

# Empower



DOROTHY  
EDWARDS

A VOICE  
FOR THE  
VOICELESS

“TO ME,  
WHAT IT’S  
ALL ABOUT  
IS PAYING IT  
FORWARD ...”

INITIATIVES  
THAT MATTER

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PAGE 14

EMPOWERING  
OTHERS IN A  
DIFFICULT YEAR

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PAGE 26



# DOING THE RIGHT THING



The communities SoCalGas serves are also the communities in which we live. We take great care to make sure our communities have safe, clean, affordable, and reliable energy every day. This commitment to service comes in large part from our commitment to people. I'm excited to be in my position — to lead this great company and to be a part of a community in which I work alongside so many smart, talented, and caring people.

Many of our employees give their time, talents, and money to community organizations and programs we are so proud to work with and support — organizations that empower the lives of thousands of people. Without these organizations and the amazing people who work tirelessly for them, our Southern California cities, communities, and schools would not be nearly so vibrant as they are.

One of our values, “Do the right thing,” is an essential cornerstone of our business. “Do the right thing” guides us in safety, in sustainability, and in stewardship of employees and communities. It also means leaving a legacy of positive change in the lives of those around us. The following pages celebrate the opportunities we’ve been given to serve, and they inspire me to do more. I hope they inspire you as well.

**A**t **SOCALGAS, WE CHAMPION PEOPLE.** Our company culture encourages employees and communities to become the best versions of themselves. Championing people is a way of life built on the idea that the greatest gift we can give is helping others. All of us, at some point in our lives, needed someone to believe in us, to see the champion that we could become, and to offer a helping hand to us get there. When we offer that hand ourselves, we create momentum that can change the course of a person's life, sparking a ripple effect felt across generations.

Scott Drury / **CEO**



^ The SoCalGas family joining the United Way's HomeWalk to end homelessness in Los Angeles County.

## IN THIS ISSUE

04

### A Voice for the Voiceless

Dorothy Edwards went from the streets to the suburbs and is fighting to bring others with her.



12

### Giving Highlights

SoCalGas invested over \$9.4M last year to help empower the communities we serve.



14

### Initiatives

From efforts to promote cleaner air to scholarships for underserved students, SoCalGas gives back in many ways.



26

### Diversity Empowers Community

SoCalGas supports a variety of Diversity Initiatives to shape our community for the better.







*"That dark day, I actually left my dog with somebody because I had had enough of life ... I was heading to a bridge to go end myself."*

# A VOICE FOR THE VOICELESS

**THIS IS THE STORY OF DOROTHY EDWARDS,**

a person who, like countless others, slipped through the cracks of society, seemingly without hope. But thanks to a series of altruistic actions by people who cared, Dorothy's life has changed to become a force for good, creating positive ripple effects throughout the entire nation.



“

*The first thing I would do is wake up and hate life.  
Well, I had a dog named Gunner, and he pulled me through it.  
I'd wake up and give my Gunner some love and just tell him,  
'It's another day, dude. Let's do this.'*

”

For most of her life, Dorothy Edwards was simply doing her best to survive. She came from a broken home of trauma and addiction, finding herself on her own at a very young age. At just 15 years old, Dorothy's intermittent relationship with drugs and homelessness began.

Suffering from post-traumatic stress disorder (PTSD) and without any resources or aid in her time of need, Dorothy found drugs an easy way to cope with the hand she was dealt. Methamphetamine became a drug of choice because it helped her stay awake and on watch all night. After one arrest and a stint in jail, Dorothy found herself permanently marked by society and deemed “unhirable” for work.

Still, Dorothy always strived to improve her situation, despite struggling to find employment and battling addiction. Even when she was at the end of her rope and the light at the end of the tunnel seemed dim, she would find a reason to keep going.

“The first thing I would do is wake up and hate life. Well, I had a dog named Gunner, and he pulled me through it. I'd wake up and give my Gunner some love and just tell him, 'It's another day, dude. Let's do this.' We just kept pushing forward because every day is another day and it's just survival out there. You do everything that you can to survive.” Eventually, endurance paid off for Dorothy and Gunner when they were able to move into a van. It was a little bit of security from the dangerous streets and provided a place to keep their belongings, including boxes of beads for Dorothy's budding jewelry business.

