DATE RESPONDED: NOVEMBER 21, 2014 DATE RESPONDED: DECEMBER 16, 2014

Data Request No: ORA-SCG-010-PM1

**Exhibit Reference:** SCG-18

**Subject:** IT O&M and Capital Expenditures

### Please provide the following:

1. Please provide IT Department quarterly headcount 2009-2014 (if SCG delineates headcounts by those dedicated to capital projects and those dedicated to Operations and Maintenance O&M activities, please provide response delineated as such). Include the process used in determining quarterly headcounts.

### **SoCalGas Response 01:**

Quarterly headcount is not available for 2009-2014. SoCalGas reports headcount at an annual basis, as of December 31 of each year.

Headcount is not delineated to capital projects vs. Operations and Maintenance O&M activities.

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2. Please summarize all reorganizations affecting the IT Department 2009-present. If reorganizations changed the recording of costs to associated Cost Centers and/or FERC Accounts identify the affected Cost Centers and/or FERC Accounts including those outside the IT Department.

### **SoCalGas Response 02:**

SoCalGas does not track IT reorganizations at a level of detail that reflects charges to cost centers or FERC accounts. There was a shift of IT resources supporting SoCalGas from SDG&E cost centers to SoCalGas cost centers in 2013, which was adjusted historically from 2009-2012. This shift did not affect the overall IT headcount for both SoCalGas and SDG&E. Historical adjustments can be found throughout the workpapers of Chris Olmsted (SoCalGas-18-WP).

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3. Please identify if SCG has made changes to the reviewal process from 2009-present for proposed IT projects generated by the IT Department and/or the lines of business where IT projects are included in this TY2016 GRC.

#### **SoCalGas Response 03:**

There were no substantive changes in the financial approval process between 2009 and the present. As discussed in Mr. Olmsted's testimony Exhibit SCG- 18 at page CRO-21, line 22, the Central Planning organization approves funding, on the behalf of the Executive Finance Committee (EFC). That approval is based on a recommendation from the Capital Planning Committee, which reviews individual projects, assisting with cross-functional prioritization and recommendations.

Specifics of the Capital Planning Process can be found in Mr. Yee's testimony, Exhibit SCG-26, at pages GGY 2-3.

This approval process is the same as it was described in the 2012 GRC testimony. The only change in the current GRC testimony from the description in the 2012 GRC testimony is that the approving entities have changed. The approving entities identified in the 2012 GRC testimony (A.10-12-006, at Exhibit SCG-12, page JCN-10) – the Chief Information Office (CITO), the Technology Management Team (TMT) and Information Technology Executive Council (ITEC) – have been replaced by the Capital Planning Committee.

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4. Provide yearly O&M labor hours 2009-2013 (delineated by straight time, overtime, sick, vacation, other and total paid/unpaid hours) and amount paid for each of the above categories.

#### **SoCalGas Response 04:**

SoCalGas only tracks unadjusted historical costs at this level. Below is a table that shows unadjusted historical O&M labor hours delineated by straight time, overtime, other, and Vacation & Sick (V&S):

#### Labor Hours:

Categories	2009	2010	2011	2012	2013
Straight-Time Labor	74,690	82,113	60,803	62,218	312,246
Overtime Labor	2,871	2,888	2,856	2,620	1,474
Other Labor	-	-	-	-	-
Vacation & Sick	17,417	18,123	12,551	12,375	63,501
Total	94,978	103,123	76,209	77,214	377,221

#### Amount Paid:

Amount ('000)					
Categories	2009	2010	2011	2012	2013
Straight-Time Labor	3,174	3,537	2,606	2,809	15,163
Overtime Labor	176	189	187	176	93
Other Labor	13	1	6	21	96
Vacation & Sick	700	749	519	535	3,022
Total	4,062	4,476	3,318	3,542	18,374

Historical adjustments were made at the labor/non-labor/non-standard escalation (NSE) level and therefore the IT workpapers will not match the tables above. For individual workpaper adjustments please see the workpapers of Chris Olmsted, SoCalGas-18-WP.

