to capture and report data that will be used to monitor and evaluate performance per Title 49 Code of Federal Regulations, section 192.614. Therefore, no further tranching is appropriate.

**a. Description of Risk Reduction Benefits**

As part of continuous improvement, an assessment of the current state of the 811 USA one-call ticket routing and monitoring is underway. The primary focus of system improvements to the 811 USA ticket routing and monitoring will be to upgrade the ticket management system to provide increased abilities to monitor and manage locate and mark ticket requests and to evaluate and measure performance on meeting timing commitments. In calendar year 2018, SoCalGas fulfilled over 720,000 USA ticket requests from excavators for its distribution system which is nearly all medium pressure.

SoCalGas has a time requirement to fulfill locate and mark ticket requests. If these time requirements are not met, contractors might assume that no marks mean there are no utilities in conflict with their project, and they might start their excavation processes. If this occurs, contractors could hit and damage underground gas infrastructure due to the lack of surface markings. By providing enhanced capabilities to monitor and manage ticket request workload, SoCalGas will have the potential to be better able to prioritize ticket requests, assign crews, and balance workload among the locate and mark crews. Additionally, the data capture and reporting enhancements can improve SoCalGas' ability to monitor its own processes and identify process improvements. These enhancements work toward improving SoCalGas' performance in meeting the locate and mark timeframe, thereby reducing the potential of contractors digging without knowledge of underground gas infrastructure.

**b. Elements of the Bow Tie Addressed**

SCG-7-M6 addresses several Drivers/Triggers and Potential Consequences as outlined above in Section I. These include DT. 4 – Company does not respond to regional notification center (USA) request in required timeframe, PC.1 – Serious Injuries and/or Fatalities, PC.2 – Property Damage, PC.3 – Prolonged Outages, PC.4 – Penalties and Fines, PC.5 – Adverse Litigation and PC.6 – Erosion of Public Confidence.

**c. RSE Inputs and Basis**

<b>Scope</b>	SMEs estimate that 100% of tickets are affected by improved routing and will be automated so that tickets are not lost (applies to all stakeholder groups).
<b>Effectiveness</b>	Improvement of up to 15%. This mitigation is closely tied to the Damage Prevention Analysts program.
<b>Risk Reduction</b>	Based on a mapping of the 2018 DIRT data causes, this mitigation addresses 1% of the causes (1% risk addressed). Using these assumptions, this mitigation could improve Dig-Ins safety, reliability, and financial risk by up to 0.2%.

**d. Summary of Results**

		Low Alternative	Single Point	High Alternative
Pre-Mitigation	<b>LoRE</b>		<b>3.250</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.32	<b>78.44</b>	193.65
Post-Mitigation	<b>LoRE</b>		<b>3.2444</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.31	<b>78.31</b>	193.31
	<b>RSE</b>	0.34	<b>2.85</b>	7.03

## **28. SCG-7-M7 – Leverage Data Gathered by Locating Equipment**

The current locating equipment has the capability of recording all information from a locate. This information could be used to assess the quality of each locate and the relative accuracy of pipe location in the GIS system. By having a quality measurement for each locate the company can further determine areas that need improvement. The data gathered by leveraging locating equipment will be used to evaluate performance per Title 49 Code of Federal Regulations, section Part 192.614. Therefore, no further tranching is appropriate.

### **a. Description of Risk Reduction Benefits**

The purpose of the Leveraging Data Gathered by Locating Equipment Program is to utilize technology to improve the speed with which SoCalGas mapping and asset records are updated and improve the accuracy of the resulting locate and mark activities. It provides the locate and mark workforce with the tools and technology to facilitate the ability to update Company records by capturing location coordinates found in the field, which can then be used to evaluate against existing company records to identify any mapping, records, or locating errors.

