



A  Sempra Energy utility

A Message from the CEO of SoCalGas®

Dear Neighbor,

On October 23, 2015 Southern California Gas Company crews discovered a leak at one of the natural gas storage wells at our Aliso Canyon storage field.

Over the last month, we have worked with a team of experts as well as state and local agencies to stem the flow of gas. Those steps have included fluid pumping techniques to overcome the pressure in the well, reservoir pressure management techniques, and strategies to reduce the amount of odorant reaching the community. We have also been working with all of the relevant agencies to allow us to prepare and permit a relief well.

Today we are reaching out to let the community know that, based on the results of the last fluid pumping attempt, we have concluded that drilling a relief well is required to seal the well. Our best estimate is that this process could take 3 to 4 months.

Starting today, we are also taking additional steps that may help reduce the flow of natural gas and the odorant in the interim. We know how frustrating it is for people to hear that this will be a longer process. Please know that we are doing everything we can to stop this leak as fast as possible, as well as provide the support the Porter Ranch community needs.

These measures include adding additional resources to support our ongoing efforts to assist nearby residents in temporarily relocating, with the focus on minimizing discomfort and disruption for Porter Ranch residents. We are committed to providing home-like accommodations to those households who have requested to be relocated as well as deploying additional resources to support residents in the community who are remaining in their homes. We are also opening a community resource center in Porter Ranch where residents can quickly and easily get answers to their questions, either by phone or in person. We are finalizing the location details of the community resource center and will provide them as soon as possible. Additionally, we are committed to providing regular community updates in a wide variety of formats to ensure that information is available and accessible. You can find daily information updates on the SoCalGas website www.socalgas.com, by calling our hotline at 818-435-7707 or via email at alisocanyon@socalgas.com.

I also want to take this opportunity to personally apologize for the inconvenience that this leak has caused our neighbors and our community. I know how difficult this situation has been and we appreciate the patience and input that we continue to receive from our neighbors. I am committed to ensuring that this leak situation be handled in as effective and efficient a manner as possible and in coordination with all of our key stakeholders and governing agencies.

Sincerely,
Dennis Arriola

A handwritten signature in blue ink, appearing to read "D. Arriola".

CEO