



A Sempra Energy utility®

# APPLICATION FORM

Cash rebates may be available for existing single-family detached homes, attached homes (up to four-plex), condominiums and mobile homes. Qualifying products must be new. New construction homes do not qualify.

## HOW TO APPLY

1. Read the terms and conditions included in this application package. To find out whether funds are still available, visit us at [socialgas.com](http://socialgas.com) (search "REBATES") or call 1-888-431-2226. Funding is limited. This program shall at all times be subject to change or termination without prior notice.
2. Qualifying product(s) must be installed between January 1, 2018 and December 15, 2018 to be eligible for a rebate. Do it yourself, or hire a licensed contractor for the installation of energy-efficient qualifying product(s). Please refer to the specification sheet product form for qualifying product requirements. Qualifying product(s) must be installed prior to submitting a rebate application. THESE PURCHASES AND INSTALL DATES WILL END EARLIER IF FUNDS ARE DEPLETED.
3. Complete and mail this form including the following items:

- Completed form.**  
Please complete Sections 1-5.
- A copy of a recent SoCalGas® bill**  
Proof of property ownership from owner, and a copy of a recent SoCalGas bill from the tenant are required when owner has purchased and installed measure in a rental home. Name and address shown on proof of property ownership must match name and install address listed on the application form, and address shown on SoCalGas bill must match the install address listed on the application form.
- A copy of proof of permit closure**  
Proof of permit closure from the local Building Department or permitting authority is required. In accordance with California Public Utilities Code section 399.4(b), the customer (or their contractor) must provide proof of permit closure before SoCalGas will release payment for any rebate or incentive for the purchase or installation of a natural gas furnace. Name and address shown on proof of permit closure must match name and install address listed on the application form.
- Paid receipt(s) or proof of purchase**  
See proof of purchase requirements on page 2.

### Mail the completed application packet to:

SoCalGas  
2018 Residential Rebate Program  
P.O. Box 512670  
Los Angeles, CA 90051-0670

All submitted applications must be postmarked December 15, 2018, or earlier, to be eligible for a rebate. ALL applications are processed on a first-come, first-served basis, upon receipt, until funds are depleted. INCOMPLETE and INCORRECT APPLICATIONS CANNOT BE PROCESSED. Resubmitted applications are processed on a first-come, first-served basis upon the new receipt date.

4. Keep a copy of all mailed forms and required documents (including receipts and home improvement contracts) for your records.
5. Be prepared to participate in any required verification of installation(s). SoCalGas may verify the energy-efficient product(s), customer eligibility and installation prior to payment of rebate.
6. If all program requirements are met, a rebate check is generally mailed within six to eight weeks, unless your application is selected for verification, which may take additional time.

## Energy Savings

### Assistance Program™

**Energy Savings Assistance Program and California Alternate Rates for Energy (CARE) Program information**  
Before starting your energy-efficiency project, did you know you may qualify for no-cost home improvements through the Energy Savings Assistance Program or get a 20 percent discount on your monthly energy bills through the CARE program? For more information, visit [socialgas.com](http://socialgas.com) (search "ASSISTANCE"). Or call 1-800-331-7593 to learn about Energy Savings Assistance Program services and 1-800-427-2200 for CARE program details.

## PROOF OF PURCHASE REQUIREMENTS

While you may install some of the products yourself, some should be installed using a licensed contractor. The proof of purchase and other documentation required to process your rebate application may differ depending on who completes the installation. All products must be installed prior to submitting your completed forms and other required documentation.

The following may be used as proof of purchase - home improvement contract (HIC) and/or paid invoice/receipts. The California State License Board (CSLB) requires that licensed contractors provide you with an HIC if the materials and labor total for the product(s) and installation is \$500 or more. It is recommended that you request an HIC from your contractor even if the contractor installation was less than \$500. If an HIC is your proof of purchase, it must be the original given to you by your contractor and must be signed and dated by both you and your licensed contractor. If the signatures are not dated, the date that the HIC was written will determine the product purchase date.

