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NEWS RELEASE

SoCalGas Introduces Quality Assurances to Ensure No Further Delays in Home Cleaning for Relocated Porter Ranch Residents

LOS ANGELES – May 27, 2016 – Southern California Gas Co. (SoCalGas) today announced it has introduced interior cleaning quality assurance measures to avoid any further delays in home cleaning for Porter Ranch area residents still relocated due to the Aliso Canyon gas leak.

On Friday, May 20, the Los Angeles County Superior Court provided a clear pathway and timeline for those who remain relocated to return home and rejoin their communities. Under the ruling, SoCalGas will provide and pay for professional cleaning for relocated residents who accept it. The cleaning protocol was designed by the Los Angeles Department of Public Health (“DPH”) to address concerns expressed by residents about dust and other substances.

Over this past weekend, DPH raised issues with a small number of homes being cleaned on the program’s first day and those issues were addressed immediately. SoCalGas worked quickly and cooperatively with DPH to clarify the County’s revised cleaning protocol, prompting DPH to lift its stop work order.

SoCalGas put several quality assurance and quality control processes in place to ensure the cleaning program is completed in accordance with DPH’s protocol.

The professional environmental cleaning firms SoCalGas has contracted to do the work and their staff have been thoroughly trained on the DPH protocol and provided with step-by-step instruction on how to carry out the DPH protocol. At the beginning of every cleaning visit, crew supervisors explain the DPH protocol to each homeowner and review a checklist of the work that will be completed. Homeowners are given the choice to opt-out of certain cleaning procedures that might cause property damage. After cleaning is completed, homeowners inspect the work and certify that each step was completed.

Certified supervisors are on-scene at each cleaning to oversee the work and ensure it complies with DPH protocol. In addition, SoCalGas has a team of quality assurance/quality control inspectors observing the work to further ensure compliance. Finally, a team of independent environmental experts, overseen by an industrial hygienist, is observing and monitoring cleaning at a sample (10 percent) of homes being cleaned. These observations will continue daily throughout the cleaning program. The independent inspectors complete a checklist to ensure cleaning is completed in compliance with DPH protocol. If

there is any discrepancy between what the workers report and what the inspectors observe, it is immediately reported to a supervisor and corrected. DPH will also conduct ongoing spot inspections of the cleaning to ensure the protocol is being followed.

Cleaning resumed Thursday, and SoCalGas expects no further delays in completing the cleaning and returning residents to their homes as quickly as possible. SoCalGas is committed to continuing to support relocated Porter Ranch residents as they transition back to their homes and rejoin the community.

For more information visit www.alisoupdates.com

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About Southern California Gas Co: [Southern California Gas Co.](http://SouthernCaliforniaGasCo.com) (SoCalGas) has been delivering clean, safe and reliable natural gas to its customers for more than 145 years. It is the nation's largest natural gas distribution utility, providing service to 21.6 million consumers connected through 5.9 million meters in more than 500 communities. The company's service territory encompasses approximately 20,000 square miles throughout central and Southern California, from Visalia to the Mexican border. SoCalGas is a regulated subsidiary of [Sempra Energy](http://SempraEnergy.com) (NYSE: SRE), a Fortune 500 energy services holding company based in San Diego.