Company: Southern California Gas Company (U 904 G) / San Diego Gas & Electric

Company (U 902 M)

Proceeding: 2024 General Rate Case Application: A.22-05-015/-016 (cons.) Exhibit: SCG-225 / SDG&E-229

REBUTTAL TESTIMONY

OF DEBBIE S. ROBINSON

(CORPORATE CENTER – COMPENSATION AND BENEFITS)

OF THE STATE OF CALIFORNIA



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I. SUMMARY OF DIFFERENCES

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Table DSR-01

REBUTTAL TESTIMONY OF

DEBBIE S. ROBINSON

(CORPORATE CENTER - COMPENSATION AND BENEFITS)

SoCalGas		2024		2024	Cal Adv		
Compensation and Benefit Programs	S	oCalGas	(Cal Adv	vs.	SoCalGas	
Compensation	\$	116,699	\$	48,917	\$	(67,782)	
Health Benefits	\$	141,869	\$	111,434	\$	(30,435)	
Welfare Benefits	\$	1,815	\$	1,815	\$	-	
Retirement Benefits	\$	37,136	\$	35,851	\$	(1,285)	
Other Benefit Program and Fees	\$	6,893	\$	6,893	\$	-	
Total	\$	304,412	\$	204,910	\$	(99,502)	

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Table DSR-02

SDG&E		2024		2024	(Cal Adv
Compensation and Benefit Programs	5	SDG&E	(Cal Adv	VS.	SDG&E
Compensation	\$	84,809	\$	35,097	\$	(49,712)
Health Benefits	\$	81,607	\$	61,042	\$	(20,565)
Welfare Benefits	\$	733	\$	733	\$	-
Retirement Benefits	\$	24,916	\$	23,797	\$	(1,119)
Other Benefit Program and Fees	\$	2,221	\$	2,221	\$	-
Total	\$	194,286	\$	122,890	\$	(71,396)
Adjusted ICP (see Emerson Table 13.7)			\$	612		
Adjusted Total	\$	194,286	\$	123,502	\$	(70,784)

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II. INTRODUCTION

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This rebuttal testimony regarding Southern California Gas Company's (SoCalGas) and San Diego Gas & Electric Company's (SDG&E) (collectively, the Companies) request for approval of their test year (TY) 2024 general rate case (GRC) cost forecasts for compensation and benefits addresses the following testimony from other parties:

 The Public Advocates Office of the California Public Utilities Commission (Cal Advocates), as submitted by Clair Emerson (Ex. CA-13-E (Emerson)), dated April 2023.

• The Utility Reform Network (TURN), as submitted by Garrick Jones (Ex. TURN-10 (Jones), dated March 2023.

• The Utility Consumers' Action Network (UCAN), as submitted by Jason Zeller (Ex. UCAN (Zeller)), dated March 27, 2023

As a preliminary matter, the absence of a response to any particular issue in this rebuttal testimony does not imply or constitute agreement by SoCalGas/SDG&E with the proposal or contention made by these or other parties. The forecasts contained in SoCalGas's/SDG&E's direct testimony, performed at the project level, are based on sound estimates of its revenue requirements at the time of testimony preparation.

The differences between the amounts requested by SoCalGas and SDG&E and the amounts proposed by Cal Advocates, TURN, and UCAN are summarized above in Table DSR-1 for SoCalGas and Table DSR-2 for SDG&E. Cal Advocates submitted testimony addressing each item included under the Companies compensation and benefits forecast. TURN makes recommendations related to the Companies' Incentive Compensation Plan (ICP) and ICP costs included within Sempra Corporate Center cost allocations to the Companies. UCAN makes recommendations related to SDG&E's ICP and it proposes adjustments based on its review of SDG&E's total compensation study (TCS).

SoCalGas's and SDG&E's request for compensation and benefits cost recovery is reasonable, consistent with past California Public Utilities Commission (Commission or CPUC) decisions, will benefit customers and should be approved. The compensation and benefits programs provided to SoCalGas and SDG&E employees, retirees and their dependents reflect the impacts of the marketplace, collective bargaining and government regulation. Compensation programs are designed to focus employees on the companies' key priorities, the most important of which are safety and customer service. Benefits programs promote employee wellbeing and include health and welfare programs and retirement plans. SoCalGas's and SDG&E's compensation and benefit programs are critical to attracting, motivating and retaining a skilled, high-performing workforce. The TCS, which was performed by Willis Towers Watson, found SoCalGas's and SDG&E's total compensation to be in line with the competitive market. ¹

Ex. SCG-25-R /SDG&E-29-R (Robinson) at DSR-4 – DSR-8, Appendix B (SoCalGas) and Appendix C (SDG&E).

A. Cal Advocates

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The following is a summary of Cal Advocates' positions on Compensation and Benefits.² Cal Advocates also submitted testimony related to post-test year medical escalation in its March 27, 2023 report on Post Test Year Ratemaking.³ Please see Khai Nguyen and Melanie Hancock's Post Test Year rebuttal testimony in Ex. SCG-240 and Ex. SDG&E-245, respectively.

- Cal Advocates recommends \$204.9 million in funding for SoCalGas's overall compensation and benefits costs, while SoCalGas recommends \$304.4 million, resulting in a difference of \$99.5⁴ million.
- Cal Advocates recommends \$123.5 million⁵ in funding for SDG&E's overall compensation and benefits costs, while SDG&E recommends \$194.3 million, resulting in a difference of \$70.8 million.⁶
- Cal Advocates reduces SoCalGas ICP and Health Benefits (medical, dental and vision) by \$17.1⁷ million and \$30.4 million, respectively, and SDG&E ICP and Health Benefits by \$7.5⁸ million and \$20.6 million, respectively, based on a lower TY 2024 headcount forecast and, for Health Benefits, an adjustment based on the percentage of future headcount additions electing medical benefit coverage.

² Ex. CA-13-E (Emerson) at 1-3.

³ Ex. CA-20 (Hunter) at 2.

See Table DSR-01. SoCalGas noted that Ex. CA-13-E (Emerson) at 2, Table 13.1 shows the difference between the \$37,136 thousand proposed for Retirement Benefits by SoCalGas and the \$35,851 proposed by Cal Advocates as \$158 thousand. The actual difference is \$1,285 thousand and the difference between the total of \$304,412 proposed by SoCalGas for Compensation and Benefits and the \$204,910 proposed by Cal Advocates is \$99,502 thousand.

