

# SOCALGAS® STANDS WITH YOUR **COMMUNITY DURING COVID-19**



While many Californians are staying home to slow the spread of coronavirus, know that the natural gas your community counts on will be there for you. We continue to protect the safety of our workforce, our customers, and the communities we serve. Equipped with these safety measures, our employees can continue to respond to essential and emergency service appointments and perform the work needed to safely and reliably maintain our natural gas system.

SoCalGas remains committed to providing reliable and affordable natural gas service to our 22 million customers. We would like to share with you some of the ways we are doing so. We hope you and your families stay safe and healthy during these unprecedented times.

Andy Carrasco  
Vice President, Strategy and Engagement,  
and Chief Environmental Officer

## **SAFETY, RELIABILITY, AND COST SAVINGS FOR RESIDENTS OF MOBILE HOME COMMUNITIES**

SoCalGas has received state approval for a ten-year Mobilehome Park Utility Conversion Program. The approval comes after a successful pilot program that provided natural gas system upgrades to 244 mobile home communities since 2014. Due to the positive impact the pilot program has had on thousands of mobile home residents, the CPUC voted to establish it as a ten-year, ongoing program. Through the program, SoCalGas is authorized to convert up to half of the approximately 132,000 mobile homes in its service territory to direct utility service through 2030.

Participating mobile home communities receive a new, professionally installed gas system that provides enhanced home safety and energy reliability for residents. As direct SoCalGas customers, residents can sign up for a variety of SoCalGas' energy savings and assistance programs that can help them save money.

[Read more](#) about details of the program.





## KEEPING OUR COMMUNITIES AND FAMILIES SAFE IS EVERYONE'S JOB

April is "National Safe Digging" month. Check out this reminder from SoCalGas' Rodger Schwecke, senior vice president of gas operations and construction. Before beginning any projects that involve digging, make sure to contact 811 at least two days prior.

When residents or contractors contact 811, utility companies will mark the locations of their underground lines to prevent them from being damaged. Accidentally striking a buried utility line can cause injury, death, service outages or costly repair bills for homeowners. In fact, about 60 percent of all pipeline damage due to digging is caused by homeowners or contractors who do not call 811 before they dig.

[Click here](#) to watch the video.

## AGREEMENT FILED WITH CPUC DETAILS NEW PROGRAM THAT WOULD GIVE CALIFORNIANS OPTIONS TO GET THEIR NATURAL GAS FROM RENEWABLE SOURCES

The proposed renewable natural gas program would allow millions of Californians the option to purchase a portion of their natural gas from renewable sources, just as many today can opt to purchase renewable electricity. The program is expected to create increased demand for renewable natural gas, which can help increase supply and lower its cost over time, similar to what has happened with renewable electricity created from wind and solar power.

With the agreement in place, the CPUC can begin its review and evaluation process; a decision could come in the fall of this year.

[Read More](#) about the new program.



## SOCALGAS CUSTOMERS MAY BE ELIGIBLE FOR THE CARE PROGRAM

Customers who have recently become unemployed or are facing financial hardship may qualify for a 20% discount on their natural gas bill, through our CARE program or be eligible for one of our other assistance programs. For more information, please visit [socialgas.com/Care](https://socialgas.com/Care) or call 1-800-427-2200.

All of us at SoCalGas want to do everything we can to support the communities we serve during this time.

[Learn more](#) about our CARE program.



[socialgas.com](https://socialgas.com)

1-800-427-2000