Reducing the potential for damage to underground facilities that is caused by excavation activities requires correct facility markings. Excavators use these markings to know when hand-digging and other safe digging practices should be followed. Using equipment with the latest technology assists in locating the infrastructure more accurately by providing specific location coordinates to the company's GIS system for updated records. Accurate mapping and company records on its facilities improves the accuracy of future locate and mark activities thereby providing excavators with an improved vision of underground piping.

### **b. Elements of the Bow Tie Addressed**

SCG-7-M7 addresses several Drivers/Triggers and Potential Consequences as outlined above in Section I. These include DT. 2 – Locator error contributing to the incorrect marking of underground gas structures, DT.7 - Delayed updates to asset records of underground gas infrastructure leading to incorrect locate and mark, DT.8 - Incorrect / inadequate information in existing asset records leading to incorrect locate and mark , PC.1 – Serious Injuries and/or



Fatalities, PC.2 – Property Damage, PC.3 – Prolonged Outages, PC.4 – Penalties and Fines, PC.5 – Adverse Litigation and PC.6 – Erosion of Public Confidence.

**c. RSE Inputs and Basis**

<b>Scope</b>	A 25% scope is used as a middle ground (between 13% for damages on mains and 40% for damages from backhoes).
<b>Effectiveness</b>	Assume marginal effectiveness of 1%.
<b>Risk Reduction</b>	Based on a mapping of the 2018 DIRT data causes, this mitigation addresses 3% of the causes (3% risk addressed). Using these assumptions, this mitigation could improve Dig-Ins safety, reliability, and financial risk by up to 0.01%.

**d. Summary of Results**

		Low Alternative	Single Point	High Alternative
Pre-Mitigation	<b>LoRE</b>		<b>3.250</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.32	<b>78.44</b>	193.65
Post-Mitigation	<b>LoRE</b>		<b>3.2500</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.32	<b>78.44</b>	193.65
	<b>RSE</b>	0.00	<b>0.01</b>	0.03

**VII. SUMMARY OF RISK MITIGATION PLAN RESULTS**

SoCalGas evaluated the constraints and challenges for the Risk Mitigation Plan. Third Party Excavation Damage on high pressure lines are typically due to a lack of securing an 811 USA ticket and/or failure to follow safe excavation practices. These challenges are in spite of the communication and education efforts being taken by numerous utilities, associations, and other stakeholder groups who advocate for safe excavation laws and practices. Affecting



positive behavioral changes to these excavators remains a significant challenge in preventing excavation damage to high pressure pipelines, a low occurrence but high consequence risk. To continue to improve damage prevention, new technologies and strategies must continue to be evaluated. It must also be determined how new technologies complement the existing portfolio of mitigation measures.

Below ground utility infrastructure can be challenging to locate. It requires a trained and seasoned workforce, use of sophisticated electronic equipment, and access and use of online GIS, mapping, and historical installation information to accurately identify locations. Throughout the years, due to growth and modernization, the density of underground utilities within rights-of-way has increased significantly. This in turn can lead to increased difficulty in locating individual facilities due to locating signal interference from adjacent infrastructure. Techniques learned over the years by seasoned locators are invaluable when faced with hard to locate areas.

Additionally, implementing, operating and maintaining a mitigation such as an 811 USA ticket risk assessment tool assumes that the algorithm will properly identify the riskiest excavations and operators. The Company has to rely on legacy software programs and frequently perform updates to it in order to maintain the 811 USA ticket risk assessment tool. Computer hardware improvements increase the performance of the software and allow the Locate and Mark Technician to collect additional data and photographic documentation of the site with utility markings. Additional challenges on the locate and mark program are the occasions when tickets fail to be transmitted through the mobile data terminal (MDT) due to limited/no wireless service. This may lead the excavator to start their work prior to the utility properly delineating the under-ground substructures.