Ex. CA-13-E (Emerson) at 2, Table 13-1. SDG&E noted that the \$35,097 shown for Compensation costs in Table 13-1 excludes Cal Advocates' proposed Executive ICP funding of \$612 thousand set forth in Table 13-7. SDG&E applied an adjustment for this item in Table DSR-2 above.

⁶ See Table DSR-02.

Ex. CA-13-E Emerson at 9, Table 13.4 "Headcount Adjustment" plus Table 13.5 "Headcount Adjustment".

Ex. CA-13-E (Emerson) at 10, Table 13.6 "Headcount Adjustment" plus Table 13.7 "Headcount Adjustment".

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- Cal Advocates proposes an additional reduction to remove the portion of ICP tied to financial performance measures, reducing the TY 2024 ICP forecast by \$4.44⁹ million for SoCalGas and \$7.8¹⁰ million for SDG&E.
- Cal Advocates proposes an additional reduction of the TY 2024 ICP forecast to fund only 50% of the net remaining ICP after Cal Advocates' proposed labor reduction and their proposed removal of the portion related to financial performance measures, resulting in a further ICP reduction of \$46.2 for SoCalGas and \$33.8 million for SDG&E.
- Cal Advocates recommends funding for Retirement Benefits of \$35.9 million for SoCalGas and \$23.8million for SDG&E, which is \$1.3 million lower than SoCalGas's forecast of \$37.1 million and \$1.1 million lower than SDG&E's forecast of \$24.9 million.
- Cal Advocates does not oppose the Companies' request for Spot Cash,
 Recognition Programs, Wellness, Employee Assistance Programs (EAP), Welfare
 Benefits, Retirement Savings Plans and Other Benefit Programs and Fees.

B. TURN

The following is a summary of TURN's positions on Compensation and Benefits:¹¹

- TURN recommends ICP funding of \$94.1 million for SoCalGas, which is \$19.9 million lower than SoCalGas's forecast of \$114.0.
- TURN recommends ICP funding of \$55.9 million for SDG&E, which is \$27.0 million lower than SDG&E's forecast of \$82.9 million.
- TURN recommends that the portion of Corporate Center allocations related to Corporate Center ICP costs be disallowed. These costs are covered in the testimony of Derick Cooper (Ex. SCG-23-R/SDG&E-27-R).

Ex. CA-13-E (Emerson) at 9, Table 13.4 "Financial Health" plus Table 13.5 "Financial Health".

Ex. CA-13-E (Emerson) at 10, Table 13.6 "Financial Health" plus Table 13.7 "Financial Health".

¹¹ Ex. TURN-10 (Jones) at 15-43.

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C. UCAN

The following is a summary of UCAN's positions on Compensation and Benefits:¹²

- UCAN recommends zero funding for SDG&E's ICP, a reduction of \$82.9 million from SDG&E's forecast.
- UCAN recommends a reduction of \$25 million to SDG&E's Compensation and Benefits forecast and recommends that the Commission hold SDG&E's staffing levels flat.
- UCAN proposes that SDG&E install batteries in rural areas to ensure continuity of service during high fire risk events. UCAN does not recommend an adjustment to SDG&E's Compensation and Benefits forecast in connection with this proposal.
- UCAN takes issue with the compensation of 128 individual SDG&E employees based on its review of SDG&E's Total Compensation Study and recommends a reduction of \$2.5 million to SDG&E's overall Compensation and Benefits forecast.

III. REBUTTAL TO PARTIES' COMPENSATION PROPOSALS

Compensation Programs include Non-Executive and Executive ICP, long-term incentives and special recognition programs. SoCalGas and SDG&E did not include long-term incentive costs in their TY 2024 forecasts and no party took issue with costs for special recognition programs.

A. Incentive Compensation Plan (ICP)

Cal Advocates and TURN recommended disallowance of a portion of SoCalGas and SDG&E ICP costs and UCAN recommended zero funding for SDG&E's ICP.

Ex. UCAN (Zeller) at 21-25. SDG&E noted that UCAN attributes \$84,809 thousand to ICP (at 22:6). This is SDG&E's total forecast for Compensation which, in addition to ICP, includes Spot Cash and Employee Recognition.

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Table DSR-3

Variable	2024			2024		Cal-Adv		2024	TURN vs.		
Pay/ICP	So	oCalGas	C	al-Adv	vs.	SoCalGas	,	TURN	So	CalGas	
Non-Executive	\$	111,159	\$	45,353	\$	(65,806)	\$	92,262	\$	(18,897)	
Executive	\$	2,863	\$	888	\$	(1,975)	\$	1,832	\$	(1,031)	
Total	\$	114,022	\$	46,241	\$	(67,781)	\$	94,094	\$	(19,928)	

Table DSR-4

Variable	2024		20		2024 Cal-Adv		2024		TURN vs.		2024		U	CAN vs.
Pay/ICP		SDG&E	C	al-Adv	vs.	SDG&E	,	TURN	S	DG&E	U	CAN	S	DG&E
Non-Executive	\$	81,026	\$	33,180	\$	(47,846)	\$	54,740	\$	(26,286)	\$	-	\$	(81,026)
Executive	\$	1,867	\$	612	\$	(1,255)	\$	1,167	\$	(700)	\$	-	\$	(1,867)
Total	\$	82,893	\$	33,792	\$	(49,101)	\$	55,907	\$	(26,986)	\$	-	\$	(82,893)

1. Cal Advocates' position on ICP

Cal Advocates first applies a reduction to the TY 2024 ICP forecast based on their forecast for TY 2024 ICP-eligible headcount. They further reduce the ICP forecast to remove the portion of the ICP related to financial performance measures and to remove 50% of the funding for the portion of the ICP related to other performance measures.

2. TURN's position on ICP

TURN's funding recommendation for ICP varies by performance measure and ranges between zero funding and full funding based on their view of the degree to which each performance measure benefits customers.