But in the blink of an eye, all of that was taken away. In an event of extreme misfortune, Dorothy's van was towed, and with it all of her belongings, including the supplies she used to make her jewelry. Unable to retrieve their belongings, Dorothy and Gunner were back to square one. Utterly defeated, Dorothy slept on the street for the first time in a long time.







“

*But then this lady on the side of the street  
saw me and simply asked ... ‘Are you okay?’*

”

“That night, I slept out on the street in a parking lot with my dog. I woke up in the morning and walked down to McDonald’s to get some coffee. I set my purse on the table ... and all of a sudden, I see this big, black cockroach crawl out of my purse ... And I knew it came from that parking lot where I slept ... That dark day, I actually left my dog with somebody, because I had had enough of life ... I was heading to a bridge to go end myself.”

That’s when a passerby stopped and asked her, “Are you okay?” After listening to Dorothy’s story for over an hour, the woman made Dorothy promise to seek help. Dorothy did. And it saved her life.

Understanding she needed help, Dorothy checked into a mental health hospital for a few nights. Yet after being released from the hospital, Dorothy was destitute again. Little did she know that life was going to change in ways she never would have imagined. In partnership with local nonprofits, the City of Pasadena was conducting an effort to find the most chronically

vulnerable people experiencing homelessness. They determined that Dorothy was one of the most likely to die within a year if left unaided. That is when Dorothy’s second guardian angels stepped in.

For years, SoCalGas, a Southern California energy company, has been empowering the United Way of Greater Los Angeles through donations and volunteer hours. These efforts have helped advance United Way’s mission, which is to permanently break the cycle of poverty for our most vulnerable neighbors.

United Way, in turn, empowers other nonprofits like Housing Works and the Corporation for Supportive Housing, which offer long-term solutions to homelessness by providing affordable housing paired with case management and supportive services. Thus, empowered by SoCalGas and United Way, Housing Works was able to offer Dorothy the chance of a lifetime and a home to call her own.

*“That little moment of  
recognition saved my life.”*



“

*They gave me an outlet and something to be proud of.*

*They made me feel that I was just like them.*

*It was such an easy transition; because of the kindness that was given to me, I was able to pay it forward to others.*

”

## A STABLE HOME OF HER OWN

“The day I moved in, I was crying. I couldn’t believe it — I had to stop in the driveway. I was just crying with my dog, Gunner. Then we walked inside and I sat down on the floor with Gunner and I said, ‘Are you as happy as me?’ And he goes, ‘Rrr rrr rrr rrr!’”

A home of her own was just the beginning for Dorothy. Through this process, she found a purpose, a support system and the ability to finally overcome her drug addiction. She had a second chance at life, and she became determined to stay clean.

It was Dorothy’s case manager, Shawn Morrissey, who told her, “The best way to quit drugs is to fill your time with something else.” So he introduced Dorothy to the CSH Speak Up program, a curriculum empowering supportive housing residents to become community leaders.

“They gave me an outlet and something to be proud of. They made me feel that I was just like them. It was such an easy transition; because of the kindness that was given to me, I was able to pay it forward to others.”

The Housing Works founder then offered Dorothy a job, and not too long after that she was traveling to Sacramento, standing on the floor of the state government’s assembly advocating for housing bills.

Today, Dorothy is on the national board of directors for CSH and serves as an enrichment services coordinator at Housing Works, where she helps build a supportive community by teaching people how to get clean, how to stay clean and how to get a job.

“To me, what it’s all about is paying it forward and watching people become successful and watching people become happy. It’s so important. That’s my life now. Every day of my life ... pay it forward in some way.”

The life of Dorothy Edwards could have ended in silent tragedy. Another anonymous story of a forgotten soul who slipped into the shadows. Yet her story turned out differently because of benevolent acts by a series of people who cared enough to ask, “Are you okay?” — and then took action.

The beauty of Dorothy’s story is that it is not finished yet. One helping hand has in turn become many, as the gestures of SoCalGas, United Way, CSH and Housing Works empowered Dorothy to help so many others in her community. Kindness and outreach helped save Dorothy’s life, and now she does the same for others who need that helping hand.

