

# ABOUT SOCALGAS

SoCalGas is the nation's largest natural gas distribution utility. We serve more than 20.9 million consumers throughout our service area, spanning Central and Southern California. We monitor natural gas for quality and add a distinctive odor to aid in the detection of leaks. We transport natural gas safely through underground pipelines to our residential customers for cooking and heating and to commercial and industrial customers for manufacturing of products and generation of electricity.

## Important Contact Information

Call **1-800-427-2200** to report a pipeline emergency (SoCalGas).

Hearing Impaired, call TDD/TTY  
**1-800-252-0259.**

Call Underground Service Alert (USA) at **811** at least two business days before you start digging.

For more safety information, visit **socalgas.com** (search "SAFETY").

Para recibir este folleto en español, visite **socalgas.com/espanol** (busque la palabra clave "SEGURIDAD") o llame al **1-800-342-4545**.

**socalgas.com**

Connect with us:    

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A  Semptra Energy utility®

# BE SAFE

## There Are Natural Gas Transmission Pipelines Near You



# PUTTING SAFETY FIRST



We use advanced safety inspection tools to determine pipe condition and help ensure that the pipelines are being maintained safely.

We routinely perform pipeline safety tasks, including patrolling, testing, repairing and replacing pipelines. We meet or exceed all federal and state requirements for safe pipeline operations and maintenance, including ongoing technical training and testing of employees. Our goal is to identify and resolve potential problems before a major problem occurs. SoCalGas has

also implemented a rigorous integrity management program of its transmission lines in highly populated areas. An overview of our Integrity management programs can be obtained or viewed upon request. We also maintain an ongoing relationship with emergency response officials, in order to prepare for and respond to any pipeline emergency.

In order to perform maintenance, inspection and respond to pipeline emergencies, SoCalGas must be able to access its pipeline right-of-way. SoCalGas urges property owners to not place obstructions such as trees, shrubs, buildings, fences, structures or any other encroachments on our pipeline right-of-way.

Furthermore, if you observe any suspicious activities on or near the pipeline system by individuals not performing operation activities, SoCalGas urges you to report such activities to prevent damage to the pipeline system.

# YOUR SAFETY IS IMPORTANT TO US

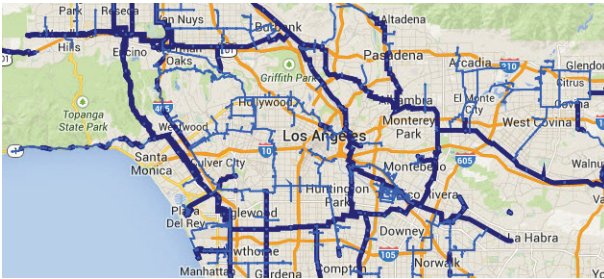
You have received this brochure because Southern California Gas Company (SoCalGas®) operates natural gas transmission pipelines near where your home or business is located. Generally, transmission lines are large diameter, high-pressure pipelines that deliver natural gas into the local distribution system. You can help prevent pipeline damage and keep your neighborhood and workplace safe by understanding the information in this brochure.

## HOW TO LOCATE MAJOR PIPELINES NEAR YOU

Pipeline markers indicate the locations of most major pipelines near you. Since most pipelines are buried underground, pipeline markers are intended to let you know the approximate locations of major pipelines and include our emergency number. **However markers do not indicate the depth or number of pipelines in the area.**

We also provide an online map that shows the location of our transmission and higher pressure distribution pipelines. Access our online map at **socalgas.com** (search "MAPS").

You can view the location of all transmission pipelines in the United States through the National Mapping System at **www.npms.phmsa.dot.gov/PublicViewer/**.



These maps only indicate the general location of pipelines and should never be used as a substitute for calling Underground Service Alert at **811** at least two business days before digging.

\*\* Please note: The NPMS website takes you to a third-party site, which is not part of **socalgas.com**, and does not display the locations of high-pressure gas distribution lines.



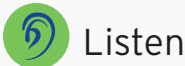
# HOW TO RECOGNIZE A PIPELINE LEAK

Be alert to signs you may see, hear or smell when there's a gas leak.



## Look

- Dirt or water being blown in the air
- Dead or dying vegetation (in an otherwise moist area) over or near pipeline areas
- A fire or explosion near a pipeline
- Exposed pipeline after an earthquake, fire, flood or other disaster