For SoCalGas, TURN recommends:

- Zero funding: portion of the ICP related to financial performance measures and certain other specified Customer and Stakeholder measures:
 - o Execute Clean Energy Transition Plan
 - o Progress Toward 2022 Renewable Natural Gas Goal of 5%
 - Customer Insight Study (non-executive plan)
- 50% funding: portion of the ICP related to certain Customer and Stakeholder measures performance measures:
 - New Gas Business Customer Experience
 - Customer Insight Study (executive plan)
 - o Execute 2022 Diversity, Equity, and Inclusion (DE&I) Priorities

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- Supplier Diversity
- Full funding: portion of the ICP related to safety and safety management systems. For SDG&E, TURN recommends:
- Zero funding: portion of the ICP related to financial performance measures and certain other specified Safety and Customer and Stakeholder measures:
 - Wildfire and Public Safety Power Shutoff (PSPS) System Hardening
 - o Community Relations
- 50% funding: portion of the ICP related to certain Customer and Stakeholder measures performance measures:
 - SDG&E Listens (Voice of the Customer)
 - Supplier Diversity
- Full funding: portion of the ICP related to:
 - Safety/operational measures other than Wildfire and PSPS System
 Hardening
 - Customer and Stakeholder goals other than SDG&E Listens (Voice of the Customer) and Supplier Diversity measures
 - 3. UCAN's position on ICP (SDG&E Only)

UCAN recommends zero funding for SDG&E's ICP. UCAN takes issue with the weighting of the financial health measures in SDG&E's ICP (10% weighting for non-executive and 28% weighting for executive in the 2022 ICP) and the inclusion of "difficult to quantify" measures such as public opinion surveys and progress toward a renewable natural gas goal (renewable natural gas goal was included in SoCalGas's 2022 ICP but was not included in SDG&E's 2022 ICP). They assert that funding for the ICP should be denied unless SDG&E designs a plan based on employee efforts to control costs and reduce customer rates. UCAN contends that the Commission has treated ICP as a "routine approval" in past GRCs.

Ex. UCAN (Zeller) at 21.

¹⁴ *Id*.

4. SoCalGas's and SDG&E's Rebuttal Summary

a. Incentive compensation programs are part of a reasonable atmarket compensation package.

Incentive compensation programs are an integral part of a reasonable and competitive total compensation package and, as such, should be treated no differently than base salary for cost recovery purposes. The Total Compensation Study, which was prepared by Willis Towers Watson, found that SoCalGas's total compensation (defined as base salaries, short-term incentives, and benefits and including the Sempra Corporate Center) is within 1.9% of market based on actual total compensation (using actual ICP) and target total compensation (using target ICP) is within 0.7% of market and SDG&E's total compensation is within 3.4% of market based on actual total compensation (using actual ICP) and target total compensation (using target ICP) is within 1.9% of market. In D.95-12-055, the Commission affirmatively stated that compensation levels that fall between plus or minus five percent of the relevant market are considered to be "at market" and reasonable. Both SoCalGas's and SDG&E's compensation is clearly reasonable based on the standards set by the Commission. In D.15-11-021, the Commission acknowledged the importance of evaluating incentive compensation in the context of whether total compensation is reasonable:

However, we do place weight on the results of the TCS and decline to adopt the deep cuts proposed by TURN and the ORA.¹⁷

The Commission has declined to micromanage utilities' variable compensation programs, saying that "as long as [a utility's] *total compensation levels* are appropriate [they] will not dictate how [the utility] distributes compensation among various types of employment benefits." In Southern California Edison Company's (SCE) TY 2021 GRC, the Commission noted that "it is within SCE management's discretion to target incentive compensation to achieve ratepayer benefits." The Commission has also noted:

Ex. SCG-25-R/SDG&E-29-R (Robinson) at DSR-6, Appendix B (SoCalGas) and Appendix C (SDG&E).

¹⁶ D.95-12-055, 1995 Cal. PUC LEXIS 965 at *34.

¹⁷ D.15-11-021 at 265.

D.97-07-054, 1997 Cal. PUC LEXIS 751 at *119 (emphasis added). *See also, e.g.*, D.13-05-010 at 882 (declining to micromanage SDG&E and SoCalGas's variable compensation metrics).

¹⁹ D.21-08-036 at 428 (citation omitted).

...it would be within [a utility's] managerial discretion to offer all cash compensation to employees in the form of base pay instead of a mix of base pay and incentive pay. In the event [the utility] were to do so, we would not take issue with ratepayer funding of the resulting compensation as long as total compensation is reasonable. If total compensation does not exceed market levels, a disallowance of reasonable expenses for the [incentive compensation] program would in effect be a substitution of our judgment for that of [utility] managers regarding the appropriate mix of base and incentive pay.²⁰

In their respective testimonies, Cal Advocates, TURN and UCAN inappropriately attempt to substitute their judgment for that of SoCalGas and SDG&E in determining the appropriate individual components that make up its incentive compensation program. It should also be noted that Cal Advocates, TURN, and UCAN each have different views of which measures benefit ratepayers, underscoring the inherent subjectivity of this approach.

Cal Advocates, TURN, and UCAN should recognize that SoCalGas's and SDG&E's total compensation is at market and as such, is reasonable and should be subject to full recovery.

b. A compensation package that includes a combination of base pay and incentive compensation provides a greater benefit to ratepayers than providing the same level of compensation solely through base pay

Cal Advocates', TURN's, and UCAN's arguments may have the unintended consequence of encouraging SoCalGas and SDG&E to provide higher base salaries in lieu of incentive compensation, while continuing to provide at-market aggregate total compensation. D.04-07-022 for SCE acknowledges that incentive compensation could be discontinued and offset with higher base salaries:

We also note that it would be within SCE's managerial discretion to offer all cash compensation to employees in the form of base pay instead of a mix of base pay and incentive pay. In the event SCE were to do so, we would not take issue with ratepayer funding of the resulting total compensation as long as total compensation is reasonable.²¹

Such an approach would not be beneficial to ratepayers, as these incentive programs encourage employees to continue to find opportunities to improve performance and operate efficiently. The ICP focuses employees on safety, reliability and customer and stakeholder goals

D.04-07-022 at 217.