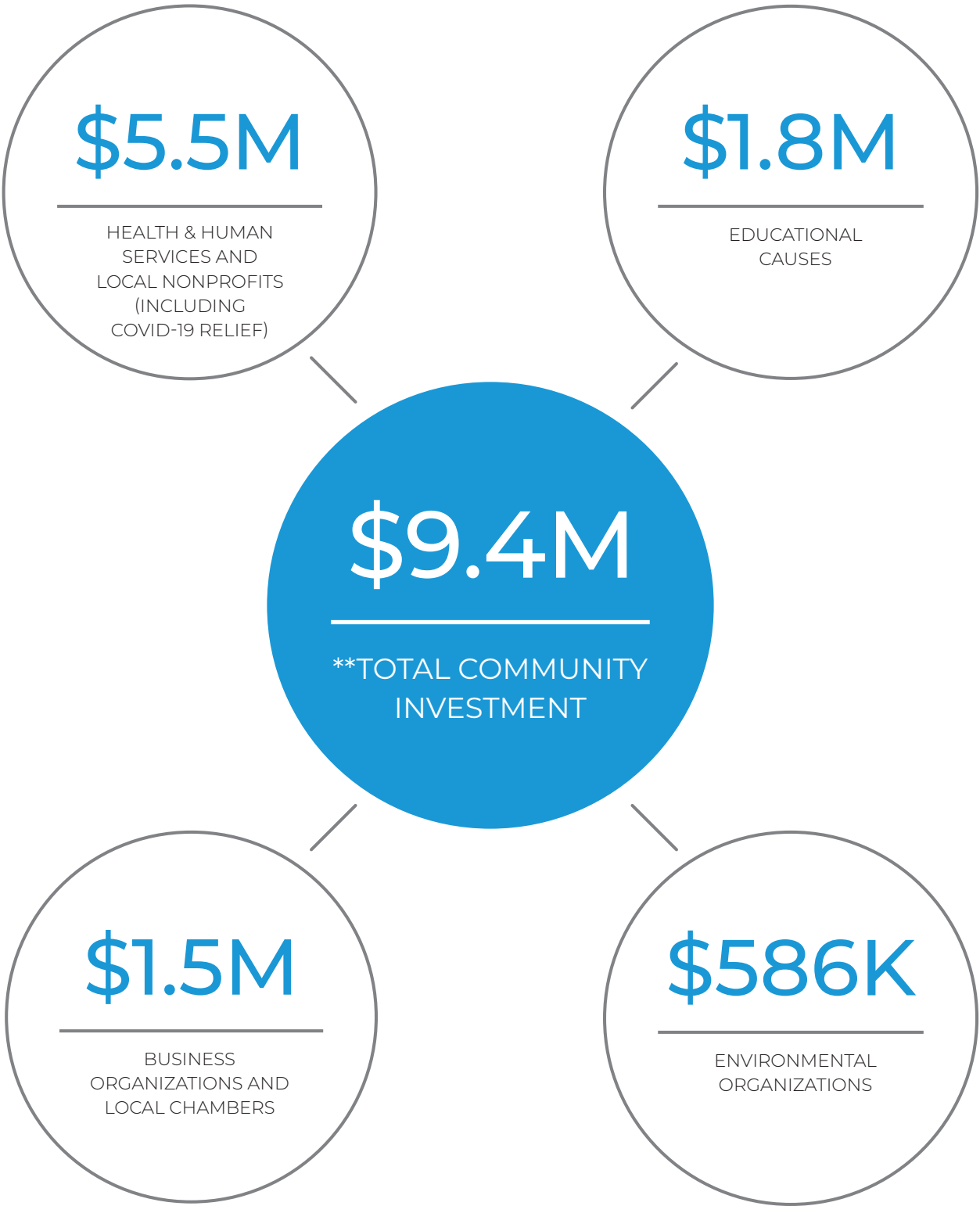


1,472 GRANTS

917

UNIQUE ORGANIZATIONS

THROUGH  
12 COUNTIES  
AND 223 CITIES



\*Based on 2020 data. Charitable contributions are entirely funded by Sempra Energy shareholders, not customers.  
\*\*Total community investment does not include a \$5M donation to a Donor Advised Fund, which will be disseminated in future years.





