

RESIDENT BULLETIN

MOBILEHOME PARK UTILITY CONVERSION PROGRAM



The California Public Utilities Commission (CPUC) has approved a statewide program that offers mobile home park owners the opportunity to voluntarily replace their park's energy distribution system with a new, professionally installed, natural gas distribution system. Your mobile home park owner/manager applied for the Mobilehome Park Utility Conversion Program (MHP), and your park was selected by the CPUC as eligible to participate.

WHAT THIS MEANS FOR RESIDENTS

Once the application process, agreement process, and field review are successfully completed, your park will be ready for construction.

Your park's participation in the program means that residents in your park will now become direct utility customers. You will continue to receive natural gas service through the existing system during construction. Following construction, you will be provided with instructions on how to establish a direct SoCalGas® account and will be billed at residential rates.

KEEPING RESIDENTS INFORMED

SoCalGas will make every effort to keep residents informed throughout construction and into the transfer phase to direct utility service. Residents can expect written notifications, door hangers, and posters. Residents seeking more information are encouraged to contact their park representative or visit socialgas.com/mobilehome.

For more information, visit
socialgas.com/mobilehome

RESIDENT BENEFITS

ENHANCED SAFETY & RELIABILITY

Mobile home parks will get new, professionally installed, natural gas distribution systems that will enhance safety and reliability, and give added confidence of a new system is being maintained by SoCalGas.

ESTABLISHMENT FEES WAIVED

Upon transfer to direct natural gas service, SoCalGas will waive service deposits and establishment charges for residents.

ACCESS TO CUSTOMER PROGRAMS & SERVICES:

- **California Alternative Rates for Energy (CARE)** provides a 20 percent rate discount and the Energy Savings Assistance Program provides no-cost weatherization services for income-qualified customers.
- **Medical Baseline Allowance** provides an additional natural gas allowance at the lowest rate, for qualified customers with doctor certified medical conditions.
- **Energy efficiency rebates** to help save energy and money.
- **Advanced Meter technology** empowers customers to monitor their energy usage and to help set and achieve savings and conservation goals.
- **Online tools and detailed billing information** to manage energy use and costs.
- **Multiple ways to make bill payments**; visit: socialgas.com/pay-bill/ways-to-pay