²¹ *Id*.

and provides accountability for results. In contrast, base salary is fixed and does not provide the same level of focus on key goals.

c. Ratepayers benefit from incentive compensation programs because they are an integral part of a competitive total compensation package

Ratepayers benefit from incentive compensation programs because they are critical to SoCalGas's and SDG&E's ability to attract and retain a highly-skilled, experienced workforce. In PG&E's 2014 GRC decision, the Commission stated:

We conclude that offering employee compensation in the form of incentive payments is useful for recruiting and retaining skilled professionals and improving work performance. Conditioning a portion of management employees' compensation on achievement of specific company goals is a generally accepted compensation practice.²²

Along these lines, the Commission has recognized that "short term incentive compensation is a valuable tool for attracting and retaining skilled professionals to run and manage the companies, and to carry out and meet safety, diversity, and customer service goals."

In addition, as discussed below the performance measures in SoCalGas's and SDG&E's incentive compensation programs, including financial measures, benefit ratepayers.

d. ICP Performance Goals Benefit Customers and the Community

The SoCalGas and SDG&E Non-Executive ICP plans include a company performance component, which trains employee focus on the achievement of company goals related to safety, reliability, customer and stakeholder goals and financial health. In addition, the plans include an individual performance component, which is based on the employee's contributions toward these company goals and their achievement of their individual performance objectives. The company performance component and individual performance component each are weighted at 50% of employees' target ICP award. SoCalGas's and SDG&E's Executive ICP plans also include company performance goals related to safety, reliability, customers and stakeholders and financial health. The executive plans do not include an individual performance measure,

D.14-08-032 at 520.

²³ D.13-05-010 at 882.

although the SoCalGas and SDG&E boards of directors may adjust individual executive ICP awards in consideration of individual performance.

The 2022 ICP goals for SoCalGas and SDG&E and shown in Tables DSR-5 and DSR-6 below.

Table DSR-5

2022 SoCalGas ICP	Weigh	ting
Performance Measures	Non-Executive	Executive
Company Performance Component		
Safety/Safety Management Systems	40%	60%
Employee Safety		
Lost Time Incident Rate	6%	6%
ESCMP Corrective Action Completion Percentage	4%	4%
Defensive Driving Training Completion Rate	3%	3%
Driving Observation Rate	3%	3%
Customer, Public & System Safety		
A1 Gas Leak Order Response Time	4%	6%
Damage Prevention - Damages per USA Ticket Rate	3%	6%
Gas System Methane Emission Reductions	3%	6%
Pipeline Safety Enhancement Program (Pipeline Miles Remediated)	3%	6%
Distribution Integrity Management Program (Miles of Vintage Mains		
and Services Replaced)	3%	6%
Age of Code Three Steel Leak Inventory	3%	6%
Cybersecurity - Annual Average Phishing Report Rate	2%	2%
Safety Culture Enhancements	3%	6%
Customers and Stakeholders	6%	13%
Clean Energy		
Executive Clean Energy Transition Plan	1%	3%
Progress toward 2022 Renewable Natural Gas Goal of 5%	1%	2%
New Gas Business Customer Experience	1%	2%
Gas Distribution On-Time Performance		
Customer Contact Center Set Desk Level of Service		
Customer Service		
Customer Insight Study: Public Opinion	1%	2%
Diversity, Equity & Inclusion		
Executive 2022 DE&I Priorities		2%
Supplier Diversity	2%	2%
Financial Health	4%	27%
SoCalGas Earnings	3%	20%
Sempra Earnings	1%	7%
Total Company Performance Component	50%	100%
Total Individual Performance Component	50%	

Table DSR-6

2022 SDG&E ICP	Weigh	ting
Performance Measures	Non-Executive	Executive
Company Performance Component		
Safety/Safety Management Systems	34%	60%
Employee Safety		
Lost Time Incident Rate	4%	5%
Controllable Motor Vehicle Incidents	1%	3%
Field Observations	4%	5%
Near Misses Reported	5%	5%
Electric Safety and Reliability		
Wildfire and PSPS System Hardening	3%	5%
Vegetation Contacts in HFTD	2%	5%
PSPS Average Circuit Restoration Time	1%	5%
Electric Overhead Fault Rate During Elevated Fire Potential	2%	5%
System Average Duration Interruption Index	2%	3%
Cybersecurity - Annual Average Phishing Report Rate	1%	4%
Gas Safety		
Distribution Integrity Management Program (Miles of Vintage Mains		
and Services Replaced)	3%	5%
Damage Prevention - Damages per USA Ticket Rate	3%	5%
P1 Gas Response Time	3%	5%
Customers and Stakeholders	6%	12%
Virtual Power Plant - Phase of Production		2%
Customer Service		
SDG&E Listens Survey (Voice of the Customer)	3%	3%
Diversity, Equity & Inclusion		
DE&I Action Plan Progress	1%	3%
Supplier Diversity	1%	2%
Community Relations	1%	2%
Financial Health	10%	28%
SDG&E Earnings	6%	16%
Sempra Earnings	4%	12%
Total Company Performance Component	50%	100%
Total Individual Performance Component	50%	

e. Safety and Customer and Stakeholder performance measures

Cal Advocates does not dispute that ICP measures related to safety and safety management systems and customers and stakeholders benefit ratepayers. They contend, however, that strong performance for these measures also benefits shareholders and, therefore, shareholders should fund a portion of ICP. Cal Advocates recommends that ratepayers and shareholders each fund 50% of the portion of ICP related to these goals. TURN recommends

that ratepayer fund 50% of certain safety and customer and stakeholder goals with no funding for certain goals.

The recommendations of Cal Advocates, TURN and UCAN are inconsistent with the Commission's decision in SoCalGas and SDG&E's 2019 GRC, in which the Commission found that metrics focused on safety, operational efficiency, reduced costs and improved service provide a tangible benefit to ratepayers:

We reviewed various performance metrics for the ICP and find that most of the performance metrics provide tangible benefits to ratepayers in that they encourage and promote either safety, operational efficiency, reduced costs, improved service or a policy that the Commission. While some metrics also align with shareholder goals, we find that these are not necessarily inconsistent with ratepayer benefits.²⁴

The Commission did not apply any reductions or cost sharing to any non-executive ICP metrics other than financial metrics,²⁵ finding that "10 percent of the ICP, or the amount representing the financial metrics, should be disallowed."²⁶

The differences between the Cal Advocates, TURN and UCAN's recommendations, as well as differences in their recommendations from one GRC to the next, demonstrate that attempting to allocate incentive compensation funding based on the perceived benefits to ratepayers and shareholders is unreasonable and subjective. Because ICP is part of a competitive and reasonable total compensation package, it is a reasonable cost of service and should be fully recoverable. The fact the interests of ratepayers and shareholders are aligned should not trigger a reduction in ratepayer funding.