# SUPPORTING INITIATIVES THAT MATTER





\$5.5M

TO SUPPORT

HEALTH & HUMAN SERVICES

ORGANIZATIONS

AND LOCAL

NONPROFITS



A community is only as strong as it is healthy. SoCalGas donated to local organizations to improve the quality of life in the communities they serve, including those most affected by COVID-19.





The Laundry Truck LA (TLTLA)

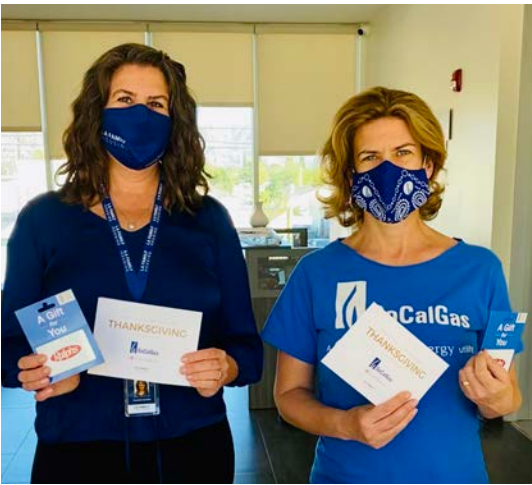
SoCalGas provided a grant to the TLTLA to purchase the organization’s second trailer, doubling original capacity to meet the demand, which provides free mobile laundry services to unhoused individuals in the Greater Los Angeles area. The trailer is fully equipped with five sets of washers and dryers, a folding station and a water heater. SoCalGas also reached out to Landi Renzo USA, who donated a compressed natural gas pickup truck to haul the new trailer.

HomeWalk

SoCalGas was the top fundraising and participant team for the United Way of Greater Los Angeles’ HomeWalk at Home 2020, raising a total of nearly \$150,000 and mobilizing over 900 team members virtually. With SoCalGas’ \$25,000 major sponsor grant, United Way was able to raise much-needed funds to go directly to its mission work and mobilize Angelenos to raise awareness county-wide, celebrate their achievements and discuss the work that needs to be done to break the cycle of poverty. SoCalGas has raised more than \$2 million for HomeWalk since its inception in 2007.



Team SoCalGas raised nearly \$150K and mobilized over 900 team members to participate in HomeWalk at Home



LA Family Housing (LAFH)

During COVID-19, through its partnership with LAFH, SoCalGas assisted with housing, temporary housing, food insecurity, outreach, intake and assessments. SoCalGas also provided support to LAFH with purchasing supplies such as masks, gloves and other protective gear for its clients and staff. In addition, SoCalGas offered funding for food and toy drives during the holiday season.



ENCOURAGING EMERGENCY PREPAREDNESS AND SAFETY

Mayor’s Fund  
for Los Angeles

SoCalGas helped The Mayor's Fund assist families, individuals and organizations impacted by COVID-19. The programs that benefited from this grant included Project Safe Haven, Emergency Childcare Initiative, Emergency Senior Meals and Protective Gears.



Los Angeles  
Fire Foundation

First responders are the first point of contact during emergencies. SoCalGas’ grant provided funding to help purchase protective gear when responding to COVID-19. It secured masks, sanitizers, wipes and gloves during a worldwide shortage of supplies. The grant also assisted with the City of Los Angeles’ COVID-19 testing sites including health care workers and LAFD personnel.



American Red Cross  
Los Angeles Region

Through this partnership, SoCalGas’ grant helped the American Red Cross and the Los Angeles Unified School District provide thousands of meals to students and families during COVID-19. The grant also supported the American Red Cross’ annual Prepare LA program 3.0 with a goal of helping 34 of the most disaster-prone and socially vulnerable communities, and included natural gas safety information in its programming.