### Proof of Purchase must include at least the following information:

1. Retailer or contractor name, business address and phone.
2. Itemized description of each product, including such

information as:

- a. Manufacturer, product make and model number(s), and other identifying information.
  - b. Insulation level (i.e. R-38), square footage.
  - c. Energy Factor (EF) for natural gas water heaters.
  - d. Annual Fuel Utilization Efficiency (AFUE) for natural gas furnace.
  - e. Equipment-only cost
3. Invoice which includes purchase price per product, and notes "Paid in Full" or lists payment terms if applicable.
  4. Product installation date, unless self-installed.
  5. C.O.D. (cash on delivery) will be accepted as proof of purchase provided C.O.D invoice is accompanied by a delivery receipt, or an install date is noted on the invoice.

Altered receipts will not be accepted.

Read the specification sheet product form included in this application (page 4) to make sure your installed product meets the qualification requirements of the program.

For additional information on home improvement contracts or the status of your contractor's license, visit [cslb.ca.gov](http://cslb.ca.gov) or call the Contractors State License Board at 1-800-321-CSLB (2752).

## TERMS AND CONDITIONS

1. To be eligible for a rebate, I understand that: (a) I must be a residential customer on a residential rate with an active meter serviced by SoCalGas for the installation address and, (b) the product(s) I have installed must qualify as described on the specification sheet incorporated herein by this reference and be designed to reduce my consumption of the energy distributed to me by SoCalGas at the installation address. I understand I must complete a separate application for each installation address for which I am requesting a rebate. All uses herein of the words "install", "installation" or similar phrases shall mean complete installation such that the subject products are fully functional.
2. I understand the rebate offer is limited to residential customers for residential use. The energy-efficient product(s) must be installed in a residential dwelling within SoCalGas' service area. The dwelling unit must be fully constructed and occupied.
3. I understand the program term is January 1, 2018 through December 31, 2018, and may end sooner if allocated funds are depleted. Product purchases and installations made prior to January 1, 2018 or after December 31, 2018 do not qualify for a rebate. Resale products, products leased, rebuilt, rented, refurbished, received from warranty or insurance claims, won as a prize, received as a gift, purchased with rewards points, new parts installed in existing products do not qualify. Funds are limited. ALL applications are processed on a first-come, first-served basis, upon receipt, until funds are depleted. INCOMPLETE and INCORRECT APPLICATIONS CANNOT BE PROCESSED. Resubmitted applications are processed on a first-come, first-served basis upon the new receipt date. The program may be modified or terminated without prior notice. In the event rebate amounts change during the program period, the order/purchase data and/or application postmark date will be used to determine product eligibility and rebate amount.
4. I understand that a signed and dated rebate application form, completed product form incorporated herein by this reference, all appropriate proof(s) of purchase, and other required documentation as referenced in this application package must be sent to SoCalGas' Processing Center postmarked by December 15, 2018 to be considered eligible for payment of a rebate. A rebate check for qualifying product(s) is generally mailed six to eight weeks after SoCalGas receives and approves a completed application, including all required documentation, unless an application is selected for a verification, which may add additional time.
5. I will allow, if requested, SoCalGas' and/or California Public Utilities Commission (CPUC) representative reasonable access to my home to verify the installed product I have purchased before a rebate is paid. I understand that a rebate will not be paid if I refuse to participate in any required verification. I understand that SoCalGas may contact the qualifying product vendor and/or installer, if needed, to verify purchase and/or installation and may provide my name and/or address to complete this verification.
6. I have installed qualifying product(s) and understand the energy-efficiency level of the qualifying product(s) (as defined in the specification sheet) determines the rebate amount. The rebate amount cannot exceed the purchase price. I understand that I cannot receive a rebate for the same product or equipment from more than one California investor-owned utility or third-party energy efficiency program offering rebates, financing or other incentives funded with CPUC Public Purpose Surcharge funds. **Products receiving a SoCalGas rebate at the point-of-sale, as an instant markdown, through a Regional Energy Network or Energy Upgrade California® Home Upgrade, or through a manufacturer/distributor, do not qualify for a mail-in or online rebate.**
7. I agree that the selection of qualifying product(s), selection of manufacturer, dealer, supplier and/or installer, and purchase, installation and ownership/maintenance of the qualifying product(s) referenced in this application package are my sole responsibility, and that my manufacturer, dealer, supplier or installer of these products and measures is not an agent or representative of SoCalGas. I understand that SoCalGas makes no representations regarding manufacturers, dealers, contractors, materials or workmanship. I ALSO UNDERSTAND THAT SOCALGAS MAKES NO WARRANTY, WHETHER EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE, USE, OR APPLICATION OF THE PRODUCTS OR MEASURES. I agree that SoCalGas has no liability whatsoever concerning (1) the quality, safety and/or installation of the products or measures, including their fitness for any purpose, (2) the estimated energy savings of the products or measures, (3) the workmanship of any third parties, (4) the installation of use of the products or measures including, but not limited to, effects on indoor pollutants, or (5) any other matter with respect to the 2018 Residential Rebate Program. I waive any and all claims against SoCalGas, its parent company, affiliate companies, directors, officers, employees, or agents, arising out of activities conducted by or on behalf of SoCalGas in connection with my application for any rebate(s) under the 2018 Residential Rebate Program. Without limiting the generality of the foregoing, none of such parties shall be liable hereunder for any type of damages, whether direct, indirect, incidental, consequential, exemplary, reliance, punitive, or special damages, including damages for loss of use, regardless of the form of action, whether in contract, indemnity, warranty, strict liability or tort, including negligence of any kind.
8. I am responsible for meeting all program requirements and complying with my state/county/ city governments, property owner and/or homeowner's association requirements (if any) in my area regarding local conditions, restrictions, codes, ordinances, rules and regulations covering this installation. In accordance with California Public Utilities Code section 399.4(b), the customer (or their contractor) must provide proof of permit closure before SoCalGas will release payment for any rebate or incentive for the purchase or installation of a natural gas furnace.
9. If a tenant, I am responsible for obtaining the property owner's permission to install the measure for which I am applying for a rebate. My signature on this application indicates I have obtained this permission.
10. I understand that SoCalGas is not responsible for items lost or destroyed in the mail/transit.

