# DRA DATA REQUEST DRA-SCG-104-DAO

# SOCALGAS 2012 GRC – A.10-12-006 SOCALGAS RESPONSE

DATE RECEIVED: JUNE 14, 2011 DATE RESPONDED: JUNE 22, 2011

**Subject:** Follow up to D.08-07-046, Settlement with Disability Rights Advocates

## Please provide the following:

1. In D. 08-07-046, page 81, the Commission ordered Sempra to document and demonstrate that there were significant and useful changes made to utility operations and facilities since the 2008 GRC. Please identify the "significant and useful" changes that Sempra has made to utility operations and facilities for both SCG and SDG&E, and identify the exhibit(s) and/or workpapers in which the changes are discussed.

## **SoCalGas Response:**

The noted order is specific with respect to the adopted Memorandum of Understanding ("MOU") with the Disability Rights Advocates. See the entirety of Section 18, starting at p. 79 and continuing to p. 81 of D.08-07-046. Also see Ordering Paragraph ("OP") 24, which states:

24. SDG&E and SoCalGas shall perform the studies as identified in the settlement with Disability Rights Advocates. SDG&E and SoCalGas shall include this information on this study in testimony and work papers in the next general rate cases.

#### SoCalGas:

The changes agreed to in the MOU and performed by SoCalGas generally include planning and remediation work at branch offices to meet accessibility standards, changes to the utility web site to meet Web Content Accessibility Guidelines standards, and practices to be consistent with PROWAC's recommended standards for construction that affect pedestrian rights of way.

For a detailed description, refer to Exhibit SCG-41, the Prepared Direct Testimony of Andrew E. Steinberg. See Section C.5., pp. AES-7 to AES-11.

Information regarding compliance with OP 24 is addressed in Section C.6., p. AES-11.

## SDG&E:

The changes agreed to in the MOU and performed by SDG&E generally include planning and remediation work at branch offices to meet accessibility standards, changes to the utility web site to meet Web Content Accessibility Guidelines standards, enhancements to emergency communications, and practices to be consistent with PROWAC's recommended standards for construction that affect pedestrian rights of way.

For a detailed description, refer to Exhibit SDG&E-48, the Prepared Direct Testimony of Andrew E. Steinberg. See Section D.5., pp. AES-7 to AES-12.

Information regarding compliance with OP 24 is addressed in Section D.6., p. AES-12.