

2024 Residential Solar Thermal Water Heater Rebate



Let Us Help You Save Energy

SoCalGas offers a variety of rebates on natural gas products that may help you make your home more energy efficient. This application contains details on qualifying solar thermal water heating systems, rebates, and how to apply.

It is simple and fast to apply for the solar thermal water heater rebate using our mobile application process. Simply scan the QR code or go to socalgas.com/Rebates to apply.



How To Apply

1. Read the terms and conditions included in this application package.
2. Qualifying product(s) must be purchased and installed between January 1, 2024, and December 31, 2024, to be eligible for a rebate. A California licensed North American Board of Certified Energy Professionals (NABCEP) contractor is highly recommended for installation. Please refer to NABCEP website for eligible participating contractors. Qualifying product(s) must be installed prior to submitting a rebate application based on the information provided on page 2.
3. Submit your application online or mail a completed application to SoCalGas, Residential Solar Thermal Water Heater Rebate, P.O. Box 512670, Los Angeles, CA 90051-0670. The following items must be included:
 - Completed form.** Customers must sign, print their name, and date the application.
 - A copy of a recent SoCalGas bill for the subject property.**
 - A copy of proof of final permit closure (for Storage, Tank, and Tankless Water Heaters, and Solar Water Heater System Installation) as required by local jurisdiction.**Contractors must sign, date, and provide the applicable permit number on page 3, Section 4. Customers are responsible for meeting all program requirements and/or homeowner's association requirements (if any) regarding location conditions, codes, ordinances, rules, and regulations covering installations.
- Paid receipt(s) or proof of purchase.** See proof of purchase requirements on page 2. Applications must be postmarked December 31, 2024, or earlier, to be eligible for a rebate. ALL applications

are processed on a first-come, first-served basis upon receipt until funds are depleted. **INCOMPLETE or INCORRECT APPLICATIONS CANNOT BE PROCESSED.** Resubmitted applications are processed on a first-come, first-served basis upon the new receipt date.

SoCalGas uses email as its method of formal communication. Please be sure the email you provide on this application is fully accurate for communication purposes. Any incomplete application status notifications will be conducted via email from our rebate processing staff. SoCalGas does not share email addresses for marketing purposes.

1. Keep a copy of all mailed forms and required documents (including receipts and home improvement contracts) for your records.
2. Be prepared to participate in any required verification of installation(s). SoCalGas or another third party may need to verify the energy-efficient product(s), customer eligibility, and installation prior to payment of rebate.
3. If all program requirements are met, a rebate payment is generally sent within six to eight weeks, unless your application is selected for verification, which may take additional time.
4. **Rebate payments will be issued by the Choice Digital Corporation, a third party disbursement processor on behalf of SoCalGas.**

PLEASE NOTE:

Your rebate may be in the form of a digital Prepaid Mastercard or a physical Prepaid Mastercard.

Proof of Purchase Requirements

We recommend all equipment to be installed by a licensed contractor. The proof of purchase and other documentation required to process your rebate application may differ depending on who completes the installation. All products must be installed prior to submitting your completed forms and other required documentation.

Home improvement contract (HIC) and/or paid invoice/receipts may be used as proof of purchase. The Contractors State License Board (CSLB) requires that licensed contractors provide you with an HIC if the materials and labor total for the product(s) and installation is \$500 or more. It is recommended that you request an HIC from your contractor even if the contractor installation was less than \$500. If an HIC is your proof of purchase, it must be the original given to you by your contractor and must be signed and dated by both you and your licensed contractor. If the signatures are not dated, the date that the HIC was written will determine the product purchase date.

Proof of Purchase must include the following information:

1. Retailer or contractor name, business address, and phone.
2. Itemized description of each product, including such information as:
 - a. Manufacturer, product make and model number(s), and other identifying information, including the ENERGY STAR® SHW system ID, ICC/OG-100 collector number, and ICC/OG-300 system certification number.
 - b. Equipment-only cost.
 - c. Solar Uniform Energy Factor (SUEF) for solar thermal systems.
3. Invoice which includes purchase price per product, and indicates "Paid in Full" or lists payment terms if applicable.
4. Product installation date.
5. Cash on delivery (C.O.D.) will be accepted as proof of purchase provided C.O.D. invoice is accompanied by a delivery receipt or an install date is noted on the invoice.



Altered receipts will not be accepted.

For additional information on home improvement contracts or the status of your contractor's license, visit cslb.ca.gov or call the CSLB at 1-800-321-CSLB (2752).

Additional Required Information – Further product specification requirements, installation requirements, contractor training certification information, and links for Getting to Know your water heater are listed below.