# APPLICATION FORM

Please complete and sign this form using black or blue ink.

**1 Metering Status:**  Individual  Master-metered  Mobilehome (sub-metered) **Check One:**  Owner Occupied Or  Renter Occupied

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**Property Type:**  Detached Home (Single Family)  Attached Home (up to four-plex)  Condominium  Mobile Home

## 2 CUSTOMER INFORMATION

\_\_\_\_\_  
Name (as it appears on your bill)

\_\_\_\_\_  
SoCalGas Account Number

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\_\_\_\_\_  
Install Address

\_\_\_\_\_  
City

\_\_\_\_\_  
ZIP

---

\_\_\_\_\_  
Mailing Address

\_\_\_\_\_  
City

\_\_\_\_\_  
ZIP

---

\_\_\_\_\_  
Daytime Phone Number

\_\_\_\_\_  
Email Address

## 3 FILL OUT THIS SECTION IF CHECK GOES TO NAME AND MAILING ADDRESS DIFFERENT FROM ABOVE

Complete this section only if payment is going to someone other than the SoCalGas account holder in the section above. I am authorizing this payment of my rebate to the third party ("payee") named below and I understand that I will not be receiving the rebate check from SoCalGas. If "payee" is a business, requested tax information must be provided. I also understand that my release of the payment to the payee does not exempt me from the rebate requirements outlined in this application. SoCalGas will report this payment made to the payee on IRS form 1099 as "other income" to you (the customer receiving the benefit of the rebate payment) unless the payment is less than \$600, or you have identified yourself as a corporation or are exempt. You are urged to consult your tax advisor concerning the tax requirements of rebates. SoCalGas is not responsible for any taxes that may be imposed on you as a result of this rebate.