## Listen

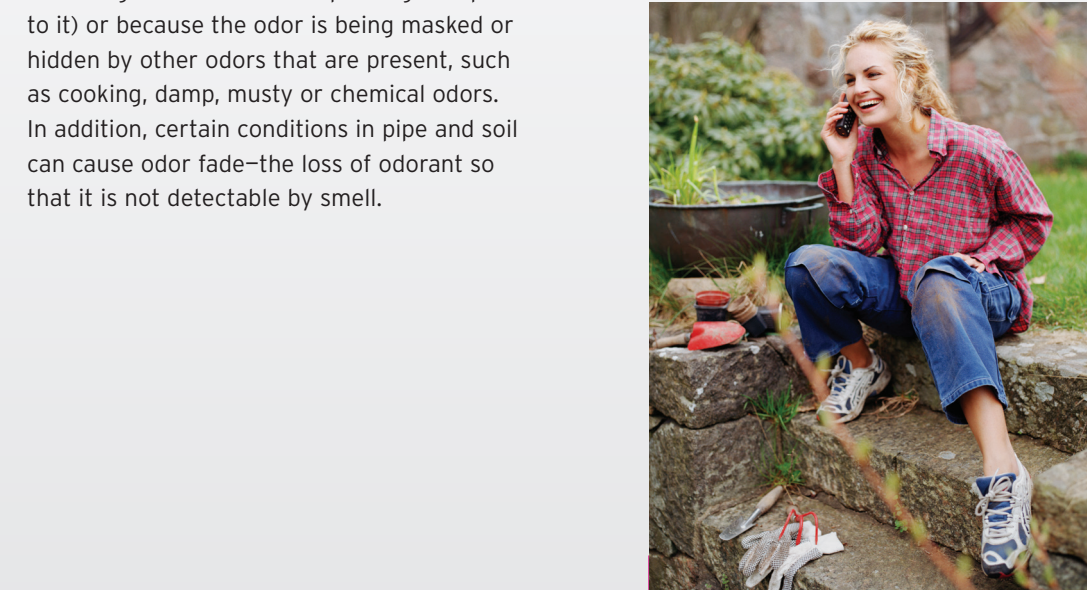
- An unusual sound, such as a hissing, whistling or roaring sound near a gas line



## Smell

- The distinctive odor\* of natural gas

\* Some persons may not be able to smell the odor because they have a diminished sense of smell, olfactory fatigue (normal, temporary inability to distinguish an odor after prolonged exposure to it) or because the odor is being masked or hidden by other odors that are present, such as cooking, damp, musty or chemical odors. In addition, certain conditions in pipe and soil can cause odor fade—the loss of odorant so that it is not detectable by smell.



# DAMAGE TO A PIPELINE OR METER

Leaking gas from any damaged pipeline or gas meter could cause a fire, explosion, property damage and serious bodily injury.

Follow these guidelines if you encounter a leaking gas pipe or meter:

- **REMAIN** calm.
- **DON'T** light a match, candle or cigarette.
  - Don't turn electrical devices on or off, including light switches.
  - Don't start an engine or use any device, including a telephone, which could cause a spark.
- **IMMEDIATELY EVACUATE** the area, and from a safe location, call SoCalGas at **1-800-427-2200** 24 hours a day, seven days a week.
- **CALL 911** promptly after evacuating the area if the damage results in a natural gas leak that may endanger life or cause bodily harm or property damage.
- **DO NOT** attempt to control the leak or repair the damaged pipe or meter. Do not use or turn off any equipment that could cause a spark. Motorized or electrically powered equipment or vehicles may create

an ignition source if a gas leak is present. Safely abandon any motorized or powered equipment or vehicles. Gas leaking from a plastic pipe can create static electricity that can ignite the gas.



# UNDERGROUND UTILITIES COLOR CODE

The following color code is used by utilities for marking excavation sites and underground facilities in conflict with an excavation.

Red	Red: Electric
Yellow	Yellow: Gas, oil, steam
Orange	Orange: Communications
Blue	Blue: Water
Purple	Purple: Reclaimed water
Green	Green: Sewer
Pink	Pink: Temporary markings
White	White: Proposed excavation

## CALL 811 BEFORE YOU DIG. IT'S FREE.

Excavation, planting, demolition and other forms of digging are major causes of pipeline damage. For your safety, and the safety of those around you, it is important to know where pipelines are before you begin any type of digging. Whether you're planning to build a major development or just landscaping your yard, **call 811** at least two business days before you dig. Calling 811 connects you to Underground Service Alert, a free service that coordinates with SoCalGas and other utility companies to have the locations of buried utility-owned pipelines and other utility-owned lines marked. Note that utilities do not mark customer-owned lines such as gas piping to a pool heater, fire pit or bar-b-que.



Know what's below.  
Call before you dig.

# WHAT YOU SHOULD DO BEFORE YOU DIG

- **MARK OUT** your proposed excavation area in white paint or provide other suitable markings.
- **CALL** Underground Service Alert at **811** from 6 a.m. to 7 p.m., Monday through Friday (excluding holidays) at least two business days before digging.
- **WAIT** until we either mark our gas pipelines and indicate pipe material and diameter—or advise you the area is clear of our pipes, before you start digging.
- **REMEMBER** that we use only yellow paint, flags or stakes to mark out the location of our gas pipes. Other utility owners use other colors to mark their telephone, communications, water or other underground lines.
- **USE ONLY HAND TOOLS** within 24 inches of each marked utility line to determine the exact locations of all lines before using any power excavation equipment in the area.
- **REPORT any** pipe damage by calling SoCalGas immediately at **1-800-427-2200**. **No damage is too small to report.** Even a slight gouge, scrape or dent to a pipeline, its coating, or any component attached to or running alongside the pipe, such as a wire, may cause a dangerous break or leak in the future.