High pressure pipelines often traverse remote or rural areas where routine public access is infrequent. In addition, the use of non-local sub-contractor excavation companies, such as those plowing agricultural fields, who are not familiar with underground utilities can lead to devastating consequences. SoCalGas' service territory size and the driving of miles (or aerial miles) that would be required to reach remote locations, inhibits SoCalGas' ability to more closely monitor right of way activity in remote or rural locations.



The inclusion of warning mesh and fiber optics for open trench high pressure pipeline installation are both relatively new. Near term benefits of these mitigations are incremental. The wide spread benefits will only be realized as significantly more pipe installations, that include these mitigations, have been completed.

The Risk Mitigation Plan was compiled using SoCalGas' current capabilities for evaluating and prioritizing mitigation measures. SoCalGas has made its best effort to identify the Drivers/Triggers and Potential Consequences associated with each risk with the understanding that, over time, impacting factors may change and require adjustments to the Risk Mitigation Plan. If any of the mitigations become mandated at a later date, cost and resource projects could also change.

Table 8 provides a summary of the Risk Mitigation Plan, including Controls and Mitigations activities, associated costs, the RSEs by tranche.

SoCalGas does not account for and track costs by activity, but rather, by cost center and capital budget code. Thus, the costs shown in Table 8 were estimated using assumptions provided by SMEs and available accounting data.





**Table 8: Risk Mitigation Plan Summary<sup>40</sup>**  
 (Direct 2018 \$000)<sup>41</sup>

ID	Mitigation/Control	Tranche	2018 Baseline Capital <sup>42</sup>	2018 Baseline O&M	2020-2022 Capital <sup>43</sup>	2022 O&M	Total <sup>44</sup>	RSE <sup>45</sup>
SCG-7- C1	Locate and Mark Training	T1	0	20	0	77-92	77-92	-

<sup>40</sup> Recorded costs and forecast ranges were rounded. Additional cost-related information is provided in workpapers. Costs presented in the workpapers may differ from this table due to rounding.

<sup>41</sup> The figures provided are direct charges and do not include company loaders, with the exception of vacation and sick. The costs are also in 2018 dollars and have not been escalated to 2019 amounts.

<sup>42</sup> Pursuant to D.14-12-025 and D.16-08-018, the Company provides the 2018 “baseline” capital costs associated with Controls. The 2018 capital amounts are for illustrative purposes only. Because capital programs generally span several years, considering only one year of capital may not represent the entire activity.

<sup>43</sup> The capital presented is the sum of the years 2020, 2021, and 2022 or a three-year total. Years 2020, 2021 and 2022 are the forecast years for SoCalGas’ Test Year 2022 GRC Application.

<sup>44</sup> Total = 2020, 2021 and 2022 Capital + 2022 O&M amounts.

<sup>45</sup> The RSE ranges are further discussed in Chapter RAMP-C and in Section VI above.

ID	Mitigation/Control	Tranche	2018 Baseline Capital <sup>42</sup>	2018 Baseline O&M	2020-2022 Capital <sup>43</sup>	2022 O&M	Total <sup>44</sup>	RSE <sup>45</sup>
SCG-7-C2	Located and Mark Activities	T1	0	2,300	0	3,000-3,500	3,000-3,500	-
SCG-7-C3	Locate and Mark Annual Refresher Training and Competency Program	T1	0	13	0	41-62	41-62	-
SCG-7-C4	Locate and Mark Operator Qualification	T1	0	13	0	14-16	14-16	-
SCG-7-C5	Locate and Mark Quality Assurance Program	T1	0	15	0	25-39	25-39	1.00-20.80
SCG-7-C6	Damage Prevention Analyst Program	T1	0	66	0	110-140	110-140	4.69-97.50
SCG-7-C7	Prevention and Improvements - Refreshed Laptops	T1	0	3	340-390	46-100	390-490	0.05-0.94
SCG-7-C8-T1	Public Awareness- Compliance - Tranche 1: The Affected Public	T1	0	32	0	56-97	56-97	00.48-9.89