Solar System Installation & Sizing Requirements

6. System type: Indirect Systems only at this time.
7. Solar System Orientation and Slope
 - Azimuth: 180 degrees south with options for < 40 degrees southwest/southeast.
 - Slope: 10-50 degrees from horizontal
8. Sizing requirements – based on the number of bedrooms as a proxy for occupants (see table below).

Single Family SHW System Sizing Table

Number of Bedrooms	Very Small (10 GPD*)	Low (38 GPD*)	Medium (55 GPD*)	High (84 GPD*)
1	x	x		
2		x	x	
3			x	
4			x	x
5				x

* GPD = Gallons Per Day

9. Contractor Solar System Training Certification:
 - Training certification from the North American Board of Certified Energy Professionals (NABCEP)
 - NABCEP Certification #. (Contractor applies via the [NABCEP Application Platform](#))
10. If you need additional information on your solar water heating system, please visit socialgas.com/Rebates.

Terms and Conditions

1. To be eligible for a rebate, I understand that: (a) I must be a residential customer on a residential rate with an active meter served by Southern California Gas Company (hereinafter referred to as, SoCalGas) for the installation address and, (b) the product(s) I have installed must qualify as described on the specification sheet incorporated herein by this reference and be designed to reduce my consumption of the energy distributed to me by SoCalGas at the installation address. I understand I must complete a separate application for each installation address for which I am requesting a rebate. All uses herein of the words "install", "installation" or similar phrases shall mean complete installation such that the subject products are fully functional.
2. I understand the rebate offer is limited to residential customers for residential use. The energy-efficient product(s) must be installed in a residential dwelling within SoCalGas' service area. The dwelling unit must be fully constructed and occupied.
3. I understand the program term is January 1, 2024 through December 31, 2024, and may end sooner if allocated funds are depleted. Product purchases and installations made prior to January 1, 2024 or after December 31, 2024 do not qualify for a rebate. Resale products, products leased, rebuilt, rented, refurbished, purchased at auction, received from warranty or insurance claims, won as a prize, received as a gift, purchased with rewards points, new parts installed in existing products do not qualify. Funds are limited. ALL applications are processed on a first-come, first-served basis, upon receipt, until funds are depleted. INCOMPLETE and INCORRECT APPLICATIONS CANNOT BE PROCESSED. Resubmitted applications are processed on a first-come, first-served basis upon the new receipt date. The program may be modified or terminated without prior notice. In the event rebate amounts change during the program period, the order/purchase data and/or application postmark date will be used to determine product eligibility and rebate amount.
4. I understand that a signed and dated rebate application form, completed product form incorporated herein by this reference, all appropriate proof(s) of purchase, and other required documentation as referenced in this application package must be sent to SoCalGas' Processing Center postmarked by December 31, 2024 to be considered eligible for payment of a rebate. A rebate payment for qualifying product(s) is generally sent six to eight weeks after SoCalGas receives and approves a completed application, including all required documentation, unless an application is selected for a verification, which may add additional time.
5. I will allow, if requested, SoCalGas' and/or California Public Utilities Commission's (CPUC) representative reasonable access to my home or through geolocation from pictures, video conferencing or onsite visits to verify the installed product I have purchased before a rebate is paid. I understand that a rebate will not be paid if I refuse to participate in any required verification. I understand that SoCalGas may contact the qualifying product vendor and/or installer, if needed, to verify purchase and/or installation and may provide my name and/or address to complete this verification.
6. I have installed qualifying product(s) and understand the energy-efficiency level of the qualifying product(s) (as defined in the specification sheet) determines the rebate amount. The rebate amount cannot exceed the purchase price. I understand that I cannot receive a rebate for the same product or equipment from more than one California investor-owned utility or third-party energy efficiency program offering rebates, financing or other incentives funded with CPUC Public Purpose Surcharge funds. **Products receiving a SoCalGas rebate at the point-of-sale, as an instant markdown, through a Regional Energy Network or Home Upgrade Program, or through a manufacturer/distributor, do not qualify for a mail-in or online rebate.**
7. I agree that the selection of qualifying product(s), selection of manufacturer, dealer, supplier and/or installer, and purchase, installation and ownership/maintenance of the qualifying product(s) referenced in this application package are my sole responsibility, and that the manufacturer, dealer, supplier or installer of these products and measures is not an agent or representative of SoCalGas. I understand that SoCalGas makes no representations regarding manufacturers, dealers, contractors, materials or workmanship. I ALSO UNDERSTAND THAT SOCALGAS MAKES NO WARRANTY, WHETHER EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE, USE, OR APPLICATION OF THE PRODUCTS OR MEASURES. I agree that SoCalGas has no liability whatsoever concerning (1) the quality, safety and/or installation of the products or measures, including their fitness for any purpose, (2) the estimated energy savings of the products or measures, (3) the workmanship of any third parties, (4) the installation or use of the products or measures including, but not limited to, effects on indoor pollutants, or (5) any other matter with respect to the 2024 Residential Solar Thermal Water Heater Rebate Program. I waive any and all claims against SoCalGas, its parent company, affiliate companies, directors, officers, employees, or agents, arising out of activities conducted by or on behalf of SoCalGas in connection with my application for any rebate(s) under the 2024 Residential Solar Thermal Water Heater Rebate Program. Without limiting the generality of the foregoing, none of such parties shall be liable hereunder for any type of damages, whether direct, indirect, incidental, consequential, exemplary, reliance, punitive, or special damages, including damages for loss of use, regardless of the form of action, whether in contract, indemnity, warranty, strict liability or tort, including negligence of any kind.
8. I am responsible for meeting all program requirements and complying with my state/county/ city governments, property owner and/or homeowner's association requirements (if any) in my area regarding local conditions, restrictions, codes, ordinances, rules and regulations covering this installation. In accordance with California Public Utilities Code section 399.4(b), the customer (or their contractor) must provide proof of permit closure before SoCalGas will release payment for any rebate or incentive for the purchase or installation of a natural gas furnace.
9. If a tenant, I am responsible for obtaining the property owner's permission to install the measure for which I am applying for a rebate. My signature on this application indicates I have obtained this permission.
10. I understand that SoCalGas is not responsible for items lost or destroyed in the mail/transit.

