



March 23, 2011

<Customer Name>
<Mailing Address Overflow name>
<Mailing Address Line 1>
<Mailing Address Line 2>
<Mailing Address Line 3>

RE: <Service Address Line 1>
<Service Address Line 2>
<Service Address Line 3>

Re: Notice of California Public Utilities Commission Master-Metered Mobilehome Park and Manufactured Housing Communities Rulemaking Proceeding

Dear Owner/Operator:

We are writing to inform you of a recent California Public Utilities Commission (CPUC) Decision (R.11-02-018) to initiate a rulemaking proceeding (proceeding). This proceeding will examine what the CPUC can and should do to encourage the replacement of the master-meter/sub-meter systems that supply energy (electricity, natural gas or both) to mobilehome parks (MHP) and manufactured housing communities (MHC) with direct utility service to their tenants. The outcome of this proceeding could affect Southern California Gas Company (SoCalGas®) master-metered customers, specifically owners and operators of mobilehome MHPs and MHCs with sub-metered tenants. If you receive your gas and electricity from more than one utility, you may receive an additional copy of this letter. If, however, you are receiving electricity from a municipal supplier, please be aware that this proceeding will not apply to that service.

The CPUC decision requires that SoCalGas notify all master-metered MHP and MHC owners and operators with sub-metered tenants of this proceeding. The decision also requires that MHP and MHC owners and operators provide notice of this proceeding to their sub-metered tenants by distributing the attached letter to each sub-metered tenant and posting the letter in conspicuous places within the MHP or MHC site.

How to participate or to stay informed

If you would like to participate in this proceeding, or are interested in receiving informational updates, we have provided instructions below for you to sign up with the CPUC on its official service list. By registering your name on its service list, you are electing to receive copies of the documents filed in this proceeding.

As a customer you can also subscribe to formal proceeding documents that are currently being reviewed by the CPUC. At the CPUC's website www.cpuc.ca.gov go to "Subscribe to Documents". Once you are there, you can register for free subscription service to formal proceedings. By entering the Decision number, you will receive documents filed in this proceeding. If you do not have access to a computer, the alternative is to subscribe to this service list and designate whether you would like to participate or be kept informed, please contact the Process Office.

Process Office
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102

1-415-703-2021
E-mail to Process_Office@cpuc.ca.gov

When contacting the Process Office, please include the following information:

- Reference to proceeding (R.11-02-018)
- Your first and last name and the name of your MHP/MHC site, if applicable
- Your mailing address
- Your telephone number
- E-mail address, if any; and,
- Designated status (“Party” or “Information Only” – an entity that desires “Party” status must designate a lead representative; all other representatives will be listed as “Information Only” status, as appropriate)

Please Note: If you want to file comments or otherwise actively participate, choose “Party” status. If you do not want to actively participate, but want to follow events and filings as they occur, choose “Information Only” status.

How to provide and file public comments as a participant

If you would like to obtain additional information on the process or if you have comments or questions, you may contact the CPUC’s Public Advisor’s Office as follows:

San Francisco Office:

Public Advisor Office
California Public Utilities Commission
505 Van Ness Avenue, Room 2103
San Francisco, CA 94102

1-415-703-2074 or 1-866-849-8390 (toll free)
TTY 1-415-703-5282 or 1-866-836-7825 (toll free)

E-mail to public.advisor@cpuc.ca.gov

Los Angeles Office:

Public Advisor Office
California Public Utilities Commission
320 West 4th Street, Suite 500
Los Angeles, CA 90013

1-323-576-7055 or 1-866-849-8391
TTY 1-866-836-7825 (toll free)

E-mail to: public.advisor.la@cpuc.ca.gov

When contacting the Public Advisor’s Office, please include the number of the proceeding (R.11-02-018) to which you are referring. A copy of this decision is available at:

http://docs.cpuc.ca.gov/WORD_PDF/FINAL_DECISION/131328.pdf.

Please contact Nadia Aftab, Case Manager, 555 West 5th St., Los Angeles, CA 90013 if you have any additional questions, or would like to obtain a printed copy of the decision. We appreciate your business and are proud to be your energy provider.

Sincerely,



Ashok Lad
Billing Manager
SoCalGas

Enclosure