ID	Mitigation/Control	Tranche	2018 Baseline Capital <sup>42</sup>	2018 Baseline O&M	2020-2022 Capital <sup>43</sup>	2022 O&M	Total <sup>44</sup>	RSE <sup>45</sup>
SCG-7- C8-T2	Public Awareness- Compliance- Tranche 2: Emergency Officials	T2	0	3	0	6-10	6-10	00.14-2.84
SCG-7- C8-T3	Public Awareness- Compliance - Tranche 3: Local Public Officials	T3	0	9	0	17-29	17-29	00.32-6.65
SCG-7- C8-T4	Public Awareness- Compliance - Tranche 4: Excavators	T4	0	19	0	34-59	34-59	1.41-29.32
SCG-7- C9	Increase Reporting of Unsafe Excavation	T1	0	15	0	15-17	15-17	00.83- 17.25
SCG-7- C10	Public Awareness- Secure Greater Enforcement through Legislation and California State Digging Board	T1	0	1	0	1-3	1-3	-
SCG-7- C11	Public Awareness-Meet with Cities with Highest Damage Rates	T1	0	3	0	3-12	3-12	00.23-4.75



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ID	Mitigation/Control	Tranche	2018 Baseline Capital <sup>42</sup>	2018 Baseline O&M	2020-2022 Capital <sup>43</sup>	2022 O&M	Total <sup>44</sup>	RSE <sup>45</sup>
SCG-7-C12	Public Awareness-Remain Active Members of the California Regional Common Ground Alliance	T1	0	2	0	3-12	3-12	00.22-4.56
SCG-7-C13	Continue to Participate in the Gold Shovel Standard Program	T1	0	1	0	1-2	1-2	-
SCG-7-C14	Locating Equipment	T1	0	5	0	5-56	5-56	-
SCG-7-C15	Remain Active Members of the 811 California One-Call Centers	T1	0	101	0	160-200	160-200	-
SCG-7-C16	Install warning mesh above buried company facilities	T1	0	51	0	51-64	51-64	3.11-64.53
SCG-7-C17	Prevention and Improvements – Fiber Optics	T1	6,000	0	18,000-23,000	0	18,000-23,000	00.04-0.85



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ID	Mitigation/Control	Tranche	2018 Baseline Capital <sup>42</sup>	2018 Baseline O&M	2020-2022 Capital <sup>43</sup>	2022 O&M	Total <sup>44</sup>	RSE <sup>45</sup>
SCG-7-M1	Automate Third Party Excavation Incident Reporting	T1	0	0	360-1,100	0	360-1,100	00.00-0.05
SCG-7-M2	Establish a program to address the area of continual excavation	T1	0	0	0	100-250	100-250	0.13-2.72
SCG-7-M3	Recording photographs for each locate and mark ticket visited by locator	T1	0	0	0	140-270	140-270	00.03-0.60
SCG-7-M4	Utilize electronic positive response	T1	0	0	0	12-30	12-30	00.05-1.07
SCG-7-M5	Enhance process to leverage excavation technology to help with difficult locates (vacuum excavation technology)	T1	0	0	0	250-400	250-400	00.15-3.18



ID	Mitigation/Control	Tranche	2018 Baseline Capital <sup>42</sup>	2018 Baseline O&M	2020-2022 Capital <sup>43</sup>	2022 O&M	Total <sup>44</sup>	RSE <sup>45</sup>
SCG-7-M6	Promote process and system improvements in USA ticket routing and monitoring	T1	0	0	0	41-52	41-52	00.34-7.03
SCG-7-M7	Leverage data gathered by locating equipment	T1	0	0	0	20-26	20-26	00.00-0.03
<b>TOTAL COST</b>			<b>6,000</b>	<b>2,700</b>	<b>19,000-25,000</b>	<b>4,200-5,500</b>	<b>23,000-30,000</b>	



It is important to note that SoCalGas is identifying potential ranges of costs in this Risk Mitigation Plan and is not requesting funding herein. SoCalGas will integrate the results of this proceeding, including requesting approval of the activities and associated funding, in the next GRC.