Application Form

Please complete and sign this form using black or blue ink.

Please send this form and supporting materials to:

SoCalGas, Residential Solar Thermal Water Heater Rebate, P.O. Box 512670, Los Angeles, CA 90051-0670

1 Type of Meter: Individual Master-metered Mobile home (sub-metered) **Check One:** Owner Occupied Or Renter Occupied

Property Type: Detached Home (Single Family) Attached Home (up to four-plex) Condominium Mobile Home

2 Customer Information

Name (as it appears on my SoCalGas bill)

SoCalGas Account Number

Install Address

City

ZIP

Mailing Address

City

ZIP

Daytime Phone Number

Email Address

3 Fill Out This Section If The Rebate Payment Goes To Name and Mailing Address Different From Above

Complete this section only if payment is going to someone other than the SoCalGas account holder in the section above. I am authorizing this payment of my rebate to the third party ("payee") named below, and I understand that I will not be receiving the rebate payment from SoCalGas. If "payee" is a business, requested tax information must be provided. I also understand that my release of the payment to the payee does not exempt me from the rebate requirements outlined in this application. SoCalGas will report this payment made to the payee on IRS form 1099 as "other income" to you (the customer receiving the benefit of the rebate payment) unless the payment is less than \$600 or you have identified yourself as a corporation or are exempt. You are urged to consult your tax advisor concerning the tax requirements of rebates. SoCalGas is not responsible for any taxes that may be imposed on you as a result of this rebate.

Payee (first and last name)

Federal Tax ID or Social Security Number

Daytime Phone Number

Mailing Address

City

ZIP

Tax Status (if business): Corporation Partnership LLC Individual or Sole Proprietor Exempt (i.e., Tax Exempt, Non-Profit)

4 Agreement and Signature

I have read, and agree to the **Terms and Conditions** on page 2. I certify that the information i have provided is true and correct and the product(s) and/or services for which i am requesting a rebate meet the requirements in this application package.

If applicable: By checking this box, I confirm that I have used a licensed contractor, as appropriate, and followed applicable permitting requirements for this installation.

I have included proof of permit closure by the local permitting authority as an attachment.

SIGN
HERE

Customer Signature

Print Name

Date (mm/dd/yy)

IMPORTANT: Only the Account Holder, Spouse (authorized on the account) or Property Owner (with proof of ownership) can sign this application.

Licensed Contractors Only

I have read, and agree to the **Terms and Conditions** on page 2. I certify that the information I have provided is true and correct and the product(s) and/or services for rebate are installed and operational and meet the requirements in this application package.

If applicable: By checking this box, I certify I am a licensed contractor and have followed applicable permitting requirements, as appropriate, for the product(s) installed and identified in Section 4, including related services.