In addition, conditioning the funding for incentive programs on the Cal Advocates' and intervenors' retroactive and subjective assessment of the merits of each individual ICP performance measure constitutes micromanagement of the incentive plan design. The Commission has declined to manage the performance goals in incentive plans. In SoCalGas's and SDG&E's 2012 GRC decision, the Commission concluded:

With respect to the argument of TURN and UCAN that the metrics for the ICPs of SDG&E and SoCalGas should be revised, we do not adopt that suggestion.

D.19-09-051 at 542.

²⁵ *Id.* at 543-544. The Commission disallowed the 10% of non-executive ICP tied to financial measures and reduced the SDG&E non-executive ICP forecast by \$2.2 million to adjust the methodology used to forecast ICP for SDG&E union employees on temporary ICP-eligible assignments.

²⁶ *Id.* at 771, Conclusion of Law 83.

SDG&E and SoCalGas are in the best position to decide what metrics to use to measure the performance of its employees, and to revise the metrics as UCAN has suggested would result in the Commission's micromanaging of the Applicant's variable compensation.²⁷

TURN and UCAN singled out specific ICP measures for criticism. SoCalGas and SDG&E provide additional information related to these measures below:

- Wildfire and PSPS System Hardening (SDG&E only): The goal of this program is to mitigate the risk of wildfire and minimize the impact of PSPS. TURN incorrectly contends that the program "explicitly rewards capital investment to the exclusion of a cost-effective, wholistically developed program that includes operations and maintenance (O&M) (such as vegetation management, maintenance and replacement programs, etc.) as a reasonable and equal-footed program." To the contrary, the record shows that SDG&E has a holistically-developed program of wildfire and PSPS risk reduction that includes O&M programs such as vegetation management and replacement programs as discussed in the testimony of Jonathan Woldemariam (Ex. SDG&E-13-2R). It is still reasonable that this metric be chosen as an ICP goal, because SDG&E's programs that reduce the greatest amount of wildfire and PSPS risk are its system hardening programs, specifically the installation of covered conductor and the undergrounding of its distribution circuits.
- Execute Clean Energy Transition Plan (SoCalGas): This goal focuses on the advancement of hydrogen projects such as clean fuels infrastructure projects and hydrogen blending. The projects included under the Clean Energy Transition category are projects that align with SoCalGas's ASPIRE 2045 sustainability strategy as well as California's climate policy goals as clearly stated in the direct testimonies for Climate Policy and Sustainability Policy (Ex. SCG-02-R) of Johnathan Peress and Michelle Sim (adopted by Shirley Arazi and Despina Niehaus), Clean Energy Innovations (Ex. SCG-12-R) of Armando Infanzon, and Gas Engineering (Ex. SCG-07-R) of Maria Martinez. The items listed under the

D.13-05-010 at 882.

²⁸ Ex. TURN-10 (Jones) at 24.

Clean Energy Transition would have direct benefits to ratepayers, as these activities and projects will support combating climate change in California, improve air quality in the communities of ratepayers and improve energy resiliency, all of which are directly and measurable relevant to SoCalGas's ratepayers.

- Progress Toward 2022 Renewable Natural Gas Goal of 5% (SoCalGas): This goal focuses on replacing 20% of the traditional natural gas delivered to SoCalGas core customers with renewable natural gas by 2030. TURN opposes this performance measure on the mistaken assumption that it is not based on sound policy principles and is being used to improve SoCalGas's image.²⁹ The direct testimonies for Climate Policy and Sustainability Policy (Ex. SCG-02-R) of Johnathan Peress and Michelle Sim (adopted by Shirley Arazi and Despina Niehaus) discusses the various decarbonization goals California has in place, such as Assembly Bill 32, Senate Bill 32, Executive Order B-55-18, Senate Bill 1440, and Renewable Natural Gas (RNG) is one of many initiatives that will play a critical role in enabling the state to reach net-zero GHG emissions by 2045.³⁰
- New Business Customer Experience (SoCalGas only): This goal focuses on Gas Distribution on-time performance and Customer Contact Center level of service for new business customers. TURN incorrectly suggests 50% funding of this measure, contending that there is an "obvious-image crafting aspect" and an "ancillary cost-saving aspect," and that this is not a benefit to ratepayers since it is not related to safety and reliability.³¹ SoCalGas clarifies that this goal is related to providing reliable service to its customers and ratepayers as a part of its obligation to serve as a utility, as well as minimizing any lost labor time. Customers expect to have access to energy in a timely manner as a part of their basic standard of living. This is especially true in new construction, as customers wait for their new

UCAN criticizes SDG&E's renewable natural gas goal (Ex. UCAN (Zeller) at 21); however, SDG&E's ICP does not include a renewable natural gas goal.

Ex. SCG-02-R (Peress and Sim) at NJP-3 – NJP-4. *Also see* Ex. SCG-202 (Niehaus and Arazi) at NA-16.

³¹ Ex. TURN-10 (Jones) at 28.

- homes or businesses to be fully ready. Through this ICP goal, SoCalGas quantifies and measures its comment to deliver its construction services to its customers to meet their expectations.
- SDG&E Listens Survey (SDG&E): This goal focuses on customers' perceptions of their interactions with SDG&E. Customers are asked to rate whether SDG&E made the interaction easy for the customer, providing SDG&E with valuable input.
- SoCalGas Customer Insight Study (CIS) (SoCalGas): This goal measures the CIS Residential overall favorability score, which is based on a survey of residential customers. This feedback allows SoCalGas to identify improvement opportunities with its communications and assess any gaps between customer needs and preferences and the customer experience, products and services that SoCalGas offers.
- Community Relations (SDG&E): This goal focuses on SDG&E's charitable giving to diverse and underserved communities, and it aligned with SDG&E's aim to help support communities it serves.
- Execute 2022 DE&I Priorities (SoCalGas): This goal focuses on initiatives in SoCalGas's Equity Action Plan, including items tied to purchasing diversity, philanthropy and people. TURN supports the items related to the People category, expresses concerns with aspects of the Diverse Purchasing category, resulting in an overall recommendation of 50% funding for this goal. SoCalGas disagrees with TURN.³² SoCalGas' DE&I goals support SoCalGas' efforts to attract and retain the best employees. SoCalGas' customers benefit when SoCalGas is able to attract and retain high-caliber employees, particularly employees who are committed to diversity, equity and inclusion and community service. Additional information on SoCalGas DE&I Priorities can be found in direct testimony of People and Culture (Ex. SCG-28-R) of Abigail Nishimoto.
- Supplier Diversity (SDG&E and SoCalGas): These goals are focused on Diverse Business Enterprise spend as a percentage of overall spend. SoCalGas and

³² Ex. TURN-10 (Jones) at 32.

