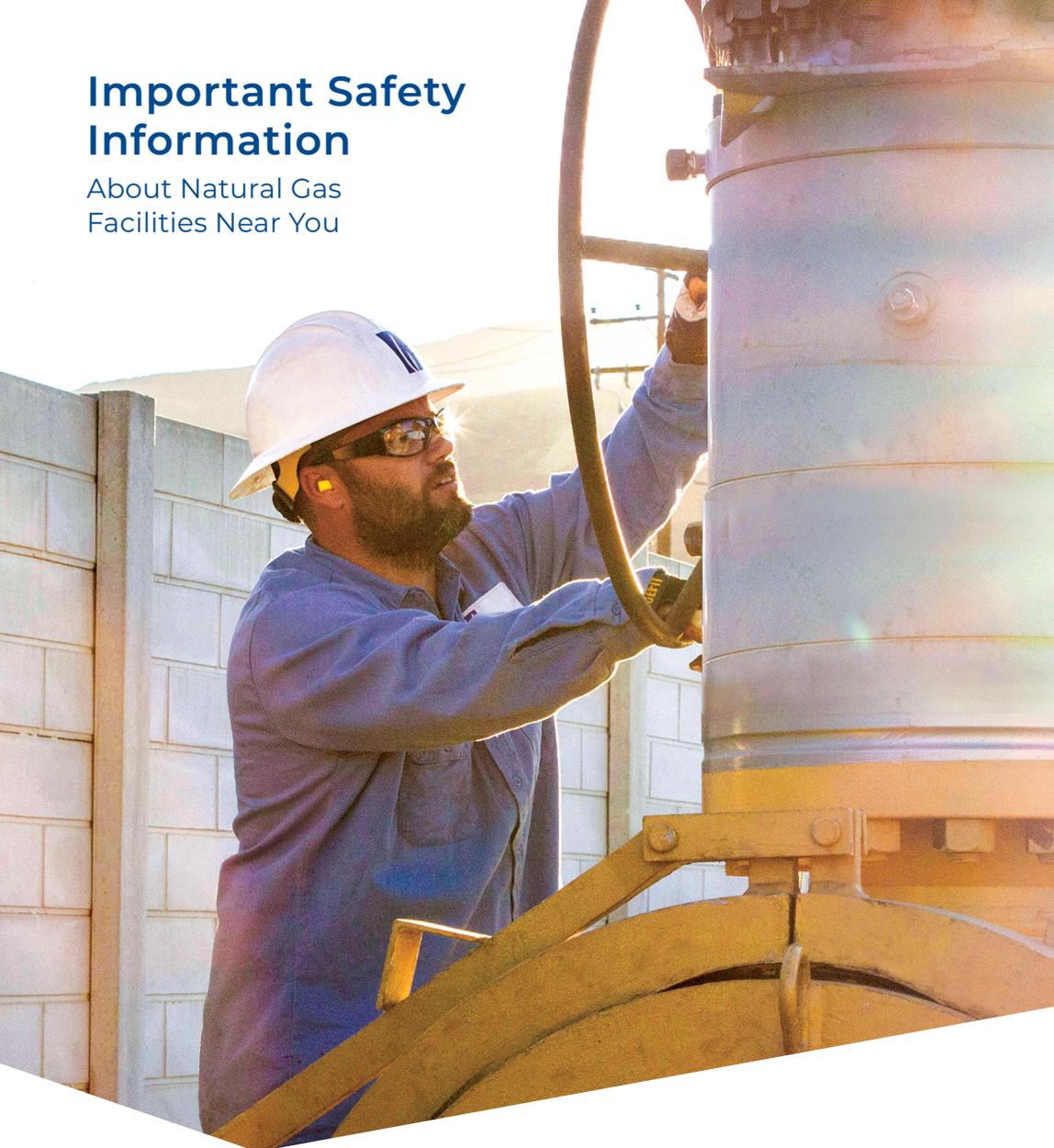


Important Safety Information

About Natural Gas
Facilities Near You



Natural Gas Facilities In Your Area

There is a SoCalGas natural gas storage facility or compressor near your home or business. Here's how the facilities are used:



Natural gas storage: SoCalGas maintains and operates natural gas storage fields deep underground to inject natural gas for storage in the summer and to withdraw natural gas for heating demands in the winter.

