



COMMUNITY AWARENESS

ALISO CANYON STORAGE FACILITY PROGRESS REPORT

May 9, 2017



COMMUNITY NOTIFICATION SYSTEM EXPANDED

FOR ALL SOCALGAS® STORAGE FACILITIES

We launched a new community notification system for our Honor Rancho, La Goleta, and Playa del Rey natural gas storage facilities. Like notifications familiar to residents who live near the Aliso Canyon Storage Facility (Aliso Canyon), the new system allows members of the community to sign up to receive email, text, and/or telephone notifications if there is a reportable event at a local storage facility. SoCalGas has been applying the experience and knowledge gained from Aliso Canyon to enhance the safety of our other underground storage fields and improve communications with members of the community who live and work near these critical facilities. This communications system was built with feedback from the community and is an example of our commitment to transparency in our operations.

To sign up visit: socialgas.com/communitynotifications

FIRE PREVENTION EFFORTS

You may have noticed some landscaping work taking place at Aliso Canyon. Every year SoCalGas removes brush and weeds at the facility in compliance with fire prevention safety measures. Some neighbors recently expressed concerns about a truck photographed onsite with a tank, questioning whether the tank contained a chemical weed-killer. This vehicle was used to move people and equipment around the facility, not to spray herbicides.

Thanks to this year's higher than usual rainfall total, brush is thicker and it will take some time to remove the overgrown brush and weeds. Workers are using weed trimmers to remove brush. Herbicides are not being used. We estimate the work will be complete around June 1.

COMMUNITY FEEDBACK IMPROVING COMMUNICATIONS



As part of our commitment to continuous improvement and transparency in our operations, SoCalGas® recently conducted an online survey of residents who live in the communities near Aliso Canyon. The survey was conducted to give us a better understanding of your communication preferences about Aliso Canyon-related news and information.

Thank you to everyone who took the time and attention to complete the survey. We collected valuable feedback that we've already been able to apply. Here are some of the points you shared with us:

- Most would prefer to receive information on any incident that occurs at the facility, even minor events.
- Email is the preferred notification format for the vast majority of residents.
- A large majority of respondents say it's never too late to send an email, and about half say the same for texts.

We are committed to continuously improving our communications with the community. Thank you for your participation and feedback.

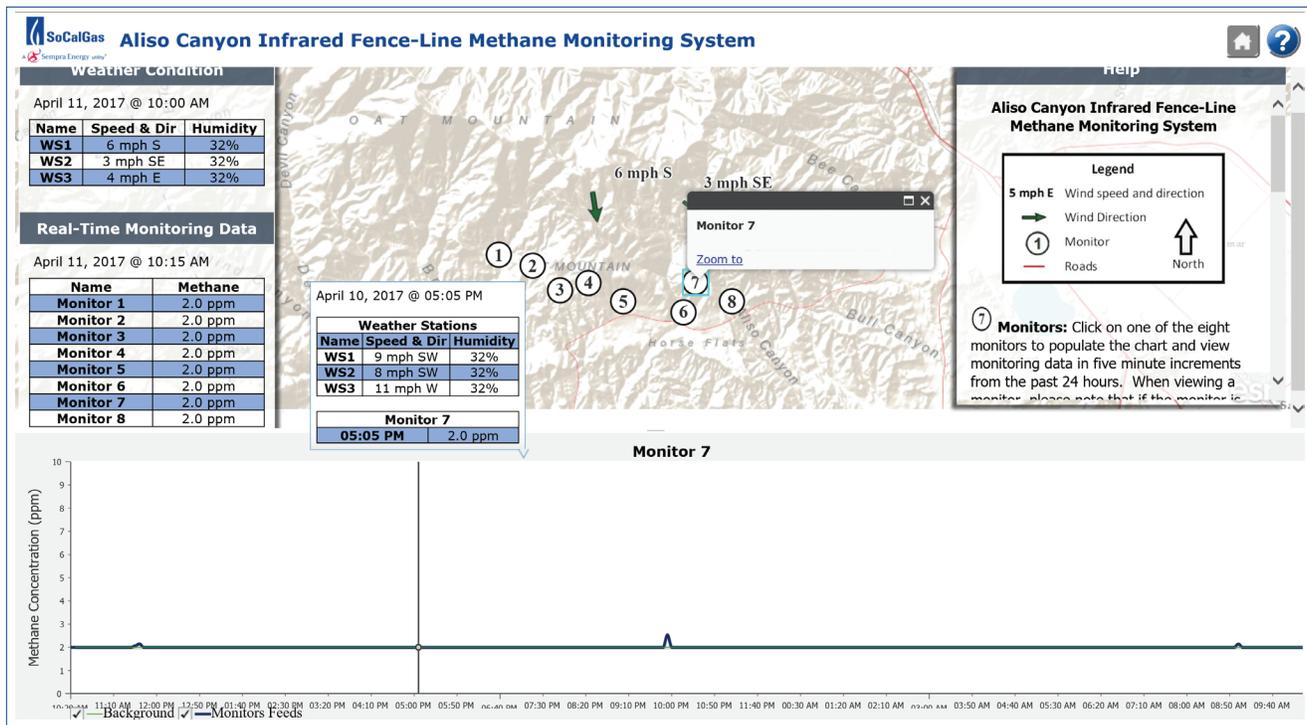


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ALISO CANYON FENCE-LINE ONLINE MONITORING DATA

SoCalGas has launched an interactive online tool that allows the public to view data from the network of methane monitors that has been installed at Aliso Canyon. The interactive online tool displays a map indicating the location of the fence-line monitors. By clicking on any of the icons, users can view a chart with data showing methane levels recorded in five-minute increments over the past 24 hours. Methane levels are measured in parts per million (ppm). Understanding current weather conditions, such as wind speed and humidity, provides context that helps to better understand the methane readings.

Visit socalgas.com/alisoupdates and click on "Current Infrared Methane Monitoring" located at the top-right of the page to access the new, interactive online tool.



ALISO CANYON FENCE-LINE MONITORING FAQs

What actions does SoCalGas take if the readings increase?

- If our fence-line system detects levels averaging at or above 7 parts per million for 20 or more minutes, we send out a team of technicians to that site to investigate. The technicians use sensitive hand-held technology that can detect methane at levels below what human senses can detect.
- We investigate because methane readings can potentially be impacted by weather conditions, such as rain, fog, and dust, which may interrupt the infrared beam. A temporary increase in the readings on one monitor may not necessarily mean that elevated levels of methane are present.
- If we do detect any sort of leak or emission, we would begin our normal process to address the leak and appropriately notify agencies and the community.

Why does the system show steady at 2 ppm?

- The California Air Resources Board has identified that 1.9 - 2 parts per million (ppm) is the normal background level of methane for the Porter Ranch Area. As such, we can expect that the normal level is what will be detected most of the time.

- Essentially, a flat line at 2 ppm means that the monitors do not detect any methane above normal background levels.
- You can compare our readings with those from the South Coast Air Quality Management District (AQMD) monitor, at arb.ca.gov/research/aliso_canyon/community_methane_monitoring.htm. Please keep in mind that the AQMD monitor uses a different technology than ours, so the readings may vary.

What does it mean when they show Oppm?

- If the monitor is offline due to maintenance or weather, it will display an "O" on the interactive map and will return a result of zero parts per million (ppm).
- Readings can be impacted by weather conditions, such as rain, fog, and dust, which may interrupt the infrared beam and cause a monitor to appear offline.

For more FAQs, please visit socalgas.com/alisoupdates