SDG&E remain committed to supporting its supplier diversity program so they may_continue creating contracting and sourcing opportunities for diverse businesses. SoCalGas and SDG&E are proud of their supplier diversity programs, results, and the positive impact they have had with diverse businesses and with the communities served by SoCalGas and SDG&E. Additional information on supplier diversity programs can be found in the direct testimony of Supply Management Logistics and Supplier Diversity (Ex. SCG-17) of Joseph Chow, and Daniel Castillo (Ex, SDG&E-20).

f. Financial performance measures

The inclusion of financial performance measures in the ICP is aligned with the interests of ratepayers. The weighting of financial performance measures in the 2022 ICP for SoCalGas and SDG&E is shown below in Table DSR-7.

Table DSR-7

	2022 ICP
Financial Health Performance Measures	Weighting
SoCalGas Non-Executive Plan	4%
SoCalGas Executive Plan	27%
SDG&E Non-Executive Plan	10%
SDG&E Executive Plan	28%

In the TY 2019 Decision, D.19-09-051, the Commission did not allow funding for the portion of SoCalGas's and SDG&E's ICP tied to financial performance. SoCalGas and SDG&E do not agree with this approach. A financially sound utility benefits ratepayers. A financially strong utility will have the ability to attract more external funding, if needed, at lower rates and allows the utility to be more flexible with its financing. The achievement of sustainable efficiencies is reflected in future GRCs, which also benefits ratepayers.

Cal Advocates and TURN are incorrect to assume that strong utility financial performance does not benefit ratepayers. The linkage between utility financing costs and benefits to ratepayers was discussed by Commissioner Ferron in his comments at an October 3, 2013 investor meeting:

This reduction in risk has led to a direct reduction in the cost of financing capital for the utility sector in California. If you do the math, the reduction in the risk premium – the reduction in the incremental cost of capital to our utilities – when applied to the balance sheet of our utilities, is equal to several hundred million

dollars every year in direct savings to rate-paying customers. In short, the ratepayer is ultimately the direct benefactor of this Commission making decisions that improve the investment climate in California.³³

Consistent with these points, it is reasonable to recognize the sound policy and ratepayer benefits of providing employees with an incentive to run the company efficiently while still focusing on safety, customers, and stakeholders. As the Commission has recognized:

The financial metric may benefit ratepayers as a result of the companies' lower borrowing costs.³⁴ ...[A] financially strong company usually has lower borrowing costs, which benefits ratepayers by lowering costs.³⁵

Moreover, the Companies' Total Compensation Study (TCS) found that SoCalGas's and SDG&E's total compensation – which includes all incentive compensation – falls within both the industry and the Commission's definitions of "market" compensation. SoCalGas' actual total compensation is within 1.9% of market and target total compensation is within 0.7% of market. SDG&E's total compensation is within 3.4% of market based on actual total compensation, and target total compensation is within 1.9% of market. As explained in my direct testimony, these results demonstrate the reasonableness of SoCalGas's and SDG&E's compensation forecasts, including all ICP metrics.

g. Corporate Center allocations should be evaluated based on whether the amount allocated to the utilities is reasonable

TURN takes issue with the design of the Corporate Center ICP and recommends no funding for performance measures related to Sempra's financial performance. A portion of Corporate Center compensation and benefits costs, including Corporate Center ICP costs, is allocated to SoCalGas and SDG&E to cover the costs of the services provided to the utilities by Corporate Center. Corporate Center allocations are included in the direct testimony of Derick Cooper (Ex. SCG-23-R/SDG&E-27-R). SoCalGas and SDG&E strongly disagree with TURN's approach. Corporate Center employees are not employees of SoCalGas and SDG&E, and their ICP costs should not be treated as such. Rather, Corporate Center employees provide services to

³³ A.17-10-007/008 (cons.), Ex. SCG-230/SDG&E-228 (Robinson) at DSR-24.

³⁴ D.13-05-010 at 882.

³⁵ *Id.* at 883.

Ex. SCG-25-R/SDG&E-29-R (Robinson) at DSR-5-8 and Appendices B and C.

³⁷ *Id.* at DSR-17-19.

all Sempra business units and their ICP is designed to be broad enough to capture performance across all businesses.

Corporate Center jobs were included in the SoCalGas and SDG&E Total Compensation Study. The Total Compensation Study determined that total compensation, including an allocation of costs for Corporate Center jobs, was in line with the market.

Recovery of Corporate Center allocations, including allocations for Corporate Center ICP, should be based only on whether the allocation methodology and allocation amounts are reasonable. The performance measures of the Corporate Center ICP are not relevant. Allocation methodologies and percentages (percent of a given cost allocated to each utility) are covered in Mr. Cooper's testimony. The remaining variable impacting the allocation amount is the compensation level for Corporate Center employees.

B. Total Compensation Study

UCAN takes issue with the compensation of "128 individual SDG&E employees" based on its review of SDG&E's Total Compensation Study and recommends a reduction of \$2.5 million to SDG&E's overall Compensation and Benefits forecast.³⁸ UCAN's recommendation is based on speculative and incorrect assumptions and an incorrect understanding of the purpose of the Total Compensation Study and should be rejected.

SDG&E strongly disagrees with UCAN's cherry picking. The purpose of the Total Compensation Study is to evaluate the overall compensation and benefits provided by SDG&E to its employees. SoCalGas and SDG&E included a Total Compensation Study or TCS as part of their TY 2024 General Rate Case submission (attached as Appendix B (SoCalGas) and Appendix C (SDG&E) to Exhibit SCG-25-R/SDG&E-29-R), in compliance with Commission Decisions (D.) 87-12-066, D.89-12-057, and D.96-01-011. For over 25 years, SoCalGas and SDG&E have submitted a TCS in connection with their GRCs. The TCS is provided for the purpose of evaluating SoCalGas's and SDG&E's total compensation relative to the external labor market, including a detailed analysis of "total compensation," which is defined as the aggregate value of annualized base pay, incentive compensation (short-term and long-term) and benefits programs.³⁹ Compensation for individual employees is influenced by a number of

Ex. UCAN (Zeller) at 24.