Compressor stations: SoCalGas maintains and operates compressor stations to increase the pressure in pipelines, thereby providing energy to move the natural gas through the pipelines. These stations are located along the pipeline route.

Pipeline Maintenance And Your Safety

SoCalGas pipelines deliver natural gas to nearly 22 million residential and business customers. We routinely patrol, test, repair and replace our natural gas pipelines. Our employees also undergo ongoing technical training and testing. We monitor natural gas for quality and add a distinctive odor to aid in the detection of leaks. We also maintain an ongoing relationship with emergency response officials in order to prepare for and respond to any pipeline emergency. For more information on our integrity management plan, visit socialgas.com/PipelineSafety.

Provide Clear Access To Pipelines

To keep our communities safe, we must be able to access our pipeline right-of-way to perform important safety inspections and respond to emergencies. Our pipeline right-of-way must be clear of obstructions such as shrubs, trees, fences and other structures.

Locate Pipelines Near You

Most pipelines are buried underground. Pipeline markers identify the approximate locations of major pipelines and include our emergency number. Markers do not indicate the depth or number of pipelines in the area. You can view the approximate locations of major natural gas pipelines at socalgas.com/Map or on the National Pipeline Mapping System (NPMS) at npms.phmsa.dot.gov.

These maps only indicate the general location of pipelines and should never be used as a substitute for contacting **811** at least two working days before digging.

Pipeline Markings & What They Mean

High-visibility markers, like the one below, mark the general location of major pipeline routes. Contact 811 if you need accurate pipeline location marked.

Utilities Color Codes

-  **Red:** Electric
-  **Yellow:** Gas, oil, steam
-  **Orange:** Communications
-  **Blue:** Water
-  **Purple:** Reclaimed Water
-  **Green:** Sewer
-  **Pink:** Temporary Markings
-  **White:** Proposed Excavation





Contact 811 Before You Dig – It's Free!

If you plan to install a fence, plant a tree or dig for any reason, follow these important steps to prevent serious injuries, property damages, loss of service, and fines.



Mark Out your proposed project area in white paint.



Contact 811 Underground Service Alert (USA)

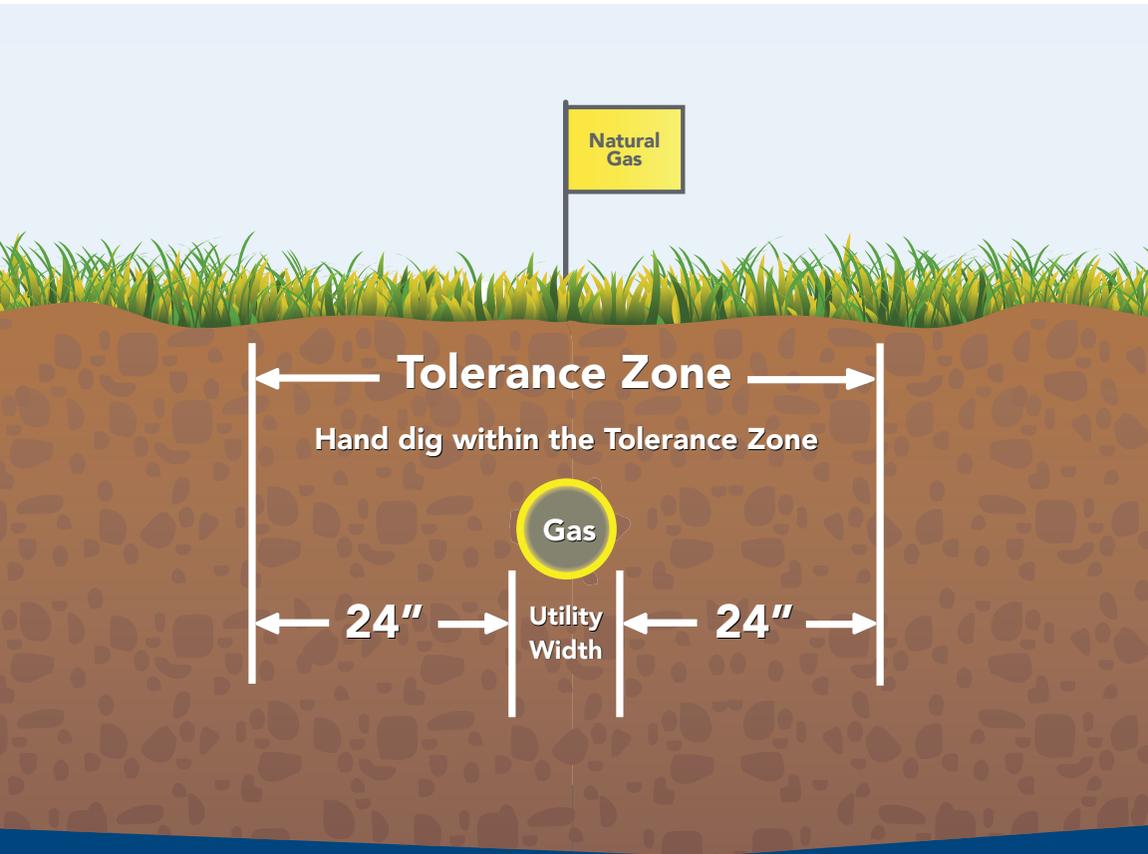
at california811.org or dial 811, to submit a location request at least two business days before digging. SoCalGas will be contacted, as well as other local utility owners, to mark the location of all utility-owned lines for free. Check utility responses to your 811 ticket by visiting DigAlert.org or USANorth.org.

