Revised Revised

CAL. P.U.C. SHEET NO. CAL. P.U.C. SHEET NO. 51155-G 34071-G

Schedule No. G-CBS UTILITY DISTRIBUTION COMPANY (UDC) **CONSOLIDATED BILLING SERVICE**

Sheet 1

APPLICABILITY

Applicable to Core Transport Agents (CTAs or also known as core aggregators) who provide direct access to core Customers, as defined in Rule No. 1.

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TERRITORY

Applicable throughout the service territory.

DESCRIPTION OF TARIFFED SERVICE

Bill Calculation

SoCalGas will calculate and send a consolidated bill containing both SoCalGas' transportation and related charges and the CTA's gas procurement charges to the Customer. SoCalGas will calculate the CTA's procurement charges based upon CTA-supplied rates.

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The CTA will send rate changes to SoCalGas via e-mail on a monthly basis, at least five business days, before the first of the month. Rate changes may be made less than five business days before the first of the month, if agreed to by SoCalGas in its sole discretion. The CTA is solely responsible for ensuring SoCalGas' receipt of applicable gas procurement rates and for the correctness of all rates provided to SoCalGas.

The gas procurement rate assignment will be limited to the following:

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Rate per Therm: One flat rate per therm applied to all of the CTA's accounts for each calendar month. This rate per therm can be changed only on a monthly basis. Meters are read on a cycle basis, which may include a portion of two months' gas usage. Therefore, Customer's usage will be prorated based on the number of days for each month and the procurement rate established for each calendar month will be applied to the Customer's usage in each respective calendar month to calculate the gas procurement charges.

Fixed Service Charge: One fixed service charge per account applied to all the CTA's accounts with the option of applying it as a daily charge or a monthly charge. This fixed service charge can be changed only on a monthly basis.

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(Continued)

(TO BE INSERTED BY UTILITY) ADVICE LETTER NO. 4744 DECISION NO.

ISSUED BY Lee Schavrien Senior Vice President

(TO BE INSERTED BY CAL. PUC) Jan 22, 2015 DATE FILED Feb 21, 2015 **EFFECTIVE** RESOLUTION NO.

1C8

Revised Revised CAL. P.U.C. SHEET NO. CAL. P.U.C. SHEET NO.

54820-G 34072-G

Schedule No. G-CBS <u>UTILITY DISTRIBUTION COMPANY (UDC)</u> <u>CONSOLIDATED BILLING SERVICE</u>

(Continued)

DESCRIPTION OF TARIFFED SERVICE (Continued)

Bill Presentment

If SoCalGas is performing consolidated billing on behalf of the CTA and itself, SoCalGas' bill shall clearly identify that SoCalGas is billing on behalf of the CTA and itself. SoCalGas' consolidated bill shall itemize the charges of the CTA and the charges of SoCalGas, and include a total amount for all charges. SoCalGas' consolidated bill shall provide an explanation of SoCalGas' charges. The consolidated bill shall also list the customer's gas usage information, the gas meter number, and the rate charged for gas used by the customer. SoCalGas' consolidated bill shall also include a summary of the complaint procedures set forth in Public Utilities Code Section 983 that a customer can take if it has a billing dispute or complaint with the CTA.

Payment Processing

SoCalGas will process the Customer's payments for both SoCalGas' transportation and related charges and the ESP's procurement charges. SoCalGas will remit payments to the ESP for only those amounts collected for procurement charges on a weekly basis. In the event of partial payments, the remittance received will first be applied to SoCalGas' transportation and related charges.

ESP Customers will have the same payment options as SoCalGas' Customers.

Delinquent Charge Notification

SoCalGas will include ESP delinquent charges on SoCalGas' existing overdue notices. Such notices may show the balances owed to SoCalGas and the ESP as a combined total. Customers' service will not be disconnected for non-payment of ESP procurement charges billed by SoCalGas.

RATES

If an ESP requests that SoCalGas calculate the charge and bill the ESP's Customer for the energy supply portion of the Customer's bill, the price shall be:

(Continued)

 $\begin{array}{ll} \text{(TO BE INSERTED BY UTILITY)} \\ \text{ADVICE LETTER NO.} & 5271 \\ \text{DECISION NO.} & 18\text{-}02\text{-}002 \\ \end{array}$

2C5

ISSUED BY **Dan Skopec**Vice President

Regulatory Affairs

(TO BE INSERTED BY CAL. PUC)

DATE FILED Mar 26, 2018

EFFECTIVE Apr 25, 2018

RESOLUTION NO.