\_\_\_\_\_  
Payee (first and last name)

\_\_\_\_\_  
Federal Tax ID or Social Security Number

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\_\_\_\_\_  
Mailing Address

\_\_\_\_\_  
City

\_\_\_\_\_  
ZIP

**Tax Status (if business):**  Corporation  Partnership  LLC  Individual or Sole Proprietor  Exempt (i.e. Tax Exempt, Non-Profit)

## 4 AGREEMENT AND SIGNATURE

### Licensed Contractors Only

I HAVE READ, AND AGREE TO THE **TERMS AND CONDITIONS** ON PAGE 2. I CERTIFY THAT THE INFORMATION I HAVE PROVIDED IS TRUE AND CORRECT AND THE PRODUCT(S) AND/OR SERVICES FOR REBATE ARE INSTALLED AND OPERATIONAL AND MEETS THE REQUIREMENTS IN THIS APPLICATION.

If applicable: By checking this box, I certify I am a licensed contractor and have followed applicable permitting requirements, as appropriate, for this HVAC installation or replacement.

\_\_\_\_\_  
Contractor Signature

\_\_\_\_\_  
Permit Number

\_\_\_\_\_  
Date (mm/dd/yy)

I HAVE READ, AND AGREE TO THE **TERMS AND CONDITIONS** ON PAGE 2. I CERTIFY THAT THE INFORMATION I HAVE PROVIDED IS TRUE AND CORRECT AND THE PRODUCT(S) AND/OR SERVICES FOR WHICH I AM REQUESTING A REBATE MEET THE REQUIREMENTS IN THIS APPLICATION PACKAGE.

If applicable: By checking this box, I confirm that I have used a licensed contractor, as appropriate, and followed applicable permitting requirements for this installation.

I have included proof of permit closure by the local permitting authority as an attachment.

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
Date (mm/dd/yy)

**Please send this form and supporting materials to:** SoCalGas, 2018 Residential Rebate Program, PO Box 512670, Los Angeles, CA 90051-0670

## PRODUCT SPECIFICATIONS AND REBATES

- 5** Please complete, sign and include this product form with submitted documents. Provide all the information requested on this rebate form.