A USA ticket is valid for 28 days. If work is to continue, the ticket must be updated prior to the end of 28 days.



Use Only Hand Tools within 24 inches on each side of marked utility lines to carefully expose the exact locations of all lines.

For more details, visit [socalgas.com/811](https://www.socalgas.com/811).



NOTE: SoCalGas is responsible for marking natural gas pipelines up to the gas meter. To locate and mark customer-owned lines, which typically run from the meter to natural gas equipment, contact a qualified pipe-locating professional.

Recognize A Natural Gas Leak

Be alert to any of the signs you may see, hear or smell when there is a leak.



Look

If you see a damaged connection to a natural gas appliance, dirt/water blowing into the air, dead or dying vegetation, fire or an explosion near a pipeline.



Listen

If you hear unusual sounds like hissing or whistling.



Smell

If you smell the distinctive odor* of natural gas.

* Some persons may not be able to smell the odor because they have a diminished sense of smell, olfactory fatigue (normal, temporary inability to distinguish an odor after prolonged exposure to it), a temporary loss of smell due to COVID-19, or because the odor is being masked or hidden by other odors that are present, such as cooking, damp, musty or chemical odors. In addition, certain pipeline and soil conditions can cause odor fade (the loss of odorant so that it is not detectable by smell).

If You Smell Natural Gas, Suspect A Leak, Or Damage Has Occurred:

Immediately Evacuate the area.

CALL SoCalGas at 1-800-427-2200 from a safe location.

CALL 911 promptly, from a safe location, if there is damage resulting in a gas leak that may endanger life or cause bodily harm or property damage.

DO NOT smoke, or light a match, candle or create any other flame.

DO NOT turn electrical appliances or lights on or off, operate motorized equipment or vehicles, or use any device that could cause a spark.

DO NOT attempt to control the leak or repair a damaged pipe or meter. Natural gas leaking from a plastic pipe can create static electricity that can ignite the natural gas.



Report any pipeline damage by calling SoCalGas immediately at **1-800-427-2200**. Even a slight gouge, scrape or dent to a pipeline may harm the integrity of the pipe or cause a dangerous leak in the future.

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Important Contact Information

Report a pipeline
emergency
1-800-427-2200 or 911

Hearing Impaired,
call TDD/TTY
1-800-252-0259

Asistencia en español
1-800-342-4545

Contact 811:
Visit california811.org
or call 811

For safety information:
socialgas.com/BeSafe

Para información
de seguridad en español:
socialgas.com/Seguridad





SoCalGas™

555 West 5th St., M.L. GT11A2
Los Angeles, CA 90013



Important safety information
about pipeline facilities near you.

PRESORTED
STANDARD
U.S. POSTAGE
PAID
PERMIT #992
ANAHEIM, CA

>>NAME<<
>>TITLE<<
>>SLUG<<
>>ADDRESS<<
>>CITY<<, >>STATE<< >>ZIP<<