Contractor Signature

Permit Number

Date (mm/dd/yy)

Product Specifications - ENERGY STAR® Solar Thermal Water Heating Systems

Important: In order to qualify for the rebate, Certified ENERGY STAR Solar Water Heating Systems must have a Solar Uniform Energy Factor (SUEF) of 1.8 or greater. In addition, a brand-new installation of an ENERGY STAR Certified Natural Gas Storage Water Heater (up to 55 gallons) or an ENERGY STAR Certified Natural Gas Tankless Water Heater with a Uniform Energy Factor (UEF) of .95 or above (serving as the back-up unit), in conjunction with the solar installation provides the most savings potential. If a non-ENERGY STAR natural gas storage water heater or non-ENERGY STAR Natural Gas Tankless Water Heater is installed, a UEF of 0.82 is required. Limit one per household. A training-certified licensed contractor (e.g., B, C26 and C46) is recommended. For a current list of qualifying products, please visit the ENERGY STAR Products website at energystar.gov/products

Product Rebate	Rebate Amount
<div style="display: flex; align-items: flex-start;"> <div style="margin-right: 20px;">   </div> <div> <p>ENERGY STAR Solar Thermal Water Heating System Rebate </p> <p>Solar Water Heating Systems must have an SUEF of 1.8 or greater.</p> <ul style="list-style-type: none"> <input type="checkbox"/> ENERGY STAR Solar Thermal Water Heating System with an ENERGY STAR Tankless Gas backup (.95 UEF or above) replacing a Tankless Gas Water Heater – \$4,500 rebate <input type="checkbox"/> ENERGY STAR Solar Thermal Water Heating System with an ENERGY STAR Tankless Gas backup (.95 UEF or above) replacing a Storage Gas Water Heater – \$4,500 rebate <input type="checkbox"/> ENERGY STAR Solar Thermal Water Heating System with an ENERGY STAR Storage Gas backup (up to 55 gallons) replacing a Storage Gas Water Heater – \$3,500 rebate <input type="checkbox"/> ENERGY STAR Solar Thermal Water Heating System with a NON-ENERGY STAR Tankless Gas backup (.82 UEF or above) replacing a Tankless Gas Water Heater – \$3,000 rebate <input type="checkbox"/> ENERGY STAR Solar Thermal Water Heating System with a NON-ENERGY STAR Tankless Gas backup (.82 UEF or above) replacing a Storage Gas Water Heater – \$3,000 rebate <input type="checkbox"/> ENERGY STAR Solar Thermal Water Heating System with a NON-ENERGY STAR Storage Gas Water Heater (up to 55 gallons) backup replacing a Storage Gas Water Heater – \$2,500 rebate <p>Solar Thermal Water Heating System Information:*</p> <p>Date Purchased _____ Date Installed _____</p> <p>- Solar Thermal Water Heating System Installed: G-300 SHW System Certification: Manufacturer Name: _____ Certification #: _____ ** Click Here for the SRCC Listing Directory.</p> <p>- Solar Thermal Collector Installed - Manufacturer Name: _____ Model OG-100 Certification # Icon _____**</p> <ul style="list-style-type: none"> • Collector Orientation _____ Slope _____ • Sizing: <input type="checkbox"/> Very Small <input type="checkbox"/> Low <input type="checkbox"/> Med <input type="checkbox"/> High • Type: <input type="checkbox"/> Indirect <p>New Back Up Hot Water Heater Information (tank, tankless, storage)</p> <p>Date Purchased _____ Date Installed _____</p> <p>Serial # _____ Model # _____</p> <p>*** SoCalGas recommends that the SHW system be marked with a label compliant with the requirements of the ICC 900/SRCC 300 standard, Section 402</p> </div> </div>	<p>\$ _____</p>

SoCalGas Marketplace

Shopping for your next energy-efficient appliance has never been easier. Browse through hundreds of models, read user reviews, locate local retailers, and see which of them are eligible for rebates and low-interest Eco Financing by visiting socalgas.com/Rebates

This is a third-party website which is not part of the Southern California Gas Company. Terms and Conditions and Privacy Policy on that website will apply. Ask your tax advisor about possible federal tax credits. For information on available Federal Tax Credits for energy-efficient home improvements, visit energystar.gov.

NEED HELP?

If you have any questions or need help filling out this application, please email scgprocessing@socalgas.com or call **888-431-2226** for assistance.

Please fill out application pages 1—2 and print and mail the completed application packet and supporting materials to:

**SoCalGas
Residential Solar Thermal Water Heater Rebate
P.O. Box 512670
Los Angeles, CA 90051-0670**

Additional rebates from other utilities: Your local electric and water utilities may also offer energy-efficiency rebates. In some cases, they may be combined with rebates from SoCalGas for even greater savings.

The Home Energy Efficiency Rebate Program is funded by California utility customers and administered by SoCalGas under the auspices of the California Public Utilities Commission. Program funds, including any funds utilized for rebates or incentives, will be allocated on a first-come, first-served basis until December 31, 2024 or until such funds are no longer available. This program may be modified or terminated without prior notice. The selection, purchase, and ownership of goods are the sole responsibility of customer. **SoCalGas makes no warranty, whether express or implied, including the warranty of merchantability or fitness for a particular purpose, of goods selected by customer.** Customers who choose to participate in this program are not obligated to purchase any additional goods offered by manufacturer, vendor, service provider, or any other third party. Eligibility requirements apply; see the program conditions for details.