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Sheet 2

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Revised Original

CAL. P.U.C. SHEET NO. CAL. P.U.C. SHEET NO.

34073-G 32943-G

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Sheet 3

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Schedule No. G-CBS

<u>UTILITY DISTRIBUTION COMPANY (UDC)</u>

<u>CONSOLIDATED BILLING SERVICE</u>

(Continued)

RATES (Continued)

Other billing services, such as programming for billing set-up, will be charged on a time and materials basis.

EDI Van Charges:

Billing Data, per account transaction \$0.13

Payment Data, per account transaction \$0.07

Bank Charges, per month \$3.15

Mailing charge

The ESP will provide rates to SoCalGas by the 5th day before the first day of the calendar month in

Other electronic data transfers

which they go into effect. Rates may be provided less than five business days before the first of the month if agreed to by SoCalGas in its sole discretion. The ESP fixed charge, if any, and the ESP gas commodity rate will be in effect for the entire calendar month.

Billing usage will be prorated by the number of days of each calendar month in the billing cycle. ESP charges will equal the sum of the prorated customer usage in each calendar month multiplied by the applicable ESP rate in the calendar month in the billing cycle plus the prorated fixed charges.

(Continued)

(to be inserted by utility) advice letter no. 3069 decision no.

3C3

ISSUED BY
William L. Reed
Vice President
Chief Regulatory Officer

 $\begin{array}{c} \text{(TO BE INSERTED BY CAL. PUC)} \\ \text{DATE FILED} & Sep \ 28, \ 2001 \\ \text{EFFECTIVE} & Nov \ 7, \ 2001 \\ \text{RESOLUTION NO.} \end{array}$

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Revised Revised CAL. P.U.C. SHEET NO. CAL. P.U.C. SHEET NO.

54821-G 33095-G

Sheet 4

Schedule No. G-CBS <u>UTILITY DISTRIBUTION COMPANY (UDC)</u> <u>CONSOLIDATED BILLING SERVICE</u>

(Continued)

DISPUTE PROCESS

- 1. If a Customer contacts SoCalGas with questions about the contents of the consolidated bill, SoCalGas will explain utility charges on the bill along with how the ESP's charges are calculated. If a Customer disputes any ESP charge or has questions about its ESP's rates or service, SoCalGas will request the Customer to contact its ESP for resolution or further information.
- 2. If a Customer would like to terminate its agreement with its ESP before completing its 12-month minimum contractual requirement to the ESP, the Customer may request the ESP to terminate its contract. If the ESP accepts the Customer's request, the ESP must submit to SoCalGas a Direct Access Service Request (DASR) to terminate service to its Customer. SoCalGas will decline to offer Core Procurement Service to that Customer or accept the transfer of such Customer to another ESP without submittal of the DASR.
- 3. If the Customer has completed the 12-month minimum contractual requirement for Core Transportation Service, then the guidelines outlined in SoCalGas' Rule No. 32 will apply. That is, the Customer can submit to SoCalGas a request for termination of service from the ESP, and the Customer may then return to Core Procurement Service from SoCalGas without a DASR from the former ESP.
- 4. DASR transaction processing will follow the guidelines as outlined in SoCalGas' Rule No. 32. Of course, the Customer remains responsible to its former ESP for any charges incurred prior to the effective date of termination from the ESP's service.

SPECIAL CONDITIONS

- 1. Definitions of the principal terms used in this schedule are contained in Rule No. 1.
- 2. Billing Services under this schedule are subject to the terms and conditions established in Rule No. 32, including, but not limited to Section C.
- 3. All contracts, rates, and conditions are subject to revision and modification as a result of CPUC order.
- 4. SoCalGas is to be reimbursed for all costs incurred to assist the ESP in connection with a tax audit or other tax controversy.
- 5. As a condition of receiving service from SoCalGas under this rate schedule, the ESP will be contractually required by SoCalGas to provide the ESP's customers with a satisfactory level of call center service.

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 $\begin{array}{ll} \text{(TO BE INSERTED BY UTILITY)} \\ \text{ADVICE LETTER NO.} & 5271 \\ \text{DECISION NO.} & 18\text{-}02\text{-}002 \\ \end{array}$

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ISSUED BY **Dan Skopec**Vice President

Regulatory Affairs

(TO BE INSERTED BY CAL. PUC)

DATE FILED Mar 26, 2018

EFFECTIVE Apr 25, 2018

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