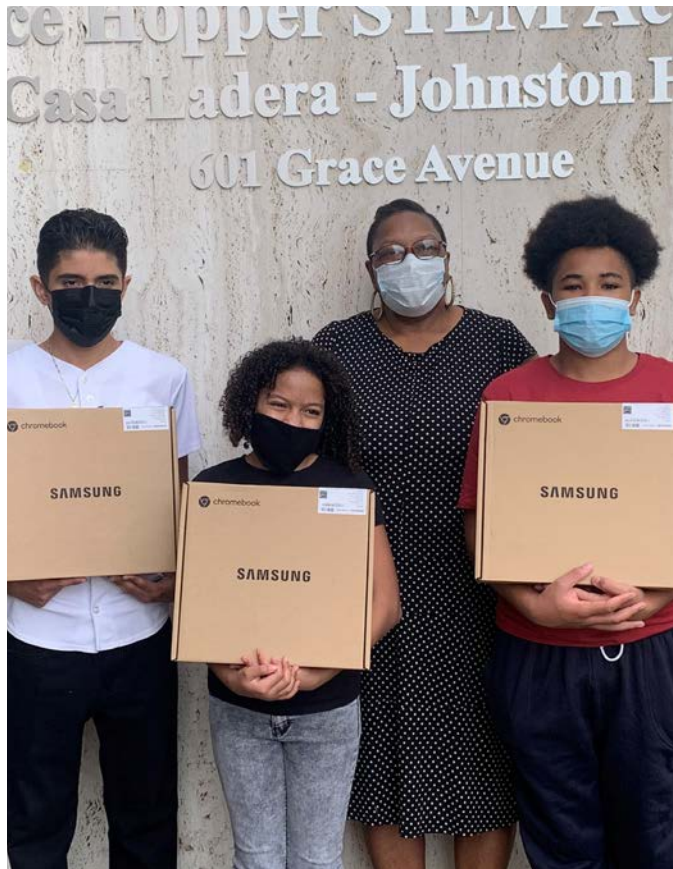
# \$1.8M DONATED TO EDUCATIONAL CAUSES



A promising future for our communities begins with a highly skilled and educated workforce. It is imperative that we give students a strong foundation to be equipped for the jobs of tomorrow.







Mapping Black California  
and Ignite Leadership  
Academy’s GIS Program

In conjunction with the Society of Extraordinary Women and the Mapping Black California Census Lab, this program was able to include a virtual format to reach more Black girls, expanding outside of the Inland Empire, due to a grant from SoCalGas. This program supported the girls with mapping, coding and GIS technology and learning. The program used research and data to create audience-focused strategies prioritizing hard-to-count Black communities throughout SoCalGas’ territory.



Social Justice Grants

To address distance learning due to COVID-19 in-person school closures, SoCalGas focused on closing the digital divide in Black, Latino and Native American communities by sponsoring nonprofits to help procure Chromebooks, laptops, Wi-Fi access and training. SoCalGas also invested in scholarship programs that can create a pipeline to paid internship programs. Other educational funding supported wraparound services such as parental coaching, college prep, leadership development, life skills and community dialogues on the topics of racial equality and social justice to help build awareness and understanding in our communities.

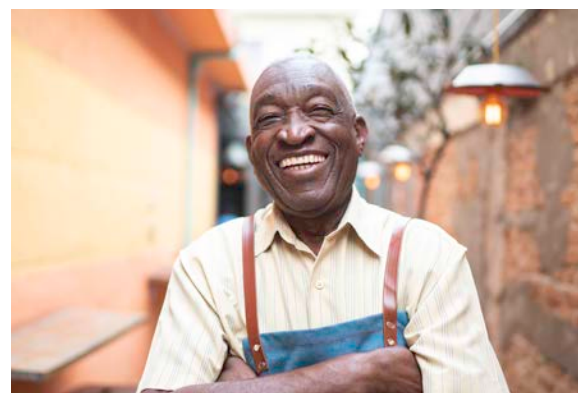
Over 240 laptops  
were distributed to  
Black, Latino and  
Native American  
communities







# \$1.5M DONATED TO LOCAL CHAMBERS AND BUSINESS DEVELOPMENT PROGRAMS



SoCalGas feels a responsibility to make investments in the 500-plus diverse communities we serve to help them prosper and grow. All of us are better off when neighborhoods and residents thrive.





