



# How to Read Your Natural Gas Bill

## General Information

1. Your account number and service address.
2. The Account Summary section shows your previous balance and payment, plus any current charges.
3. Your bill due date and the total amount due.

## How Your Current Charges are Calculated

Rates are regulated and approved by the California Public Utilities Commission (CPUC). The **Current Charges** section on your bill is based on three components multiplied by the number of units of natural gas you used, plus taxes and fees:

4. **Total Therms** – calculates the total units of natural gas you used during the defined billing period. This number is used to calculate the total cost of your natural gas service.
5. **Customer Charge** – based on days of service.
6. **Gas Transportation Charge** – the cost to deliver your natural gas.
7. **Gas Commodity Cost** – the cost of natural gas purchased by SoCalGas on behalf of its customers.
8. **Taxes and Fees** – this includes the CPUC-mandated Public Purpose Surcharge, as well as any state or local fees and taxes. Customers enrolled in the California Alternate Rates for Energy (CARE) program will see the discount reflected as a separate line item, and CARE customers have a reduced Public Purpose Surcharge. Learn more at [socalgas.com/CARE](https://socalgas.com/CARE)

**1** ACCOUNT NUMBER 987 654 3210 4  
SERVICE FOR  
JOHN Q SMITH  
2345 SOCALGAS AVE  
LOS ANGELES CA 99999

DATE MAILED Nov 9, 2023 Page 1 of 2  
1-800-427-2290 English  
1-800-342-4545 Español  
1-800-252-0259 TTY  
M-F, 7am-8pm Sat, 7am-6pm  
24 Hour Emergency Services Available  
socalgas.com

**2** **Account Summary**

Amount of Last Bill	\$60.05
Payment Received 10/28/23	- 60.05
Current Charges	+ 70.08
<b>Total Amount Due</b>	<b>\$70.08</b>

**3** **DATE DUE** Dec 3, 2023  
**AMOUNT DUE** \$70.08

**4** **Current Charges**

Rate: GR - Residential Climate Zone: 1 Baseline Allowance: 30 Therms  
Meter Number: 09612355 (Next scheduled read date Dec 9 2023) Cycle: 10

Billing Period	Days	Meter Number	Current Reading	Previous Reading	Difference	Billing Factor	STU Factor	Total Therms
10/09/23-11/08/23	30	09612355	9841	9794	47	1.000	1.033	48

**5** **GAS CHARGES** 30 Days x \$.16438 Amount \$ 4.93

Customer Charge 48 Therms

	Baseline	Over Baseline
Therms used	30	18
Rate/Therm	\$ .63586	\$ .96806
Charge	\$ 19.07	+ \$ 17.43
		= 36.50

**6** **Gas Transportation (Details below)**

	Baseline	Over Baseline
Therms used	30	18
Rate/Therm	\$ .63586	\$ .96806
Charge	\$ 19.07	+ \$ 17.43
		= 36.50

**7** **Gas Commodity** 48 Therms x \$.38041 18.26

**8** **Taxes & Fees on Gas Charges**

	Amount \$
State Regulatory Fee	48 Therms x \$.00166 .08
Public Purpose Surcharge	48 Therms x \$.10060 4.83
Los Angeles City Users Tax	\$54.78 x 10.00% 5.48
<b>Total Taxes and Fees on Gas Charges</b>	<b>\$10.39</b>
<b>Total Current Charges</b>	<b>\$70.08</b>

**9** **Usage History (Total Therms used)**

Total Therms used 50 48 48  
Daily average Therms 1.7 1.6 1.6  
Days in billing cycle 30 29 30

**10** **Your Usage: 48 Therms**

**BASELINE** 30 Therms \$1.01607 /Therm  
**OVER BASELINE** 18 Therms \$1.34847 /Therm

The pricing illustrated above represents cost per therm for Baseline and Over Baseline. Actual prices may vary as some credits, discounts and taxes are not shown.  
CARE to save 20% off your monthly bill? Visit [socalgas.com/CARE](https://socalgas.com/CARE) to learn more.  
¿Quiere ahorrar un 20% en su factura mensual? Visite [socalgas.com/careparami](https://socalgas.com/careparami) para más información.

**11** **DATE DUE** Dec 3, 2023  
**AMOUNT DUE** \$70.08

Please enter amount enclosed.  
\$  
Write account number on check and make payable to SoCalGas.

SoCalGas  
PO BOX C  
MONTEREY PARK CA 91756-5111

80 9876543210 00006460 40 9876543210 0000073947

## Your Personalized Natural Gas Usage

9. **Usage History** – the bar graph shows your natural gas usage over the past 13 months (if available). Log in to or sign up for My Account at [MyAccount.socalgas.com](https://MyAccount.socalgas.com) for more detailed usage information.
10. **Your Usage** – the gauge visually depicts your natural gas usage and the total cost per therm for this billing cycle. Your Baseline Therms are displayed in blue (Baseline Transportation Rate per therm, plus Gas Commodity Cost) and your Over Baseline Therms are displayed in orange (Over Baseline Transportation Rate per therm, plus Gas Commodity Cost).
11. You may receive important messages, including information about Assistance Programs and tools that could help you manage your energy usage.
12. Go paperless through My Account to view and pay your bills online, enroll in weekly Bill Tracker Alerts, and more.



Scan the QR code or visit [socalgas.com/ReadYourBill](https://socalgas.com/ReadYourBill) for more information.