



**Southern California
Gas Company**
PO Box 3150
San Dimas, CA 91773-7150



**Direct Debit
Application & Agreement**

Thank you for your interest in our Direct Debit payment option program. Please complete this application and then sign and mail it to the address below. **It may take up to 30 days to process your Direct Debit enrollment, once your completed application has been received. Please include an original voided check. No Deposit Slips, please.**

Name: _____

Service Address: _____

City: _____

Zip: _____

Telephone Number: _____

Gas Account Number: _____

Financial Institution
(Required): _____

Checking Account Number
(Required): _____

*E-mail address _____

If you have multiple gas accounts and would like to add them please provide the service address and the gas account number on a separate sheet(s) of paper. Attach the additional sheet(s) to this application.

* I would like to receive periodic e-mails from The Gas Company about topics such as: assistance programs, energy efficiency, safety, payment options, special promotions, etc.

I authorize Southern California Gas Company and the financial institution I have indicated to deduct from my account payments for my Southern California Gas Company bill. I am responsible for paying any associated fees my financial institution may charge (if any). I understand that Southern California Gas Company and my financial institution reserve the right to terminate this authorization and my participation therein. I may also terminate this authorization by notifying Southern California Gas Company. I hereby agree to the Participation Guidelines as set forth in the attachment and I certify that the information provided herein is true and correct in all respects.

Name (Please print as it appears on
your check.):

*SIGNATURE (Must match
name on check):*

You will receive a confirmation letter that your application has been processed and approved in approximately 2-3 weeks. Your monthly payment is automatically deducted from your designated checking or savings account ten (10) days after your statement is mailed to you.

**Mail this Application to: Southern California Gas Company
Direct Debit/Pay by Phone Payment Options SC711A
PO Box 513249
Los Angeles, Ca 90051**



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Participation Guidelines

(Please keep a copy for your records)

How does Direct Debit work? - After you enroll in Direct Debit, your monthly payment is automatically deducted from your designated checking or savings account ten (10) days after your statement is mailed to you. The designated checking or savings account you choose will be debited for all charges shown on the bill. Direct Debit payments start within thirty (30) days after your completed application is received. For details, visit www.socalgas.com

Who is eligible for Direct Debit? – The Direct Debit program is open to all residential and business customers (excluding transportation customers billed by an aggregator). Your account must be in good standing, with no existing payment arrangements, and with no more than one check having been returned within the last twelve months.

Is there a fee to participate in the Direct Debit Program? - There is no charge from The Gas CompanySM to participate. However, some financial institutions may charge a transaction fee for electronic fund transfers. Please check with your bank regarding any possible fees.

After I'm enrolled, how do I change or update my financial institution information? – If you register as a "My Account" online user at www.socalgas.com, you can view and edit your financial institution information. To update or edit such information for Direct Debit, click the "Update Direct Debit Banking Information" link under "Other Services," or you may call The Gas Company.

What happens in the event of a rejected payment? - Payments may be rejected by your financial institution due to insufficient funds, closed/unauthorized accounts, or other reasons. Check with your financial institution for possible fees it may impose. If your payment is rejected, The Gas Company will charge a \$7.50 processing fee on your next gas bill. The Gas Company reserves the right to terminate your participation in the Direct Debit program if your payment is rejected more than once within a consecutive twelve month period.

How do I discontinue my participation in the Direct Debit Program? - You may cancel your participation in Direct Debit by calling The Gas Company toll-free at the phone number(s) below and asking to be removed from Direct Debit. Termination for Direct Debit customers will become effective within fourteen (14) calendar days after we receive your notification.

The Gas Company may modify or terminate any or all services or the electronic payment program at any time without notice. The Gas Company has no responsibility for any failure or error in Direct Debit, including, without limitation, any interruption, omission, mistake, malfunction or delay related thereto. No indirect, consequential, punitive or special damages will be assessed against either party in connection with this electronic payment method.

The Gas Company:	Residential	1(800) 427-2200
	Commercial & Industrial	1(800) 427-2000