SoCalGas notes that there are activities related to this risk that will be carried over to the GRC for which the costs are primarily internal labor (*e.g.*, employee time spent for internal training, performing inspections or monitoring). The costs associated with these internal labor activities are not captured in this chapter because SoCalGas does not track labor in this manner.

In addition, as discussed in Section VI above, the table below summarizes the activities for which an RSE is not provided:

**Table 9: Summary of RSE Exclusions**

<b>ID</b>	<b>Control/Mitigation Name</b>	<b>Reason for no RSE Calculation</b>
SCG-7-C1	Locate and Mark Training	Mandated compliance activity per CFR Part 192 and GO 112-F
SCG-7-C2	Locate and Mark Activities	Mandated compliance activity per CFR Part 192.614. California Government Code 4216
SCG-7-C3	Locate and Mark Annual Refresher Training and Competency Program	Mandated compliance activity per CFR Part 192 and GO 112-F
SCG-7-C4	Locate and Mark Operator Qualification	Mandated compliance activity per CFR Part 192 Subpart N
SCG-7-C10	Public Awareness – Secure Greater Enforcement through Legislation and California State Digging Board	Dig Safe Act of 2016 and is included in California’s Government Code (GC) 4216.12
SCG-7-C13	Continue to Participate in the Gold Shovel Standard Program	Mandated compliance activity per California Government Code 4216
SCG-7-C14	Locating Equipment	Mandated compliance activity per CFR Part 192.614. California Government Code 4216



ID	Control/Mitigation Name	Reason for no RSE Calculation
SCG-7-C15	Remain Active Members of the 811 California One-Call Centers	Mandated compliance activity per CFR Part 192.614. California Government Code 4216

**VIII. ALTERNATIVE ANALYSIS**

Pursuant to D.14-12-025 and D.16-08-018, SoCalGas considered alternatives to the mitigations for the Third Party Dig-in on a High Pressure Pipeline risk. Typically, analysis of alternatives occurs when implementing activities to obtain the best result or product for the cost. The alternatives analysis for this Risk Mitigation Plan also took into account modifications to the plan and constraints, such as budget and resources.

**A. SCG-7-A1 – Virtual Reality Training / Simulation to Improve Locator Proficiency**

The virtual reality Locate and Mark training simulator provides a portable and scenario-based training system. It allows for instructors to simulate a variety of real-world locate and mark scenarios. Virtual reality provides more flexibility in training curriculum and allows for more focused educational opportunities. More research is needed to identify system requirements and standardization scores and identify impacts to existing locate equipment and performance management software. SoCalGas plans to explore this alternative and associated costs after more research.

<b>Scope</b>	Assuming 100% of locations would receive UTTO Virtual Reality Training Tools.
<b>Effectiveness</b>	Per internal SME assessment, utilizing UTTO Virtual Reality Locator Training Tools will have minimal impact on risk reduction, reducing risk by up to 0.01%.
<b>Risk Reduction</b>	The percent of dig ins risk addressed is assumed to be 6%. Using these assumptions, this mitigation could improve storage safety, reliability, and financial risk by up to 0.0006%.



		Low Alternative	Single Point	High Alternative
Pre-Mitigation	LoRE		3.250	
	CoRE	2.87	24.14	59.58
	Risk Score	9.32	78.44	193.65
Post-Mitigation	LoRE		3.2500	
	CoRE	2.87	24.14	59.58
	Risk Score	9.32	78.44	193.65
	RSE	0.00	0.02	0.04

### C. SCG-7-A2 – GPS Tracking of Excavation Equipment

SoCalGas has supported the Gas Technology Institute (GTI) and other research organizations in their efforts to help the industry improve damage prevention practices. Past and ongoing efforts included real time GPS tracking of excavation equipment operating in pipeline rights-of-way and quick-shut breakaway meter set valves.

