

How to Read Your Natural Gas Bill

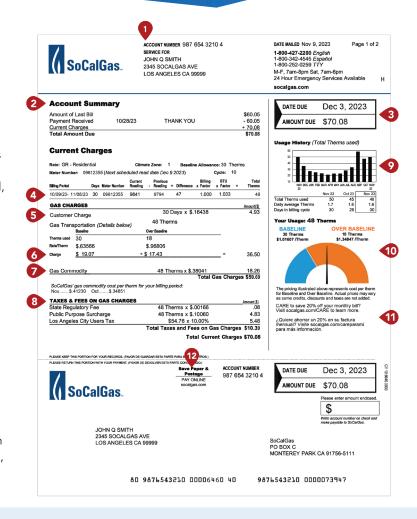
General Information

- 1. Your account number and service address.
- 2. The Account Summary section shows your previous balance and payment, plus any current charges.
- 3. Your bill due date and the total amount due.

How Your Current Charges are Calculated

Rates are regulated and approved by the California Public Utilities Commission (CPUC). The Current Charges section on your bill is based on three components multiplied by the number of units of natural gas you used, plus taxes and fees:

- 4. <u>Total Therms</u> calculates the total units of natural gas you used during the defined billing period. This number is used to calculate the total cost of your natural gas service.
- 5. <u>Customer Charge</u> based on days of service.
- Gas Transportation Charge the cost to deliver your natural gas.
- 7. Gas Commodity Cost the cost of natural gas purchased by SoCalGas on behalf of its customers.
- 8. Taxes and Fees this includes the CPUC-mandated Public Purpose Surcharge, as well as any state or local fees and taxes. Customers enrolled in the California Alternate Rates for Energy (CARE) program will see the discount reflected as a separate line item, and CARE customers have a reduced Public Purpose Surcharge. Learn more at socalgas.com/CARE



Your Personalized Natural Gas Usage

- 9. <u>Usage History</u> the bar graph shows your natural gas usage over the past 13 months (if available). Log in to or sign up for My Account at MyAccount.socalgas.com for more detailed usage information.
- 10. Your Usage the gauge visually depicts your natural gas usage and the total cost per therm for this billing cycle. Your Baseline Therms are displayed in blue (Baseline Transportation Rate per therm, plus Gas Commodity Cost) and your Over Baseline Therms are displayed in orange (Over Baseline Transportation Charges, plus Gas Commodity Cost).
- 11. You may receive important messages, including information about Assistance Programs and tools that could help you manage your energy usage.
- 12. Go paperless through My Account to view and pay your bills online, enroll in weekly Bill Tracker Alerts, and more.



Scan the QR code or visit **socalgas.com/ReadYourBill** for more information.