Product	Quantity Purchased (A)	Rebate Per Unit (B)	Rebate Total Amount (A x B)
<p><b>ENERGY STAR® CERTIFIED CLOTHES WASHERS</b></p> <p><b>1. ENERGY STAR CERTIFIED CLOTHES WASHERS</b> Clothes washers must be certified to ENERGY STAR's current (2018) specifications to receive a \$50 rebate. Front loader washers must have IMEF of 2.76 or greater and IWF of 3.2 or less. Top loader washers must have IMEF of 2.06 or greater and IWF of 4.3 or less.</p> <p><b>2. ENERGY STAR MOST EFFICIENT 2018 CLOTHES WASHERS</b> IMEF of 2.92 or greater AND IWF of 3.2 or less - \$75 rebate.</p> <p><i>Make and model number must be included with your receipt. Limit one per individual residence. (List of qualifying products is available at <a href="http://energystar.gov/products">energystar.gov/products</a>). Standard size units only, compact units do not qualify.</i></p>	<p>_____ Unit(s)</p> <p>IMEF _____</p> <p>IWF _____</p> <p>Check one:</p> <p>Top loader _____</p> <p>Front loader _____</p>	<p><b>\$50 per Unit</b> <b>\$75 per Unit</b></p> <p>Date Installed _____</p> <p>Date Purchased _____</p>	<p>\$ _____</p>
<p><b>ATTIC INSULATION</b></p> <p>Attic insulation is eligible for an incentive only if 1) the pre-retrofit insulation level is R-11 or less and 2) there is at least a 24 inch clearance between top of ceiling joist and bottom of ridge board. In addition, the final insulation level must be at least R-38 unless a higher level is specified by local jurisdiction. Attic insulation is feasible only when the attic crawl space is adequate. At the highest peak, clearance between the bottom of the roof rafters and the top of the ceiling joists must be at least 24 inches. If sufficient space is not available for R-38, the final retrofit level must be at least R-19. Garages and other non-living areas do not qualify. Your rebate is based on the amount of insulation actually installed.</p>	<p>_____ Sq. Ft.</p> <p>Final R-value _____</p>	<p><b>\$0.15 per Sq. Ft.</b></p> <p>Date Installed _____</p> <p>Date Purchased _____</p>	<p>\$ _____</p>
<p><b>WALL INSULATION</b></p> <p>Wall insulation is eligible for an incentive as long as existing walls are not currently insulated and are between conditioned living area and unconditioned area. Garages and other non-living areas do not qualify. The installed insulation must achieve a minimum of R-13. If purchasing insulation, remember that your rebate is based on the amount of insulation actually installed.</p>	<p>_____ Sq. Ft.</p> <p>Final R-value _____</p>	<p><b>\$0.30 per Sq. Ft.</b></p> <p>Date Installed _____</p> <p>Date Purchased _____</p>	<p>\$ _____</p>
<p><b>ENERGY STAR CERTIFIED STORAGE WATER HEATERS</b></p> <p>Energy Star Certified storage water heaters that have UEF of .64 or greater (medium draw) or a UEF of .68 or greater (high draw) receive a \$100 rebate (list of certified products at <a href="http://energystar.gov/products">energystar.gov/products</a>).</p> <p><i>Make and model number must be included with a copy of your receipt. Limit one per individual residence. The storage water heater must be 55 gallons or less. Look for the UEF rating on the water heater specification sheet or on the packaging outside the box.</i></p>	<p>_____ Unit(s)</p> <p>UEF _____</p> <p>Gal. _____</p>	<p><b>\$100 per Unit</b></p> <p>Date Installed _____</p> <p>Date Purchased _____</p>	<p>\$ _____</p>
<p><b>ENERGY STAR CERTIFIED NATURAL GAS FURNACES</b></p> <p><b>1. ENERGY STAR CERTIFIED CENTRAL NATURAL GAS FURNACES</b> with 92-94 percent Annual Fuel Utilization Efficiency (AFUE) receive a \$150 rebate (list of certified products at <a href="http://www.energystar.gov/products">www.energystar.gov/products</a>)</p> <p><b>2. SELECT HIGHER EFFICIENCY ENERGY STAR CERTIFIED CENTRAL NATURAL GAS FURNACES</b> with 95 percent or greater AFUE receive a \$200 rebate.</p> <p><i>Your C-20 contractor will be able to assist you in choosing the qualified equipment. Make, model number and AFUE must be included with a copy of your receipt. Limit one per individual residence.</i></p> <p><b>IMPORTANT: You must check the box above the signature line along with the permit number and contractor signature, if applicable, to receive the rebate. See page 3. In accordance with California Public Utilities Code section 399.4(b), the customer (or their contractor) must provide proof of permit closure before SoCalGas will release payment for any rebate or incentive for the purchase or installation of a natural gas furnace.</b></p>	<p>_____ Unit(s)</p> <p>BTU _____</p> <p>AFUE _____</p>	<p><b>\$150 per Unit</b> <b>\$200 per Unit</b></p> <p>Date Installed _____</p> <p>Date Purchased _____</p>	<p>\$ _____</p>

