



A  Sempra Energy utility®

Direct Assistance Program

No Cost Energy-Saving Home Improvements For Qualified, Low-Income Renters and Homeowners



1-800-331-7593

www.socalgas.com/residential/assistance/

The Gas CompanySM is proud to partner with the communities we serve to enhance the quality of life in the region. That's why we're working with community-based organizations and licensed contractors to offer free energy-saving home improvements through our Direct Assistance Program (DAP) to eligible Renters and Homeowners whose total household income does not exceed the income guidelines listed below.

Number of Persons In Household	Total Yearly Household Income before taxes and all deductions cannot exceed:
1-2	\$29,300
3	\$34,400
4	\$41,500
5	\$48,600
6	\$55,700
For each additional household member add	\$7,100

Income Guidelines are effective from June 1, 2007, to May 31, 2008.

Homes may only receive DAP services every ten (10) years.

Improvements offered to eligible Renters* and Homeowners** may include:

- Ceiling Insulation
- Door Weather-Stripping
- Caulking
- Water Heater Blankets
- Low Flow Showerheads
- Minor Home Repairs

* Renters need written permission from landlords to receive program services.

**Homeowners may also be eligible to receive limited appliance repair or replacement services for certain inoperable or hazardous natural gas appliances.

For more information and a referral to the service provider in your area, please call us toll free at **1-800-331-7593**.

English speaking, hearing-impaired customers who are unable to use a conventional telephone may call us toll free at **1-800-252-0259**. For other languages, hearing-impaired customers should call the California Relay Service's toll free TDD number **1-800-735-2929**.

WHAT ELIGIBLE CUSTOMERS CAN EXPECT AFTER CALLING DAP*

- You will be referred to a service provider in your area.
- After calling your service provider, they will schedule an appointment for one of their representatives to visit you in your home.
- The representative that comes to your home will help you determine if you are eligible** for the program and help you complete all necessary paperwork. You will also receive an Energy Resource Guide and energy education tips from the representative.
- Next, you will be contacted by your service provider to schedule a date for installation of home improvements.
- After installation, you may be contacted by an inspection contractor to schedule an appointment to ensure all improvements were installed correctly.

* Depending on the time of year (winter months are much busier than other months), the entire installation process may take up to 90 days from the date you first call your service provider.

** You will need to provide the service provider representative with proof of total household income (see back page for examples of sources of income).

WHAT DOES TOTAL GROSS HOUSEHOLD INCOME MEAN?

Total gross household income is the combined annual income of ALL persons living in the home before taxes and deductions from sources including, but not limited to:

- Wages, salaries and/or unemployment benefits
- Social Security and/or other pensions
- Disability and/or worker's compensation
- Child and/or Spousal Support
- Temporary Aid for Needy Families (TANF)
- Food Stamps
- Supplemental Security Income (SSI)
- Other Cash Income
- Housing Subsidies
- Profit from self-employment
- Income from rent, royalties or business
- Insurance or legal settlements
- Interest and/or dividends
- School grants, scholarships

This program is funded by California utility customers and administrated by The Gas Company under the auspices of the California Public Utilities Commission.

This program may be modified or terminated without prior notice. The Gas Company does not endorse any product, contractors or manufacturer.