Real-time tracking of excavation is done using a “black box” attached to the excavation equipment such as a backhoe, grader, etc. The black box monitors the location of the equipment and can sense when the equipment is getting ready to dig. There is sophisticated software that monitors the GPS data in relation to its proximity to spatial pipe locations. If the box is detected near a company asset, then an alarm is triggered on the equipment alerting the equipment operator that there is a pipeline in the area. There is also an alert that is sent to the Company so action may be taken to investigate the location.

The technology is not being pursued at this time since it gave too many false positives. There is more work that needs to be completed and testing done before the device is ready for production.

<b>Scope</b>	A middle ground of 25% of available opportunities will be used as the scope for GPS tracking.
<b>Effectiveness</b>	Per internal SME assessment, utilizing GPS tracking of excavation equipment will have minimal impact on risk reduction, reducing risk by up to 0.01%.
<b>Risk Reduction</b>	The percent of dig ins risk addressed is assumed to be 3%. Using these assumptions, this mitigation could improve storage safety, reliability, and financial risk by up to 0.0001%.

		<b>Low Alternative</b>	<b>Single Point</b>	<b>High Alternative</b>
<b>Pre-Mitigation</b>	<b>LoRE</b>		<b>3.250</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.32	<b>78.44</b>	193.65
<b>Post-Mitigation</b>	<b>LoRE</b>		<b>3.2500</b>	
	<b>CoRE</b>	2.87	<b>24.14</b>	59.58
	<b>Risk Score</b>	9.32	<b>78.44</b>	193.65
	<b>RSE</b>	0.00	<b>0.00</b>	0.00

**Table 10: Alternative Mitigation Summary**  
(Direct 2018 \$000)<sup>46</sup>

ID	Mitigation	2020-2022 Capital <sup>47</sup>	2022 O&M	Total <sup>48</sup>	RSE <sup>49</sup>
SCG-7-A1	Virtual reality training / simulation to improve locator proficiency	0	100-120	100-120	<b>0.00 -0.04</b>
SCG-7-A2	GPS Tracking of Excavation Equipment	0	240 - 400	240 - 400	<b>0</b>

<sup>46</sup> The figures provided are direct charges and do not include company loaders, with the exception of vacation and sick. The costs are also in 2018 dollars and have not been escalated to 2019 amounts.

<sup>47</sup> The capital presented is the sum of the years 2020, 2021, and 2022, or a three-year total. Years 2020, 2021 and 2022 are the forecast years for SoCalGas' Test Year 2022 GRC Application.

<sup>48</sup> Total = 2020, 2021 and 2022 Capital + 2022 O&M amounts.

<sup>49</sup> The RSE ranges are further discussed in Chapter RAMP-C and in Section VI above.