Product	Quantity Purchased (A)	Rebate Per Unit (B)	Rebate Total Amount (A x B)
<p><b>ENERGY STAR CERTIFIED NATURAL GAS TANKLESS WATER HEATERS</b></p> <p><b>1. HIGH EFFICIENCY NATURAL GAS TANKLESS WATER HEATERS</b> with a Uniform Energy Factor (UEF) of .81-.86 receive a \$150 rebate.</p> <p><b>2. ENERGY STAR CERTIFIED NATURAL GAS TANKLESS WATERS</b> with Uniform Energy Factor (UEF) of .87 or higher receive a \$200 rebate.</p> <p><i>Qualifying tankless water heaters must be replacing a conventional tank-type water heater in a single family detached home. (List of certified products at <a href="http://www.energystar.gov/products">www.energystar.gov/products</a>).</i></p>	<p>_____ Unit(s)</p> <p>UEF _____</p>	<p><b>\$150 per Unit</b> <b>\$200 per Unit</b></p> <p>Date Installed _____</p> <p>Date Purchased _____</p>	<p>\$ _____</p>
<p><b>NATURAL GAS GRAVITY WALL FURNACE</b></p> <p>A \$50 rebate is available for models with an AFUE of 70 percent or greater. A qualifying gravity wall furnace must be replacing an existing gravity wall furnace in a single family detached home.</p> <p><b>IMPORTANT: You must check the box above the signature line along with the permit number and contractor signature, if applicable, to receive the rebate. See page 3. In accordance with California Public Utilities Code section 399.4(b), the customer (or their contractor) must provide proof of permit closure before SoCalGas will release payment for any rebate or incentive for the purchase or installation of a natural gas furnace.</b></p>	<p>_____ Unit(s)</p> <p>AFUE _____</p>	<p><b>\$50 per Unit</b></p> <p>Date Installed _____</p> <p>Date Purchased _____</p>	<p>\$ _____</p>
<p><b>ENERGY STAR CERTIFIED NATURAL GAS CLOTHES DRYERS</b></p> <p>Clothes dryers must be certified to ENERGY STAR's current (2018) specifications to receive a \$50 rebate. Combined Energy Factor (CEF) - 3.48 or greater. (List of qualifying products is available at <a href="http://energystar.gov/products">energystar.gov/products</a>).</p>	<p>_____ Unit(s)</p> <p>CEF _____</p>	<p><b>\$50 per Unit</b></p> <p>Date Installed _____</p> <p>Date Purchased _____</p>	<p>\$ _____</p>
<p><b>SELECT ENERGY STAR CERTIFIED DISHWASHERS</b></p> <p>A \$50 rebate is available for select ENERGY STAR models with a rating of 199 kWh or below. Standard size units only, compact units do not qualify. List of qualifying products is available at <a href="http://energystar.gov/products">energystar.gov/products</a>.</p>	<p>_____ Unit(s)</p> <p>kWh _____</p>	<p><b>\$50 per Unit</b></p> <p>Date Installed _____</p> <p>Date Purchased _____</p>	<p>\$ _____</p>
<p><b>NATURAL GAS POOL HEATERS</b></p> <p>Tier I - Thermal Efficiency (84% - 89% TE) - \$300 Tier II - Thermal Efficiency (90% TE or above) - \$750 The newly purchased natural gas pool heater must replace an existing natural gas pool heater. List of qualifying products is available at <a href="http://socalgas.com/pool-heater-list">socalgas.com/pool-heater-list</a>.</p>	<p>Manufacturer _____</p> <p>Model Number _____</p>	<p><b>\$300 per Unit</b> <b>\$750 per Unit</b></p> <p>Date Installed _____</p> <p>Date Purchased _____</p>	<p>\$ _____</p>
<p><b>SELECT ENERGY STAR CERTIFIED SMART THERMOSTATS</b></p> <p>A \$50/\$75 rebate is available for the following qualifying models:</p> <ul style="list-style-type: none"> <li>- Nest Thermostats (all models)</li> <li>- ecobee (Smart Si, ecobee3 and ecobee3 lite, ecobee4)</li> <li>- Honeywell Lyric™ Wi-Fi Thermostats (Lyric Round - 2nd generation, Lyric T5, Lyric T6)</li> </ul> <p>Retailer where purchased _____</p> <p>Model Number _____ Unit serial number _____</p> <p>Do you have a natural gas furnace? <input type="checkbox"/> yes <input type="checkbox"/> no</p> <p>Is the thermostat connected to your furnace? <input type="checkbox"/> yes <input type="checkbox"/> no</p> <p><b>IMPORTANT: Qualifying Smart Thermostats purchased and installed from 1/1/18 to 3/31/18 are eligible for a \$50 rebate. Qualifying Smart Thermostats purchased and installed from 4/1/18 to 12/15/18 are eligible for a \$75 rebate.</b></p>	<p>_____ Unit(s)</p>	<p><b>\$50 per Unit</b> <b>\$75 per Unit</b></p> <p>Date Installed _____</p> <p>Date Purchased _____</p>	<p>\$ _____</p>

Products receiving a SoCalGas rebate at the point-of-sale, as an instant markdown, through a Regional Energy Network or Energy Upgrade California® Home Upgrade, or through a manufacturer/distributor, do not qualify for a mail-in or online rebate.



