

**ORA DATA REQUEST
ORA-SCG-133-OE2
SOCALGAS 2019 GRC – A.17-10-008
SOCALGAS RESPONSE
DATE RECEIVED: FEBRUARY 14, 2018
DATE RESPONDED: FEBRUARY 27, 2018**

Exhibit Reference: SCG-05-R
SCG Witness: Omar Rivera
Subject: Gas System Integrity

Please provide the following:

1. Referring to ORA Data Request, ORA-SCG-092-OE2, Response No. 2: Please provide the ticket count for December 2017. If it is not currently available, please state when it will be.

SOCALGAS Response 01:

	December 2017 Tickets
Distribution	49,842
Transmission	8,509
Total	58,351

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2. Referring to ORA Data Request, ORA-SCG-092-OE2, Response No. 5: With the adopted settlement of \$134.887 million for the 2016 GRC how many of the 3 FTEs positions were filled?

SOCALGAS Response 02:

The positions remain unfilled.

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3. Referring to Ex. SCG-05-R testimony, page OR-37, Lines 5-7: What were the specific issues addressed by the 12 auditors? Were all the 12 auditors from SED?

SOCALGAS Response 03:

The specific issues addressed by the 12 auditors arise from their regular reviews of our gas procedures which are derived from federal and state law. The auditors review our procedures and ensure our employees and contractors understand and follow the procedures. For example, SED auditors will inquire about MAOP, odorometer instructions, encroachment issues, operator qualification training, firefighting training, valve-related issues, and other pipeline maintenance questions. Throughout the week, verbal questions are asked by the CPUC, and some may result in a formal data request, in which SoCalGas provides responses back in a timely manner. All 12 auditors are from SED.

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4. Referring to ORA Data Request, ORA-SCG-092-OE2, Response No. 11: Please provide equivalent data for the years 2016 and 2017.

SOCALGAS Response 04:

2016 – Approximately 1,700 out of approximately 2,900 damages had no Underground Service Alert (USA), which is approximately 59%.

2017 - Approximately 1,800 out of approximately 2,900 damages had no USA, which is approximately 62%.

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5. Referring to ORA Data Request, ORA-SCG-092-OE2, Response No. 13: Please provide a more detailed explanation of what the “project management, application and database development and system support activities to deploy comprehensive Records and Documents Management solutions” entails. Are their specific programs earmarked for this or are they included in a specific program/project? If yes, please identify them.

SOCALGAS Response 05:

A project is being implemented for a robust Records and Document Management System (RDMS) for Gas Operations to consolidate multiple records and document management systems into one environment over the next several years. The new RDMS is based on the commercially available OpenText (OpenText Corporation) and SharePoint (Microsoft) products. The system is expected to provide improved records management capabilities and to substantially improve Information Governance for all Operational Documents and Records. RDMS is targeted to be implemented in multiple phases. Phase I includes deploying the system for Underground Storage, an enhanced Project Management tool, and Pipeline Integrity organization. During Phase I, an improved taxonomy structure will be implemented for the above areas, existing paper records will be digitized and moved into the system in accordance with the Information Governance policies, and new workflows will be implemented to deploy the new enhanced Project Management tool. The subsequent phases will move records from the Pipeline Document Management System (containing assets-related data), Document Library (containing Gas Standards), and other network drives into the RDMS system.