

CFC DATA REQUEST
CFC-Sempra-2019 #20
SOCALGAS 2019 GRC – A.17-10-008
SDG&E 2019 GRC – A.17-10-007
DATE RECEIVED: APRIL 27, 2018
DATE RESPONDED: MAY 10, 2018

1. SCG-41, AMS-4, describes the calculation of Reconnection Charges:

"The Reconnection Charge is \$16 to re-establish service subsequent to the closing of a customer account for non-payment pursuant to SoCalGas' Commission-approved Tariff Rule 10. The TY 2019 estimate is based on the three-year historical average (2014-2016) adjusted for the annual growth rates for non-pay turn-on orders for the period 2017-2019. A three-year average was adopted to reflect increased BY 2016 field activity at a slightly decreased level. This forecast methodology utilizes the available historical data. This is an established service with no significant changes; therefore, averaging the costs over a three-year period best reflects a reasonable estimate of the future annual revenues."

The CPUC recently published a report, pursuant to SB-598, showing disconnections and reconnections for the years 2013 to 2017. The following excerpt shows SCG data for Reconnections:

Households Reconnected 1 Time								
Year	Total	CARE	FERA	Medical	CARE + Med	FERA + Med	LIHEAP	CCA
2013	63,791	34,733	-	131	121	-	1,151	-
2014	54,587	29,498	-	96	86	-	905	-
2015	62,229	32,948	-	87	77	-	947	-
2016	69,735	35,377	-	105	94	-	825	-
2017	78,042	42,015	-	130	117	-	1,107	-
Change	22%	21%	#DIV/0!	-1%	-3%	#DIV/0!	-4%	#DIV/0!

Households Reconnected 2 Times								
Year	Total	CARE	FERA	Medical	CARE + Med	FERA + Med	LIHEAP	CCA
2013	901	552	-	2	2	-	15	-
2014	7,064	4,469	-	15	15	-	151	-
2015	10,265	6,717	-	16	16	-	200	-
2016	13,277	8,449	-	22	20	-	248	-
2017	5,261	2,987	-	9	8	-	86	-
Change	484%	441%	#DIV/0!	350%	300%	#DIV/0!	473%	#DIV/0!

Households Reconnected 3 or More Times								
Year	Total	CARE	FERA	Medical	CARE + Med	FERA + Med	LIHEAP	CCA
2013	5,445	3,087	-	8	7	-	125	-
2014	4,898	2,901	-	2	2	-	98	-
2015	7,130	4,505	-	5	4	-	167	-
2016	9,647	6,169	-	14	14	-	209	-
2017	266	148	-	-	-	-	8	-
Change	-95%	-95%	#DIV/0!	-100%	-100%	#DIV/0!	-94%	#DIV/0!

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Question 1- Continued:

- a. What factors have caused the number of multiple-time ("2 Times" or "3 Times") reconnections to decrease so significantly, compared to the previous three years? Please explain.
- b. What factors have caused the number of "1 Time" reconnections to increase by close to 12% between 2016 and 2017? Please explain.

SoCalGas Response 01:

- a. Subsequent to the receipt of this data request, SoCalGas discovered an error in the SB 598 Annual Disconnection Report ("Report") previously submitted to the Commission. SoCalGas submitted a revised Report to the Commission on May 10, 2018. Please find attached a copy of that revised Report.
- b. Please see response to 1.a.