JVS SoCal

SoCalGas supported JVS' Veterans First program with job readiness and workforce training to prepare veterans with industry-recognized certifications that bridge the gap between their military and civilian careers. SoCalGas was able to hire six of the veterans who completed the program.

Restaurant Recovery Program

Collaborating with the Vermont Slauson Economic Development Corporation, SoCalGas ideated a grant program that provides financial assistance to Black-owned restaurants that were struggling due to the pandemic. SoCalGas was able to provide 30 \$2,500 grants to restaurants in Los Angeles, San Bernardino and Riverside counties.



Helped empower  
30 Diverse Small  
Business Owners

Asian Business Association

SoCalGas collaborated with the Asian Business Association in Los Angeles and Orange County to offer workshops on business development and contract readiness. SoCalGas' grants funded development programs for ABA – LA's Business Advocacy Small Business Workshop and the Greater Los Angeles African American Chamber of Commerce (GLAAACC), among others. GLAAACC's technical assistance workshops included "Reinvesting in You," "The of Reinventing Your Business" and "Women in the C-Suite."



Los Angeles Gay and Lesbian Chamber of Commerce

SoCalGas collaborated with the Los Angeles Gay and Lesbian Chamber of Commerce to provide two virtual workshops on procurement, resource availability, certification and mentoring, bringing together a combined total of 120 lesbian, gay, bisexual and transgender business enterprises.



Vermont Slauson Economic Development Corporation

SoCalGas collaborated with the Vermont Slauson Economic Development Corporation to host a five-part workshop on growing a small business. This workshop offered tools on how to get certified, finance a business and create a long-term strategic plan.

Bringing together a  
combined total of 120  
lesbian, gay, bisexual  
and transgender  
business enterprises





# OVER \$586K DONATED TO ENVIRONMENTAL ORGANIZATIONS



As the nation's largest natural gas utility, SoCalGas is responsible for implementing sustainable practices and remaining a sound environmental steward.



Ventura Land Trust (VLT)

SoCalGas invested in two projects that are still in the development phase. The Ventura Land Trust's Harmon Canyon Preserve is the first large-scale preserve in Ventura. Opened to the public in June 2020, the preserve represents much-needed open space in the Ventura area where residents and visitors can nourish the body and spirit. Through SoCalGas investments in 2020 and prior, four acres have been committed to planting 50 coast live oak trees and 150 native plants. A 50-year-old oak grove can sequester 30,000 pounds of CO2 per acre. Oak stands can live for more than 100 years, with individual trees living up to 250 years. Given the challenges presented by climate change, oak restoration projects are a step in the right direction.

