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COMMUNITY NOTIFICATIONS FREQUENTLY ASKED QUESTIONS

Updated as of May 9, 2017

What is the new Community Notification system?

We've been applying the experience and knowledge gained from Aliso Canyon to enhance the safety of our three other underground storage fields (Honor Rancho, La Goleta and Playa del Rey) and improve communications with members of the community who live and work near these critical facilities. This new Community Notification system allows members of the community to sign up at socialgas.com/communitynotifications to receive email, text, and telephone notifications if there is a reportable event at one of its storage facilities.

Was SoCalGas required to implement this new Community Notification system?

There was no requirement to implement this system, however, Community Notifications for the Honor Rancho, La Goleta, and Playa del Rey facilities are the latest safety measure being implemented at each of the Company's underground natural gas storage fields. The system was built with feedback from the community and is an example of our commitment to transparency in our operations and communications to residents near SoCalGas-owned storage facilities.

What other safety enhancements are taking place each storage facility?

The additional safety enhancements already underway at each storage facility include:

- Comprehensive well inspections;
- Around-the-clock pressure monitoring of all wells;
- Daily patrols to visually examine every well four times each day;
- Enhanced training for our employees and contractors.

What is a reportable event?

Reportable events could include events at or near a SoCalGas storage facility that are reported to government agencies or are deemed beneficial for public knowledge.

How can I sign up for Community Notifications?

Members of the community can sign-up to receive notifications via email, text, and/or telephone at socialgas.com/communitynotifications.

Is there a cost to receive Community Notifications?

There is no cost to receive Community Notifications.

Can I choose to opt-out of the notifications?

Yes, members of the community may choose to opt-out at any time by visiting socialgas.com/communitynotifications.

How can I get more information about Community Notifications?

For additional information, please visit socialgas.com/communitynotifications.