See Ex. SCG-25-R/SDG&E-29-R (Robinson), Appendix B (SoCalGas) and Appendix C (SDG&E) at Appendix B at Appendix G: Glossary of Terms.

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factors, such as the scope the role vs. the benchmark job and an individual incumbent's specialized skills, experience, tenure and performance.

The Total Compensation Study, which was prepared by Willis Towers Watson defines the scope of the study:

This study evaluates the competitiveness of total compensation provided by SDG&E to its employees based on a selection of SDG&E jobs ("benchmark jobs")...The study covers 280 benchmark jobs at SDG&E representing 3,062 employee (64.3% of 4,760 total SDG&E employees) as of October 2021.⁴⁰

The Total Compensation Study found that SDG&E's total compensation (defined as base salaries, short-term incentives, and benefits and including the Sempra Corporate Center) is within 3.4% of market based on actual total compensation (using actual ICP) and target total compensation (using target ICP) is within 1.9% of market.⁴¹ UCAN acknowledges that SDG&E's total compensation request "appears to be reasonable" ⁴²

IV. REBUTTAL TO PARTIES BENEFITS PROPOSALS

A. Benefit Programs Overview

Benefit programs are a critical component of a competitive total rewards program. SoCalGas and SDG&E offer a comprehensive and balanced employee benefits program that includes:

- Health benefits: medical, dental, vision, wellness, employee assistance program (EAP), and mental health and substance abuse benefits;
- Welfare benefits: long-term disability, workers compensation, life insurance, accidental death and dismemberment (AD&D) insurance, and business travel accident insurance;
- Retirement benefits: pension and retirement savings plans; and
- Other benefit programs.

Certain benefits are covered in other testimony volumes. Peter Andersen covers broad-based pension benefits and postretirement benefits in Ex. SCG-26/SDG&E-30, and Abigail

Ex. SCG-25-R/SDG&E-29-R (Robinson), Appendix C (SDG&E) at 2 (citation omitted).

Ex. SCG-25-R/SDG&E-29-R (Robinson) at DSR-6, Appendix B (SoCalGas) and Appendix C (SDG&E).

Ex. UCAN (Zeller) at 23.

Nishimoto and Alexandra Taylor cover long-term disability and workers compensation in Ex. SCG-28-R and Ex. SDG&E-32, respectively.

Cal Advocates recommended adjustments to the forecasts for Health Benefits (medical, dental and vision), nonqualified retirement savings plan and supplemental pension. They did not take issue with SoCalGas's and SDG&E's other benefit programs. TURN and UCAN did not propose any changes to benefit program cost forecasts.

B. Cal Advocates Position on Health Benefits

Cal Advocates recommended reductions to SoCalGas's and SDG&E's medical, dental and vision forecasts based on a lower TY 2024 headcount forecast and the application of a reduction related to employees who waive or are otherwise not covered by benefits.

Table DSR-7

Health				2024		Cal-Adv
Benefits	So	oCalGas	(Cal-Adv	vs.	SoCalGas
Medical	\$	132,596	\$	103,690	\$	(28,906)
Dental	\$	6,225	\$	4,868	\$	(1,357)
Vision	\$	701	\$	528	\$	(173)
Wellness	\$	1,187	\$	1,187	\$	-
EAP	\$	1,161	\$	1,161	\$	-
Total	\$	141,869	\$	111,434	\$	(30,435)

Table DSR-8

Health				2024	(Cal-Adv
Benefits	S	DG&E	C	al-Adv	vs.	SoCalGas
Medical	\$	74,657	\$	55,209	\$	(19,448)
Dental	\$	4,883	\$	3,866	\$	(1,017)
Vision	\$	388	\$	287	\$	(101)
Wellness	\$	1,204	\$	1,204	\$	-
EAP	\$	476	\$	476	\$	-
Total	\$	81,607	\$	61,041	\$	(20,565)

Cal Advocates applies a reduction related to their lower headcount forecast of approximately 15% for SoCalGas and approximately 9% for SDG&E. They incorrectly apply a further reduction of approximately 8% for SoCalGas and approximately 13% for SDG&E based on their understanding that "Sempra's ... cost projections assume 100% enrollment."

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⁴³ Ex. CA-13-E (Emerson) at 12.

SoCalGas and SDG&E take issue with Cal Advocates' forecast. SoCalGas's and SDG&E's headcount forecast is reasonable and should not be adjusted, other than to correct the error discussed in Section 5 – Headcount Forecast below. SoCalGas's and SDG&E's Health Benefits forecast do not assume 100% enrollment. The assumption is based on actual 2021 open enrollment data for 2022 benefits. SoCalGas's and SDG&E's medical, dental and vision cost forecasts include only the cost of a modest "waive credit" provided to employees who waive benefits. At SoCalGas the enrollment percentages for TY 2024 are Medical 88%, Dental 92% and Vision 91%. At SDG&E the enrollment percentages for TY 2024 are Medical 89%, Dental 93% and Vision 90%. SoCalGas' "Revised Workpapers to Prepared Direct Testimony" for Medical, Dental, and Vision have specific line items for Waives and Employees or Leaves Not Covered under the respective benefit. SDG&E's "Revised Workpapers to Prepared Direct Testimony" for Medical, Dental, and Vision have specific line items for Waives and Employees or Leaves Not Covered under the respective benefit.

C. Cal Advocates' Position on Retirement Benefits

Cal Advocates reduces the nonqualified retirement savings plan cost forecast by 15% for SoCalGas and 9% for SDG&E in consideration of their lower TY 2024 forecast. Cal Advocates proposes 50% funding for the nonqualified retirement savings plan (net of their headcount adjustment) and supplemental pension. Tables DSR-9 and DSR-10 below are based on Cal Advocates Table 13-10.