The ENERGY STAR® label is your assurance of energy-efficiency performance that exceeds federal standards. ENERGY STAR-qualified products use less energy than standard equipment, they cost less to operate and create less pollution. Many manufacturers offer ENERGY STAR-qualified products. For product retailer listings, visit [energystar.gov](http://energystar.gov). ENERGY STAR and the ENERGY STAR mark are registered trademarks owned by the U.S. Environmental Protection Agency.

Ask your tax advisor about possible federal tax credits. For information on available federal tax credits for energy efficient home improvements, visit [energystar.gov](http://energystar.gov).

# GUIDE FOR HEATING VENTILATION & AIR CONDITIONING (HVAC) SYSTEMS

## STEP 1: FOCUS ON QUALITY INSTALLATION

How well your heating, ventilation and air conditioning (HVAC) system performs, and how much it costs to operate, depend in part on the proper installation of the system. Improper HVAC installation may cost more in the long run – using more electricity, running up your bill, and making your HVAC work harder, which can shorten equipment life. Common installation problems such as low air flow, improper charge or duct leakage can reduce the efficiency and capacity of your air conditioner.

## STEP 2: CONTRACTOR SELECTION

Hiring a licensed contractor who obtains the required building permit and has knowledge of, and complies with, local codes, ordinances and the requirements of the Building Energy Efficiency Standards (State Administrative Code, Title 24, Part 6 [www.bsc.ca.gov](http://www.bsc.ca.gov) (search “CODES”)) increases the likelihood that your system will be properly installed and will work efficiently, quietly and safely.

Licensed contractors, in general:

- Have a minimum of four full years of experience performing the trade
  - Have taken a law and trade exam
  - Are required to have a contractors bond
  - Have been the subject of a background check
  - Are regulated by the Contractors State License Board
- Installers who perform contracting work without having a license have avoided these quality assurance requirements and, in addition, may be in violation of the law.

## STEP 3: QUALITY ASSURANCE

Cities and counties inspect a sample of projects when a construction permit is issued. A building permit, issued by a local authority may be required for HVAC installations and modifications including, but not limited to, the following:

- New HVAC installation
- HVAC change-out/remodel/replacement including the air handler, coil, furnace or condenser
- Relocation of an existing HVAC unit
- Removal of an HVAC unit or system
- Adding ducting

The installation of the equipment may be inspected by a building inspector who will perform a quality assurance check that may include ensuring:

- The system is installed to comply with all applicable state, and county or city codes
- The work specified under the permit has been performed properly
- Required compliance documents have been submitted

**Additional rebates from other utilities:** Your local electric and water utilities may also offer energy-efficiency rebates. In some cases, they may be combined with rebates from SoCalGas for even greater savings.

## ENERGY-EFFICIENCY STARTER KIT\*

- Check here if you would like to receive a complimentary Energy-Efficiency Starter Kit.

The kit includes three faucet aerators (one for your kitchen, two for bathrooms) and a low-flow showerhead. Low-flow showerheads and faucet aerators are great ways to save energy and water. These devices allow air to enter into the water stream, maintaining a high-pressure flow while reducing water usage.

\*Income-qualified customers may receive items in the kit plus additional no-cost home improvements through the Energy Savings Assistance Program. Participation in the starter kit program may render customer ineligible for participation in the no-cost home improvements program.

Program funds are allocated on a first-come, first-served basis until such funds are no longer available. This program may be modified or terminated without prior notice. Offer limited to customers of Southern California Gas Company. Limit one kit per residential customer per three-year period. Please allow 10-12 weeks for delivery of the energy efficiency starter kit. Southern California Gas Company does not endorse or warrant, whether express or implied, any manufacturer's products and shall not be liable or responsible for claims arising out of or related to the purchase, installation, use or performance of any such products. This program is funded by California utility customers and administered by Southern California Gas Company under the auspices of the California Public Utility Commission.

 Please cut the form along the scissors marks and complete **Application pages 1–3 inside.**

Please send the completed form and supporting materials to:

**SoCalGas,  
2018 Residential Rebate Program,  
PO Box 512670,  
Los Angeles, CA 90051-0670**