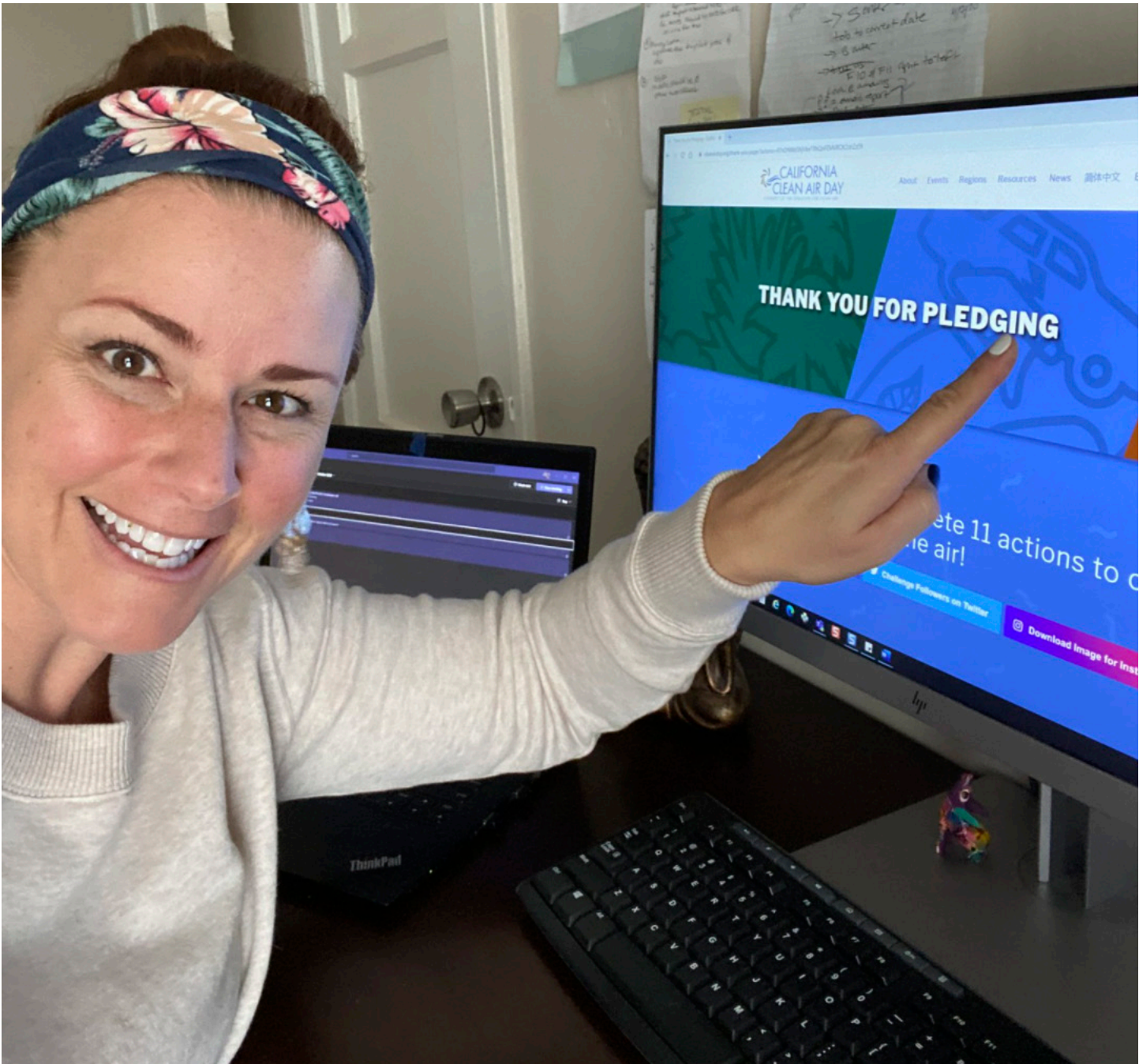
Energy Independence Now (EIN)

The State of California has committed to building the first phase of infrastructure necessary to support a successful rollout of hydrogen electric vehicles and has mandated that zero-emission vehicles account for 15% of all new vehicles sold by 2025. With SoCalGas' support, EIN will continue to engage directly with policymakers and consumers, as adoption and widespread use will be driven by consumer demand. As they continue with outreach efforts, they will also work to educate and interact with an audience who may not otherwise know about fuel cell electric vehicles as viable means to driving zero-emission cars. The combination of informed policymakers and consumers will be key to growing adoption and infrastructure.



Climate Change  
Advocacy Boot Camp

SoCalGas took an active role in creating this program with L.A. Works and environmental experts to provide a virtual volunteer opportunity to actively address issues facing our environment today, both locally and globally. Five workshops were developed to attack global warming at the policy level — teaching volunteers how to be part of the solution.



Over 1,100 SoCalGas employees took the Clean Air Day Pledge - the second highest number from any other organization in California.

Clean Air Day

SoCalGas partnered with Coalition for Clean Air Day to fruition on October 7, 2020. Even in a virtual format, SoCalGas had record-breaking results, with over 1,100 employees and customers who took the pledge.





# \$1.3M\* DONATED AND 8,500 HOURS VOLUNTEERED BY SOCALGAS EMPLOYEES

Many SoCalGas employees give their time, skills and energy as volunteers in the neighborhoods and communities where they live and work.



\*INCLUDES SEMPRA ENERGY FOUNDATION MATCHES

The Sempra Energy Foundation is a private 501(c)(3) foundation based in San Diego, CA. It was founded in 2007 by Sempra Energy.

SoCalGas employees donated a total of \$1,308,532 to 1,448 charitable organizations. Of that amount, \$881,806 was by employees and \$426,726 in Sempra Energy Foundation matches.





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CALIFORNIA SINCE 1867

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