



How to Read Your Natural Gas Bill

General Information

1. Your account number and service address.
2. The Account Summary section shows your previous balance and payment, plus any current charges.
3. Your bill due date and the total amount due.

How Your Current Charges are Calculated

Rates are regulated and approved by the California Public Utilities Commission (CPUC). The **Current Charges** section on your bill is based on three components multiplied by the number of units of natural gas you used, plus taxes and fees:

4. **Total Therms** – calculates the total units of natural gas you used during the defined billing period. This number is used to calculate the total cost of your natural gas service.
5. **Customer Charge** – based on days of service.
6. **Gas Transportation Charge** – the cost to deliver your natural gas.
7. **Gas Commodity Cost** – the cost of natural gas purchased by SoCalGas on behalf of its customers.
8. **Taxes and Fees** – this includes the CPUC-mandated Public Purpose Surcharge, as well as any state or local fees and taxes. Customers enrolled in the California Alternate Rates for Energy (CARE) program will see the discount reflected as a separate line item, and CARE customers have a reduced Public Purpose Surcharge. Learn more at socalgas.com/CARE

1 ACCOUNT NUMBER 987 654 3210 4
 SERVICE FOR
 JOHN Q SMITH
 2345 SOCALGAS AVE
 LOS ANGELES CA 99999

DATE MAILED Nov 9, 2023 Page 1 of 2
 1-800-427-2200 English
 1-800-342-4545 Español
 1-800-252-0259 TTY
 M-F, 7am-6pm Sat, 7am-6pm
 24 Hour Emergency Services Available
 socalgas.com

2 **Account Summary**
 Amount of Last Bill \$60.05
 Payment Received 10/28/23 THANK YOU - 60.05
 Current Charges + 70.08
 Total Amount Due \$70.08

3 **DATE DUE** Dec 3, 2023
AMOUNT DUE \$70.08

4 **Current Charges**
 Rate: GR - Residential Climate Zone: 1 Baseline Allowance: 30 Therms
 Meter Number: 09612355 (Next scheduled read date Dec 9 2023) Cycle: 10
 Billing Period: 10/09/23- 11/08/23 30 Days
 Days Meter Number Current Reading Previous Reading Difference x Factor x Factor = Total Therms
 10/09/23- 11/08/23 30 09612355 9841 9794 47 1.000 1.033 48

5 **GAS CHARGES** Amount \$
 Customer Charge 30 Days x \$ 16438 4.93

6 Gas Transportation (Details below) 48 Therms
 Baseline Over Baseline
 Therms used 30 18
 Rate/Therm \$.63566 \$.96806
 Charge \$ 19.07 + \$ 17.43 = 36.50

7 Gas Commodity 48 Therms x \$ 3.8041 18.26
Total Gas Charges \$59.69

8 **TAXES & FEES ON GAS CHARGES** Amount \$
 State Regulatory Fee 48 Therms x \$.00166 .08
 Public Purpose Surcharge 48 Therms x \$ 100.00 4.83
 Los Angeles City Users Tax \$54.76 x 10.00% 5.48
Total Taxes and Fees on Gas Charges \$10.39
Total Current Charges \$70.08

9 **Usage History (Total Therms used)**
 Bar graph showing usage from Nov 22 to Nov 23. Total Therms used: 50, 45, 48. Daily average Therms: 1.7, 1.6, 1.6. Days in billing cycle: 30, 29, 30.

10 **Your Usage: 48 Therms**
 BASELINE 30 Therms \$1.91627 /Therm
 OVER BASELINE 18 Therms \$1.34847 /Therm

11 The pricing illustrated above represents cost per therm for Baseline and Over Baseline. Actual prices may vary as some credits, discounts and taxes are not added. CARE to save 20% off your monthly bill? Visit socalgas.com/CARE to learn more. ¿Quiere ahorrar un 20% en su factura mensual? Visite socalgas.com/careparami para más información.

12 PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SU REGISTRO.)
 PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGAMENTO.)
 Save Paper & Postage
 PAY ONLINE
 socalgas.com
 ACCOUNT NUMBER 987 654 3210 4
DATE DUE Dec 3, 2023
AMOUNT DUE \$70.08
 Please enter amount enclosed.
 Write account number on check and make payable to SoCalGas.
 JOHN Q SMITH
 2345 SOCALGAS AVE
 LOS ANGELES CA 99999
 SoCalGas
 PO BOX C
 MONTEREY PARK CA 91756-5111
 80 9876543210 00006460 40 9876543210 0000073947

Your Personalized Natural Gas Usage

9. **Usage History** – the bar graph shows your natural gas usage over the past 13 months (if available). Log in to or sign up for My Account at MyAccount.socalgas.com for more detailed usage information.
10. **Your Usage** – the gauge visually depicts your natural gas usage and the total cost per therm for this billing cycle. Your Baseline Therms are displayed in blue (Baseline Transportation Rate per therm, plus Gas Commodity Cost) and your Over Baseline Therms are displayed in orange (Over Baseline Transportation Charges, plus Gas Commodity Cost).
11. You may receive important messages, including information about Assistance Programs and tools that could help you manage your energy usage.
12. Go paperless through My Account to view and pay your bills online, enroll in weekly Bill Tracker Alerts, and more.



Scan the QR code or visit socalgas.com/ReadYourBill for more information.