**APPENDIX A: SUMMARY OF ELEMENTS OF RISK BOW TIE ADDRESSED**

<b>ID</b>	<b>Control/Mitigation Name</b>	<b>Drivers/Triggers/Potential Consequences Addressed</b>
SCG-7-C1	Locate and Mark Training	DT.2; DT.4; DT.5; DT.8; PC.1; PC.2; PC.3; PC.4; PC.5; PC.6
SCG-7-C2	Locate and Mark Activities	DT.2; DT.4; DT.5; PC.1; PC.1; PC.2; PC.3; PC.4; PC.5; PC.6
SCG-7-C3	Locate and Mark Annual Refresher Training and Competency Program	DT.2; DT.4; DT.5; DT.8; PC.1; PC.2; PC.3; PC.4; PC.5; PC.6
SCG-7-C4	Locate and Mark Operator Qualification	DT.2; DT.4; DT.5 PC.1; PC.2; PC.3; PC.4; PC.5; PC.6
SCG-7-C5	Locate and Mark Quality Assurance Program	DT.2; DT.4; DT.5; DT.7; DT.8; PC.1; PC.2; PC.3; PC.4; PC.5; PC.6
SCG-7-C6	Damage Prevention Analyst Program	DT.1; DT.2; DT.3; DT.4; DT.5; DT.6; PC.1; PC.2; PC.3; PC.4; PC.5; PC.6
SCG-7-C7	Prevention and Improvements- Refreshed Laptops	DT.2; DT.7; DT.8; PC.1; PC.2; PC.3; PC.4; PC.5; PC.6
SCG-7-C8	Public Awareness Compliance	DT.1; DT.3; PC.1; PC.2; PC.3; PC.4; PC.5; PC.6
SCG-7-C9	Increase Reporting of Unsafe Excavation	DT.1; DT.3; DT.6; PC.1; PC.2; PC.3; PC.4; PC.5; PC.6
SCG-7-C10	Public Awareness - Secure Greater Enforcement through Legislation and California State Digging Board	DT.1; DT.3; DT.4; DT.5; DT.6; PC.1; PC.2; PC.3; PC.4; PC.5; PC.6
SCG-7-C11	Public Awareness - Meet with the Cities with the Highest Damage Rates	DT.1; DT.3; PC.1; PC.2; PC.3; PC.4; PC.5; PC.6
SCG-7-C12	Public Awareness - Remain Active Members of the California Regional Common Ground Alliance	DT.1; DT.3; DT.4; PC.1; PC.2; PC.3; PC.4; PC.5; PC.6
SCG-7-C13	Continue to Participate in the Gold Shovel Standard Program	DT.1; DT.3; DT.6; PC.1; PC.2; PC.3; PC.4; PC.5; PC.6
SCG-7-C14	Locating Equipment	DT.2; DT.4; PC.1; PC.2; PC.3; PC.4; PC.5; PC.6

ID	Control/Mitigation Name	Drivers/Triggers/Potential Consequences Addressed
SCG-7-C15	Remain Active Members of the 811 California One-Call Centers	DT.1; DT.2; DT.3; DT.4; DT.5; DT.6; PC.1; PC.2; PC.3; PC.4; PC.5; PC.6
SCG-7-C16	Install warning mesh above buried company facilities	DT.1; DT.3; DT.6; PC.1; PC.2; PC.3; PC.4; PC.5; PC.6
SCG-7-C17	Prevention and Improvements-Fiber Optics	DT.1; DT.3; DT.6; PC.1; PC.2; PC.3; PC.4; PC.5; PC.6
SCG-7-M1	Automate Third Party Excavation Incident Reporting	DT.2; DT.4; DT.5; DT.8; PC.1; PC.2; PC.3; PC.4; PC.5; PC.6
SCG-7-M2	Establish A Program To Address The Area Of Continual Excavation	DT.1; DT.3; DT.5; PC.1; PC.2; PC.3; PC.4; PC.5; PC.6
SCG-7-M3	Recording Photographs For Each Locate and Mark Ticket Visited By Locator	DT.2; PC.1; PC.2; PC.3; PC.4; PC.5; PC.6
SCG-7-M4	Utilize Electronic Positive Response	DT.4; DT.6; PC.1; PC.2; PC.3; PC.4; PC.5; PC.6
SCG-7-M5	Enhance process to leverage excavation technology to help with difficult locates (vacuum excavation technology)	DT.2;DT.7; DT.8; PC.1; PC.2; PC.3; PC.4; PC.5; PC.6
SCG-7-M6	Promote Process and System Improvements in USA Ticket Routing and Monitoring	DT.4; PC.1; PC.2; PC.3; PC.4; PC.5; PC.6
SCG-7-M7	Leverage Data Gathered by Locating Equipment	DT.2; DT.7; DT.8; PC.1; PC.2; PC.3; PC.4; PC.5; PC.6