Table DSR-9

			2024			Cal-Adv
Retirement Benefits	S	oCalGas	C	al-Adv	vs.	SoCalGas
Retirement Savings	\$	34,613	\$	34,613	\$	-
Nonqualified RSP	\$	317	\$	135	\$	(182)
Supplemental Pension	\$	2,206	\$	1,103	\$	(1,103)
Total	\$	37,136	\$	35,851	\$	(1,285)

Ex. SCG-25-WP-R (Robinson) Workpapers at 21-24 (Medical), at 31 (Dental), and at 46-47 (Vision).

Ex. SDG&E-29-R (Robinson) Workpapers at 35-38 (Medical), at 45 (Dental), and at 52 (Vision).

Table DSR-10

		2024		(Cal-Adv
Retirement Benefits	SDG&E	C	al-Adv	vs.	SoCalGas
Retirement Savings	\$ 22,702	\$	22,702	\$	-
Nonqualified RSP	\$ 268	\$	122	\$	(146)
Supplemental Pension	\$ 1,945	\$	973	\$	(972)
Total	\$ 24,916	\$	23,797	\$	(1,119)

SoCalGas and SDG&E take issue with Cal Advocates' forecast. SoCalGas's and SDG&E's headcount forecast is reasonable and should not be adjusted, other than to correct the error discussed in Section 5 below. Attracting and maintaining talented employees at all levels provides value to ratepayers. SDG&E and SoCalGas request that the Commission approve the Nonqualified Retirement Savings Plan and Supplemental Pension requests as submitted; or, at a minimum, continue the Commission's current practice of 50 percent ratepayer funding of these costs. 46

V. HEADCOUNT FORECAST

SoCalGas's and SDG&E's TY 2024 compensation and benefits costs are based on a headcount forecast. Headcount differs from the full-time equivalent, or "FTE," forecasts used in other witness areas. FTEs may include contractors, overtime, etc., while compensation and benefits costs are driven by the number of employees.

A. Correction of Forecasting Error

SoCalGas and SDG&E identified an error in the headcount forecast used in my direct testimony and workpapers (Ex. SCG-25-R/SDG&E-29-R). The headcount forecast was overstated due to the double counting of certain employees on leave. The tables below summarize the impact of the correction:

D.13-05-010 (SDG&E and SoCalGas TY2012 GRC), D.15-11-021 (SCE TY2015 GRC), D.14-08-032 (PG&E TY2014 GRC), and D.19-09-051 (SDG&E and SoCalGas TY2019 GRC).

Table DSR-11

	2022	2023	2024	2022	2023	2024	2022	2023	2024
	Original	Original	Original	Revised	Revised	Revised	Variance	Variance	Variance
Headcount									
SDG&E									
Actives	4,934	5,131	5,388	4,813	5,010	5,267	(121)	(121)	(121)
Leaves	104	104	104	121	121	121	17	17	17
SCG									
Actives	9,092	9,741	10,080	8,725	9,374	9,713	(367)	(367)	(367)
Leaves	360	360	360	367	367	367	7	7	7

Table DSR-12

\$ in thousands	2022	2023	2024	2022	2023	2024	2022	2023	2024
	Original	Original	Original	Revised	Revised	Revised	Variance	Variance	Variance
Compensation and Benefits Overall Variance									
-									
SDG&E	\$168,114	\$180,014	\$194,285	\$164,761	\$176,533	\$190,667	\$(3,353)	\$ (3,481)	\$(3,618)
scg	\$ 260,259	\$286,442	¢ 204 412	\$252.695	\$278,490	\$296,200	\$ (7 564)	\$ (7,951)	¢ (0 212)

SCG/SDG&E will update its testimony and workpaper at the next available opportunity.

B. Cal Advocates Headcount Forecast

Cal Advocates takes issue with SoCalGas's and SDG&E's forecast based on its claims that the projected headcount forecast for TY2024 assumes a higher growth rate than the 2017-2021 average growth rate. UCAN takes issue with SDG&E's headcount forecast and recommends that the Commission deny SDG&E's request for additional staff and reduce overall compensation and benefit costs by \$25 million.

Testimony rebutting Cal Advocates' arguments regarding SoCalGas's headcount is provided in People and Culture witness Abigail M. Nishimoto (Exhibit SCG-228) and Policy Overview witness Maryam Brown (Exhibit SCG-201). Support for the reasonableness of SDG&E's headcount forecast to rebut Cal Advocates' and UCAN's arguments is provided in the rebuttal testimony chapters of People and Culture witness Alexandra Taylor (Exhibit SDG&E-232) and Policy Overview witness Bruce Folkmann (Exhibit SDG&E-201).

VI. UCAN'S PROPOSAL TO INSTALL BATTERIES IN RURAL AREAS

UCAN suggests that SDG&E install batteries in rural areas to allow for continuity of service despite a high fire risk.⁴⁷ UCAN does not link this proposal to any adjustment to

Ex. UCAN (Zeller) at 23.

- SDG&E's compensation and benefit forecast and this proposal is outside of the scope of the
- 2 Compensation and Benefits testimony. Testimony describing SDG&E's Resiliency Grant
- 3 Programs, Standby Power Programs, and Resiliency Assistance Programs is provided in the
- 4 Wildfire Mitigation and Vegetation Management direct testimony of Jonathan T. Woldemariam
- 5 (Ex. SDG&E-13-2R)

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VII. CONCLUSION

SoCalGas's and SDG&E's compensation and benefits costs are part of a reasonable, market-driven compensation package. These programs are critical to attracting, motivating and retaining the experienced, highly-skilled workforce required to operate safe and reliable utilities while providing excellent service to customers. Costs for these programs are well-supported, reasonable and should be approved as submitted.

This concludes my prepared rebuttal testimony.

APPENDIX A

GLOSSARY OF TERMS

ACRONYM	DEFINITION			
Assembly Bill	AB			
Commission	California Public Utilities Commission			
CIS	Customer Insight Study			
D.	Decision			
DE&I	Diversity, Equity, and Inclusion			
EAP	Employee Assistance Program			
FTE	Full-Time Equivalent			
GRC	General Rate Case			
ICP	Incentive Compensation Plan			
PSPS	Public Safety Power Shutoff			
RNG	Renewable Natural Gas			
SDG&E	San Diego Gas & Electric Company			
SB	Senate Bill			
SoCalGas	Southern California Gas Company			
TY	Test Year			