

The California Alternate Rates for Energy (CARE) program\* offers eligible SoCalGas customers a 20% discount on their monthly bill. The discount will be applied to the monthly bills following the date that the application is approved by SoCalGas.

Please submit a completed application by using one of the methods listed **below**:

- 1) Visit [myaccount.socalgas.com](https://myaccount.socalgas.com) or [socalgas.com/CARE](https://socalgas.com/CARE). Your request will be processed promptly.
- 2) Call 1-866-716-3452 anytime, 24 hours a day. Please have your account number ready.
- 3) Return the completed and signed form by mail or fax to (213) 244-4665.



There are **two** ways to qualify

**PUBLIC ASSISTANCE PROGRAMS**



If you or another person in your household receives benefits from any of the following programs:

- Medi-Cal / Medicaid
  - Medi-Cal for Families A&B
  - Women, Infants & Children (WIC)
  - CalWORKs (TANF)<sup>1</sup> or Tribal TANF
  - Head Start Income Eligible (tribal only)
  - Bureau of Indian Affairs General Assistance
  - CalFresh (food stamps )
  - National School Lunch Program (NSLP)
  - Low Income Home Energy Assistance Program
  - Supplemental Security Income
- <sup>1</sup>Includes Welfare-To-Work*

**OR**

**MAXIMUM HOUSEHOLD INCOME**

(effective June 1, 2025 to May 31, 2026)

 Number of Persons in Household	1-2	\$42,300	 Total Annual Income*
	3	\$53,300	
	4	\$64,300	
	5	\$75,300	
	6	\$86,300	
	7	\$97,300	
	8	\$108,300	

For each additional household member, add \$11,000  
*\*Includes current household income from all sources before deductions.*

## Conditions For Participation:

- 1)** You must meet the qualification requirements in one of the tables on page 2.
- 2)** The natural gas bill must be in your name and the address must be your primary address.
- 3)** You must not be claimed as a dependent on another person's income tax return other than your spouse.
- 4)** You must recertify your application when requested.
- 5)** You must notify SoCalGas within 30 days if you no longer qualify.
- 6)** You may be asked to verify your eligibility for CARE.

# Other Programs\* and Services You May Qualify For:



## Help for your home

Energy-saving home  
improvements from authorized  
local contractors at no cost

## Energy Savings

Assistance Program

[socialgas.com/Improvements](https://socialgas.com/Improvements)

1-800-331-7593



## Help for medical needs

Additional natural gas at the  
lowest baseline rate for  
qualifying medical conditions

## Medical Baseline

[socialgas.com/Medical](https://socialgas.com/Medical)

1-866-431-3517



## Help with your phone

Discounted telephone  
services for eligible customers

## California Lifeline

Learn more at  
[californialifeline.com](https://californialifeline.com)



## Help with your bill

Utility bill assistance and  
weatherization services

## Low Income Home Energy Assistance

1-866-675-6623

Past due bill forgiveness  
available for eligible  
residential CARE customers

## Arrearage Management Plan

[socialgas.com/Forgiveness](https://socialgas.com/Forgiveness)

1-800-427-2200

## For More Information on Customer Assistance:

English: 1-800-427-2200

Español: 1-800-342-4545

FAX: 213-244-4665

Hearing Impaired (TDD/TTY): 1-800-252-0259

(available in English and Spanish only)

한국어: 1-800-427-0471

廣東話: 1-800-427-1420

Việt: 1-800-427-0478

中文: 1-800-427-1429

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\* These programs referred to above are funded by California utility customers and administered by SoCalGas under the auspices of the California Public Utilities Commission. Program funds will be allocated on a first-come, first-served basis until such funds are no longer available. These programs may be modified or terminated without prior notice. Eligibility requirements apply; see each program's conditions for details. The selection, purchase, and ownership of goods and/or services are the sole responsibility of customer. SoCalGas makes no warranty, whether express or implied, including the warranty of merchantability or fitness for a particular purpose, of goods or services selected by customer. Customers who choose to participate in these programs are not obligated to purchase any additional goods or services offered by any third party. SoCalGas does not endorse, qualify, or guarantee the work of any third party.

SOURCE CODE: 9Q EN LF E092-25

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## PLEASE USE DARK BLUE OR BLACK INK ONLY

Please complete and return the application by mail, fax, or apply online at [socalgas.com/CARE](http://socalgas.com/CARE).

Mail to: SoCalGas CARE Program, P.O. Box 3249, Los Angeles, CA 90051-1249 or Fax to: (213) 244-4665

### ACCOUNT NUMBER

(Please provide the first 10 digits of your account number)

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### CUSTOMER NAME (First and Last as it appears on your bill)


### ADDRESS

### APT/SPACE #


### CITY

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### PRIMARY PHONE

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1

Total number of persons in your household  
(include yourself, other adults, and children):

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6

☐ If more than 6:

2

**Are you (or someone in your household) enrolled in any of the following assistance programs?**

- ☐ **YES** (If yes, please fill in the circle(s) ●)
- ☐ Medi-Cal/Medicaid: Under age 65
- ☐ Medi-Cal/Medicaid: 65 or older
- ☐ Medi-Cal for Families A&B
- ☐ Women, Infants, and Children Program (WIC)
- ☐ CalWORKs (TANF) or Tribal TANF
- ☐ Head Start Income Eligible (tribal only)
- ☐ Bureau of Indian Affairs General Assistance
- ☐ CalFresh (Food Stamps)
- ☐ National School Lunch Program (NSLP)
- ☐ Low Income Home Energy Assistance Program (LIHEAP)
- ☐ Supplemental Security Income
- 
- ☐ **NO** (If no, what is your yearly household income before deductions, including all members of the household?)
- ☐ \$0-\$42,300
- ☐ \$42,301-\$53,300
- ☐ \$53,301-\$64,300
- ☐ \$64,301-\$75,300
- ☐ \$75,301-\$86,300
- ☐ If more than \$86,300, enter the dollar amount here
- \$    ,    00 per year.

**2**


(continued)

**Please mark your sources of income:**

- ☐ Social Security
- ☐ SSP or SSDI
- ☐ Pensions
- ☐ Interest or dividends from savings, stocks, bonds, or retirement accounts
- ☐ Wages and/or salary
- ☐ Unemployment benefits
- ☐ Insurance or legal settlements
- ☐ Disability or workers compensation payments
- ☐ Spousal or child support
- ☐ Scholarships, grants, or other aid used for living expenses
- ☐ Rental or royalty income
- ☐ Cash, other income, or profit from self-employment

**3****Declaration, please read and sign below.**

I state that the information I have provided in this application is true and correct. I agree to provide proof of CARE program eligibility if asked. I agree to inform SoCalGas within 30 days if I no longer qualify to receive a discount. I understand that if I receive the discount without qualifying for it, I am required to pay back the discount I received. I authorize SoCalGas to share my information in order to remain eligible for available energy management assistance, and price reduction and residential rate programs with other utilities, state agencies and entities designated by the CPUC.

SIGNATURE: 

DATE:   /   /