



## **SoCalGas Provides Progress Update on Commitments to the Community**

LOS ANGELES – March 17, 2016 – Southern California Gas Co. (SoCalGas) today provided a progress report on the five commitments the company made to the community following the end of the natural gas leak at its Aliso Canyon storage facility. One month ago, SoCalGas permanently sealed the leaking natural gas well and committed to take actions to help relocated residents return home, expand resources available to the community, investigate and understand what caused the leak, inspect and confirm the integrity of all wells, and address the potential environmental impacts of emissions.

“I believe strongly that actions speak louder than words,” said SoCalGas President and Chief Executive Officer, Dennis Arriola. “For more than 145 years, SoCalGas has had a strong reputation for service, safety and environmental leadership, and we aim to maintain that track record. We will continue to do everything possible to restore the public’s trust in our company. There is still much work ahead, but we will continue to take the necessary actions to deliver on our commitments.”

Below is a progress report on the work SoCalGas is doing to help Porter Ranch and the surrounding communities return to normal, and help prevent this from happening again:

### *1) Return Relocated Residents to their Normal Lives*

- ✓ SoCalGas is having a third party conduct an air screening of a sampling of households near the storage facility to provide additional assurance to residents.
- ✓ The company is assessing and cleaning reported residue on the exterior of more than 200 homes.
- ✓ Cleaning at public parks, private schools, and community playgrounds is complete.
- ✓ SoCalGas continues to conduct air quality testing in the community. To date, more than 4,700 tests have been analyzed and the data show air quality has returned to normal.

### *2) Provide Dedicated Customer Service to the Impacted Residents of the Communities surrounding Aliso Canyon*

- ✓ SoCalGas’ dedicated Customer Resource Center has been open for more than 80 days serving more than 25,000 visitors.
- ✓ 100 SoCalGas community liaisons are assisting residents who relocated and those who remained at home.
- ✓ More than 26,000 air filtration systems have been installed in over 9,000 homes, schools and businesses.
- ✓ The company has worked around the clock to process more than 18,000 expense reimbursements totaling over \$40 million.

- 3) *Cooperate with regulatory agencies on their investigation into the cause of the leak*
  - ✓ The California Public Utilities Commission Safety Enforcement Division (SED) and the Division of Oil, Gas and Geothermal Resources (DOGGR) are onsite at the Aliso Canyon Storage facility to oversee the investigation. SoCalGas is working closely with those agencies and their outside expert to safely and expeditiously determine the cause of the leak.
  
- 4) *Accelerate the inspection of other storage wells at Aliso and support forward-looking regulatory policies that adopt best safety practices for all natural gas storage facilities*
  - ✓ SoCalGas is monitoring each well at the Aliso Canyon storage facility using infrared technology that can detect leaks.
  - ✓ We have taken 18 wells offline at Aliso Canyon that will be subject to additional inspection and testing.
  - ✓ We will not put a well back into service at Aliso Canyon until it is verified safe to operate.
  
- 5) *Develop and implement a plan to mitigate the greenhouse gas emissions of the leak, at our expense – not at the expense of our customers*
  - ✓ SoCalGas is in the process of determining the actual amount of gas released and will share the results publically.
  - ✓ The company continues to develop a plan to mitigate the greenhouse gas emissions associated with the leak.

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Contact: SoCalGas | [socalgas.com/newsroom](https://socalgas.com/newsroom)

**About Southern California Gas Co:** [Southern California Gas Co.](https://www.socalgas.com) (SoCalGas) has been delivering clean, safe and reliable natural gas to its customers for more than 145 years. It is the nation's largest natural gas distribution utility, providing service to 21.6 million consumers connected through 5.9 million meters in more than 500 communities. The company's service territory encompasses approximately 20,000 square miles throughout central and Southern California, from Visalia to the Mexican border. SoCalGas is a regulated subsidiary of [Sempra Energy](https://www.sempraenergy.com) (NYSE: SRE), a Fortune 500 energy services holding company based in San Diego.