

SCG OUTREACH COMMENTS

Public Outreach Meeting – October 4, 2010

Advance Meter Project

- Be very clear that the new advanced meters are not designed to take over someone's gas usage or monitoring anything other than gas usage
- The explicit examples offered about how specifically the new readings can help customers (e.g. turning down pool heater, not leaving furnace on all day) should be emphasized as frequently as possible
- Be upfront about meter reader job loss potential and/or re-deployment within the company
- Interested in discussing possible synergies with City of Pasadena AMI infrastructure.
- Concerned with aesthetic impact of collectors/antennae mounted within City of Pasadena.
- Rates, as usual, will be the main concern. Suggest SCG forms an Advance Meter Advisory Group representative of the diverse communities it serves.
- This is great for your customers, for the city. We are on the same page as far as the AMI projects. You are moving in the right direction, thanks for including us.
- I think the communication plan is very inclusive of the population in L.A. I hope that when you get ready to implement the plan that you employ CBO/FBO that know how to reach the individual groups.

Initial Remarks/Ideas;

- My emphasis is in a.) ports/trade corridor industrial b.) military, federal and c.) universities and the outreach to them.
- a.) Ports/trade corridor industrial; ports through Ontario/San Bernardino along the I/710/110 -> 10/60. This community is highly interlinked by industrial organizations & green initiatives for easy outreach. They are receptive to higher efficiency, lower cost/local power generation initiatives (e.g. clean Energy LNG/CNG; fuel cell power generation on-dock) These may replace competing technologies (electrical utilities')
- b.) Military; Key is having right people at initial meetings. One issue is data security/potential AMI interference with existing secure communications; there may be several operating divisions/units, even from different branches of the service at an individual base (e.g. Edwards Air Force Base has U.S. Army Units, probably with their own facilities & separate meters. Secure data/integration with existing systems will be very applicable in hospitals as well.
- c.) Universities; Universities are extremely involved in sustainability, department by department. Therefore, multiple stakeholder groups may have to be engaged at each campus, which can be time consuming. Alternatively, the entire university sustainability community can be invited as a

working group to the Downey facility. Each would bring their facility managers in order to present the program to all stakeholders at once – they would in general have the same facility needs questions.

- Economic Development; The Gas Company should be able to receive credit from the CPUC for helping bring new energy technologies (including from universities) and deploy them with their associated small businesses at major markets such as ports/military facilities/hospitals)
- Expand on the safety factor that may be incorporated into electrically reading each meter. Advance notice on broken line or other link. Very important to seniors, disabled persons & rural clients.
- What are the estimated gas therms savings from SCG?
- What are the total therm savings from cities that have implemented the advanced metering
- I would like to bring the advanced metering to our community energy partnership program – please see our website (theenergycoalition.org)

Questions:

- Your website and the workshop mentioned rates – how will those rates be determined? How long would those rates be in place? Is there a specific line item in the bills which would show the AMI?
- Will the AMI be tied to the energy efficiency partnerships? How?
- Can SCG demonstrate the impact of AMI on conservation/decrease in gas consumption? (e.g. AMI of other companies)
- I believe that our retiree club in southern California would be interested in helping with the Advanced Meter project. I also believe that having retirees help would increase their interest in being a part of a retiree club.
- Very informative. It's great that you are allowing the community to be involved in this process. I hope that (union) 211 can be helpful in the community outreach of this program in the future.
- Please forward details for any contract opportunities for minority-owned businesses.