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5. Provide yearly Capital labor hours 2009-2013 (delineated by straight time, overtime, sick, vacation, other and total paid/unpaid hours) and amount paid for each of the above categories in nominal and constant 2013 dollars.

### **SoCalGas Response 05:**

Please review attachment SCG – 10 – PM1 Q5.

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- 6. Has SCG conducted or provided information to companies conducting (or is in the process of conducting) benchmarking studies from 2009 to present on the IT Department. If the answer is yes, copies of such reports and provide the following for each benchmarking study:
  - a. Purpose
  - b. Timeframe
  - c. Scope
  - d. Specific area studied
  - e. Results of studies

**SoCalGas Response 06:** 

RESPONSE REMOVED DUE TO CONFIDENTILAITY

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- 7. Regarding IT Capital Projects as listed in Ex. SCG-19 pages CRO-20 (Table CRO-13) and CRO-23 to CRO-24 (Table SJM-15) please provide the following on a project by project basis:
  - a. All previous General Rate Case (GRC) testimony (and supporting workpapers) where SCG requested funding.
  - b. GRC authorized by the Commission (if O&M expenses were approved separate O&M expenses and Capital expenditures).
  - c. GRC account spending by year 2009-2013 (if O&M expenses were incurred separate O&M expenses and Capital expenditures).
  - d. Has SCG has requested funding in an application before the Commission other than a GRC? If the answer is yes, state so, and provide amount requested and page(s) of application where funding was requested.
  - e. Has SCG has been authorized funding by the Commission in any Decision other than a GRC. If the is yes, state so, and provide amount authorized by the Commission and the page(s) of the Decision where funding was approved.

#### **SoCalGas Response 07:**

- A. Please review attachment SCG-010-PM1-Q7A and SCG-010-PM1-Q7A2;
- B. Please review attachment SCG-010-PM1 Q7A;
- C. No. SoCalGas did not incur expenses during year 2009-2013 for the projects listed in attachment SCG-010-PM1\_Q7A. Please refer to attachment SCG-010-PM1\_Q7C.
- D. No. SoCalGas has not requested funding in an application before the Commission other than a GRC.
- E. No. SoCalGas has not been authorized funding by the Commission in any Decision other than a GRC.

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8. Please identify all forecast Capital projects from 2014-2017 listed in Ex. SCG-19 pages CRO-20 (Table CRO-13) and CRO-23 to CRO-24 (Table SJM-15) driven by the implementation of SmartMeters (Please interpret driven as: the project work would not be performed without the implementation of SmartMeters).

### **SoCalGas Response 08:**

There are no forecasted projects from 2014-2017 driven by the implementation of SmartMeters.

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- 9. Please identify if SCG currently has any balancing/memorandum accounts in place for IT O&M expenses or capital expenditures. If the answer is yes, please provide:
  - a. The pertinent pages of the Decision approving the balancing/memorandum account(s).
  - b. Yearly 2009-present recorded costs.

### **SoCalGas Response 09:**

SoCalGas has identified the following balancing account and memorandum account as having IT expenses in them:

Advanced Metering Infrastructure Balancing Account (AMIBA), authorized by D.10-04-027. The recorded cost history can be found in Attachment "Attachment 9\_b\_ORA-SCG-DR-010-PM1.xlsx"

Advanced Meter Opt-Out Program Memorandum Account (AMOPMA) = D.14-02-019. The recorded cost history can be found in Attachment "Attachment 9\_b\_ORA-SCG-DR-010-PM1\_AMI Opt Out.xlsx"

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10. Provide yearly 2009-2014, Commission authorized Information Technology capital expenditures delineated by Shared and Non-Shared services, in nominal and constant 2013 dollars.

### **SoCalGas Response 10:**

Please review attachment SCG – 010 – PM1 Q10.

**DATE RESPONDED: DECEMBER 16, 2014** 

11. Provide yearly 2009-2014, Commission authorized Information Technology O&M expenses delineated by Shared and Non-Shared services, in nominal and constant 2013 dollars.

### **SoCalGas Response 11:**

Please review attachment ORA-SCG-010-PM1\_#11